

1924

KENYA

271

C.O.
38937
15 AUG 24

DATE

Scott J

14th Aug, 1924

CIRCULATION :-

Conditions on the
"Llanstephan Castle"

Submits complaint, and
asks whether claim for
compensation should
be made. Desires to
return B.S. or lowest 1st class

Previous Paper

MINUTES

Mr Boord

Area Agents

Do you consider this worth
taking up with the U.C. Co.?
Please let me know before you
actually take any action.

Jeffries

16.8.24

Colonial Office.

We book a number of officials 3rd class
in the "LLANSTEPHAN CASTLE". I have never
received a complaint of this nature before,
at the same time we think it should be brought
to the notice of the Company, as if there is
any justification for Mr. Scott's complaints
it would be as much in the Company's interests
as the passengers' to put the matter right.
We therefore propose sending a copy of
Mr. Scott's letter to the Union Castle Company,
for any observations which they may have to
make.

P.T.O.

Subsequent Paper

6a
4532

copy to G. U. Co.
Mr. Scott
Lawyer
Jeffries

MINUTES.

MINUTES NOT TO BE WRITTEN
ON THIS SIDE.

We do not think that they
would consider themselves liable
for any compensation.

H. W. S.
M¹ Dept.
Crown Agents.
22.8.24.

Copy to C. A. & ask them
~~if they think it~~
send a copy to the
C. A. for any
views.

Ask. & say that
his complaint is being
brought to the notice of
the Co. but that it is
not likely that the Co.
will consider themselves
liable for any compensation.
As regards his return
passage say that it is
only on the *Haverham*
Cable that officers are
required to travel 3rd
class, & that on any
other steamer he will
be provided with a
B.5 for B.6 passage
(U.C.) or 2nd. class
(B.1)

C. J. S. P. 24
atm

Under Secretary
State for the Colonies
Colonial Office
London

C. O.
38937
15 AUG 24
REC

212
Glasgow
14-8-24

15 AUG 1924
COL OFFICE

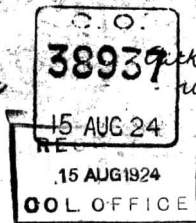
Sir

2c

Having arrived from
Kenya Colony per S.S. Rancephan
Bussell on Saturday last I have
the honour to draw your attention
to the filthy conditions which
my wife children & self were
subjected to during the voyage to
England.

The ships cabins were
over-run with bugs which no
amount of disinfecting or even
fumigating could rid us of
& through being bitten by these
vermin my wife & children required
the attention of the ships
doctor on no less than four
occasions. I repeatedly complained
to the ~~captain~~ steward of the ship
& we were transferred from cabin
to cabin but each of them
seemed to be as badly infested

Under Secretary
State for the Colonies
Colonial Office
London



212 -
Athenhead Mance
Uddington
Glasgow.
14-8-24

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my wife children & self were
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The ships cabins were
over-run with bugs which no
amount of disinfecting or even
fumigating could rid us of
& through being bitten by these
vermin my wife & children required
the attention of the ships
doctor on no less than four
occasions. I repeatedly complained
to the chief steward of the ship
& we were transferred from cabin
to cabin but each of them
seemed to be as badly infested

as the other, and on two occasions we were transferred for one night to the 1st class sleeping quarters.

On arrival at Durban I reported the matter to the company's agent, even showed him the bills on my wife's & baby's bodies so that he informed us he would report the matter to the ship's captain. The purser of the ship can also testify to the accuracy of my statement as we collected some of the vermin & took same to his office aboard ship for his inspection. Our quarters were fumigated at Durban & on the following night (after fumigation) were as bad as ever.

On arrival at Cape Town I again reported the matter to the company's agent & we were moved to a cabin which was certainly less filthy but not free of the vermin.

As it is utterly impossible for us to risk travelling 3rd class again under these conditions I would ask that the money incurred by my travelling 3rd class homeward be allocated towards the passage of my wife & children to enable us to travel B.O. or lowest 1st class ^{on our return} & there being no 2nd class on the East Coast Castle steamers

214
It is in order for you to claim
compensation for us from the Union Castle
company. I may add the bugs have
followed us home as we have found
them amongst our clothing since arriving
home.

I shall be grateful if you will
let me know as soon as possible what
can be done in the matter.

I have the honour to be
Sir

Your obedient servant

James Scott

(Veterinary Dept Kenya)

it is in order for you to claim compensation for us from the on board company. I may add the bugs have followed us home as we have found them amongst our clothing since arriving home.

I shall be grateful if you will let me know as soon as possible what can be done in the matter.

I have the honour to be
Sir

Your obedient servant
James Seal

(Veterinary Dept Kenya)

Downing Street,

1 SEP 1924 August, 1924.

Sir,

DRAFT.

BT ESQ.

hand

I am etc., to acknowledge the receipt of your letter of the 14th of ~~August~~ regarding the conditions on board the S.S. "Llanstephan Castle" on your voyage to this

MINUTE.

Mr. Seel

27/8/24.

Mr. Jefferies

27/8/24

Mr.

Sir G. Davis.

Sir G. Grindle.

Sir H. Hald.

Sir J. Masterton Smith.

Lord Arnold.

Mr. Thomas.

country; and to inform you that your complaint is being brought to the notice of the Union Castle Steamship Company. It is ~~not~~ ^{however unlikely} considered ~~probable~~ however, that the Company will consider themselves liable for any compensation.

2. With regard to your return reason I am to state that it is

20

S.S.
only on the "Llanstephan Castle"

that officers are required to

travel in ~~except~~ 3rd class accomodation.

Normally
On ~~any other~~ steamer on the East

African route you would be provided

with ^a B5 or B6 passage on one of the

Union Castle Steamers or with a 2nd

class passage on a steamer ~~belonging~~ *of*

~~to~~ the British India Steam [&] Navigation

Company.

I am etc.,

(Signed) H. J. READ

M.I. 2090/24. 2090

276

Downing Street,

O. D.
R 27 AUG
D 24

1 SEP 1924 August, 1924.

Gentlemen,

DRAFT.

FOR THE COLONIES.

Amend
4537
MINUTE.

I am directed to transmit to you ~~for your consideration~~ the accom-

panying copy of a letter from Mr. J. Scott, Store-keeper, Veterinary

Department, Kenya, regarding the conditions on board the S.S.

"Llanstephan Castle" during his recent voyage to this country; and

to request you to forward a copy of this letter to the Union Castle

Steamship Company for any observations which they ^{Company} may ~~choose~~ to offer upon

Mr. Scott's complaint.
I am etc.,

(Signed) H. J. READ

- Mr. Seel 27/8/24.
- Mr. Jaffers 27/8/24.
- Mr. *you*
- Sir G. Davis.
- Sir G. Grindle.
- Sir H. Read.
- Sir J. Masterion Smith.
- Lord Arnold.
- Mr. Thomas.

~~Mr. Scott 14th August.~~
(8927)

ts.

S.S.

only on the "Llanstephan Castle"

that officers are required to

travel in
~~accept~~ 3rd class accomodation:

Normally
On any other steamer on the East

African route you would be provided

with ^a B5 or B6 passage on one of the

Union Castle Steamers or with a 2nd

class passage on a steamer ~~belonging~~ of

~~to~~ the British India Steam[&] Navigation

Company.

I am etc.,

(Signed) H. J. WELSH

Downing Street,

O. D.
R 27 AUG
D 29

1 SEP 1924 August, 1924.

Gentlemen,

DRAFT.

CROWN AGENTS

FOR THE COLONIES.

MINUTE.

Mr. Seel 27. 8/24.

~~Mr. Jefferies~~ 27/8/24.

Mr.

Sir O. Davis.

Sir G. Grindle.

Sir H. Read.

Sir J. Masterion Smith.

Lord Arnold.

Mr. Thomas.

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Scott, Store-keeper, Veterinary

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conditions on board the S.S.

"Llanstephan Castle" during his

recent voyage to this country; and

to request you to forward a copy of

this letter to the Union Castle

Steamship Company for any observations

which they ^{Company} may ~~choose~~ to offer upon Mr. Scott's complaint

I am etc.,

(signed) H. J. READ

Mr. Scott 14th August.
(38937)

fts.

with regard to his

request for a first class passage
on his return voyage. The Scott
is being informed that it is
only on the SS "Lia Stehlan

Castle" that Officers are required

to accept third class accommodation;

and that normally he would

be provided with a B5. or B6. passage,

on a Union Castle Steamer, or

with a 2nd class passage on a

steamer belonging to the British

India Steam Navigation Company.

REGISTERED NO. 4896

NOTICE TO BINDER

PLEASE LEAVE SPACE HERE FOR INSERTION OF 6 SHEETS

From *Shantz, H R* *Kenya*

Date *22 Aug, 1924.*

Subject *Agriculture*

(Paper not available at time of binding)