Culture and ethics

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Ethical Issues in Marketing

 Ethics in marketing is taking center stage in today's business.

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Deceptive practices

Such as;

- i. Deceptive pricing
- ii. Deceptive promotion
- iii. Deceptive packaging
- iv. Deceptive labelling

Avoid Deceptive
 Practices They Are Not
 Good For Business

High pressure selling through smooth canned talks
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 Do not smooth talk the customers to buy what they do not need.

 Shoddy or unsafe products in terms of

i. quality

ii. Benefits

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• Not good for business in the long run anagement Institute of Nairobi

