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C.O. 2952

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Enclosed
Circularized

1919

probable date

59 May 1919
Report

Submits memo on the necessity of a permanent increase of salary in E.A.P., Uganda and Zanzibar.

No. 1919

Abstract of main points of
Opinion written, viz:

We have not yet had the report of the Uganda Commission. It is believed that it was given to Mr. A. Lascelles to deliver here and company to look for it. I understand that he is now in the U.S.A. on his personal affairs.

Enclosed

* Duplicate un-signed copy (subject to one or two corrections) attached. See

This opinion report is now with me.
No action now required until

Enclosed Paper

3450

Findings of local Commissioner

Sincere desultory comments thereon

SALARIES

(a) Abolition of distinction

between 1st & 2nd Class
officials. (§§ 54, 55)

Agrees.

Comments (5)

(b) Grading of officers (especially

Administrative and Secretarial)

without limit to number of

officers in each grade. Suggests

promotion will not depend upon
the occurrence of vacancies.

(§ 60)

Agrees that this offers the
best solution to the present
block of promotion. It would
have the special advantage
of facilitating the movement
of officers from one Prot. to another
with benefit to the service
(Appendix 5)

(c) Junior officials of higher

branches of service should

commence at £250 without

increments, carrying a confirmation

to scale £400-25-500, then

upwards to £800 by grades.

(page 43)

Initial salary should be
£300. Would adopt West African
rates throughout, on the principle
that the work performed is
the same, and that the differences
of climatic conditions per se and
should be met right by the
adoption of more generous basic
rates in W. A. Agrees to no increase
for Officers on probation (Appendix
(5))

Suggested rates excessive.

The same rates cannot be adopted
for all Prots., but must vary
according to the importance and
responsibility of the work. Would
like Prots. for this purpose in
the order E.A.P., Uganda, Kenya
considered necessary. As to the
local Govt. would be obtained
from the P.D.C.(d) Heads of Departments to be
on a non-incremental scale of
Salary. Rates for T.A. suggested.
(§ 15) + page 43x)

(e) Clerical staff: recommends

grades - £200 - £300? Clerks
£320 - £400,£425 - £500 - Office Super.
(Ch. 122, p. 30)Agrees. Considers that £450
is the absolute minimum for a
European official and that

Commission

Sir A. Lascelles

£200 will be found necessary initial salary in most cases. tendency of clerks and others to claim that they should be put on the same scale as Admin. officers must be checked.

(f) Date of introduction

Suggests not April

(g) Duty allowances recommends reduction and continuation of existing duty (1968-69)

Leave

Recommend abolition of short leave and maintenance of 6 months leave after 30 months service (14 days actual leave a year) (1971)

Unpaid leave should be abolished (1971) leaving 14 days total leave a year

Considers that present amounts to be payable in widowhood (20 to 30 months should be allowed) to be increased in case of invalidity or retirement in case of widowhood to be added to pension in case of invalidity or

Retained but suggests that 10 years service in office be encouraged to take leave in a time of only 30 months. Suggests abolition of distinction between "healthy" and "invalid" stations, and grading into 3 classes, with leave

A = 2½ days per month
B = 3½ days per month
C = 3½ days per month

Commission

PENSIONS

Age of retirement: recommends 45 or 20 years service, whichever comes first (1971)

Relation of pension

House allowance paid at 15% of salary based service to be calculated on salary

to be increased in case of invalidity to be added to pension in case of invalidity or permanent posts to be reasonable

recommendation of pension to be allowed (1972)

abolished Orphans scheme to be substituted (1973)

CELLAR AND CLOSETS

Official Reports

should be shown to the officer (1971)

Magazines

households provided should be made available but these may should be as to use them to many (1977-78)

Sir A. Lascelles

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Agrees, if suggestion practical (1973)

allowance

as the number increases

Mr. Grindle,

Mr. Jeffries has summarised the attached statement on the principal recommendations of the Local Commission of Enquiry with Sir A. Lascelles' comments on them. I had a long discussion with Sir A. Lascelles on Friday afternoon.

A curious point about the proposals is that, while, for the junior men at all events, no large increase of salary is proposed, it is intended that the new bonus should cease as soon as the new arrangements take effect. The view taken is that officials are far more anxious about their future prospects than about the present cost of living. It is a little extraordinary that if, as we have been told, it is impossible for officials to keep out of debt at present, they should be willing to continue in or go into debt in the hope that in future years they may be able to free themselves from embarrassment. I cannot say think that if we bring the new arrangements into force from the 1st of April 1913, as Sir A. Lascelles suggests, we shall very soon have an application for a continuance of the bonus on some scale or other.

The proposal that salaries should be arranged according to grades of officers rather than to grades of posts is, I think, inevitable. Your senior posts are necessarily few in number, and it is inevitable that a man who goes into, e.g., the Administrative branch of the Services could look forward to a better ultimate prospect than the chance of his being one of the 4000 Assistant District Commissioners who are ultimately included in the ²⁴ Provincial Commissioners. There must, of course, still be a grading of appointments, but on the hypothesis that there are not enough senior appointments it will follow that (e.g.) there will be

are more 1st grade Administrative Officers than there are provincial Commissioners.

On the system of acting allowances which is proposed, the 1st grade officers who are normally in 1st grade appointments will, when acting in those appointments, draw no acting allowances. This is not unreasonable.

The idea that junior officials in the Administrative and other Departments should draw no increments during their period of appointment seems to me to be wholly wrong. If we can't satisfy, in spite of all that we do, the dissatisfaction of our staff, then I don't think it's worth while they will go immediately to a slight improvement of salary. For this reason, I was glad to see that Sir J. Lascelles recommends an initial salary of £300 instead of £250. This will go a way to reduce the anomaly to which I have referred to at the cessation of war bonus.

As a matter of fact one of the main points in the reconsideration of the medical salaries which has already taken place is that we have struck out the increments by which a medical officer remains at £400 until he is taken on the permanent staff. The reduction of this arrangement, though not of 10 or 15 years standing, was really an accident owing to the creation of temporary medical posts for particular negotiations. In future doctors will draw increments similarly. I do not, however, consider that a difference of practice between the medical and other appointments is material.

With regards the salaries of heads of department I agree with Sir J. Lascelles, in thinking that the rates proposed for the T.P. are unduly high. Some degree of co-ordination with salaries in West Africa and elsewhere must be observed, and it is certain that even the T.P. can afford the high salaries suggested; the

other

other Protectorates cannot afford them, except perhaps Zanzibar where, as a matter of fact, the importance of the work is not sufficient to justify such high rates.

As regards the clerical staff, we shall certainly have to pay better rates in future. We cannot hope to get and keep good men unless we offer them a better prospect from the start. At £250 as at present, with the probability of promotion to a sole dependent (either at £400) and a good way off, the adoption of this proposal is half the junior class ending at £400 and a senior grade for Office Superintendent at £355 - £600. The case of the Office Superintendent is of some interest in connection with the proposed abolition of the distinction between 1st and 2nd class appointments. This in its social application is entirely a matter of local interest. Our only concern with it is in regard to the class of passage which a man receives, and this distinction will continue to exist. Then Office Superintendents were given the same scale of salary as All Officers. The question whether there is a real 1st class passage was raised and settled by Sir J. Bellfield. The position will be much more acute and we are put on a salary rising to £500 a year and I think it will be inevitable to give them 1st class passages.

I do not suppose that the Committee intend to remove the feeling of resentment which the public feel which exists over this matter of 1st and 2nd class appointments. As a matter of fact a man who is excluded from the Nairobi Club because he holds a 2nd class appointment will be still more aggrieved if he finds that the automatic bar to membership is replaced by exclusion on grounds personal to himself.

The question of the abolition of duty allowance is difficult. The introduction of the system in E.A. coincided with the introduction of new leave regulations, which for the first time, an officer drew full salary during the whole of his ordinary leave. The man who only drew, when acting in a senior post, a few pounds as the difference between the two duty allowances, knew that he had the new privilege of drawing full pay throughout his leave, and this privilege was really made up for the exiguous acting allowance, which, as a matter of fact, replaced an equally exiguous acting allowance based on the old C.O.R. principles. All that however has been forgotten long ago, and nothing remains but a feeling of ardor that (e.g.) a District Commissioner, acting as Provincial Commissioner, receives £12 a month for his extra trouble. The amount which would be received under the new arrangement would, of course, depend on his position in his grade. A 2nd Class Administrative Officer (or £5.5 - £700) acting for a 1st Class Administrative Officer would receive £11.7/10/-, and as the extra pay would normally be due on the same or the 2nd Grade, it is probable that the acting allowance would be small.

In the second place, the abolition of duty allowances would make it difficult to give effect to Sir Alascelles' proposal in a uniform salary scale. In his memorandum that salaries in East and West Africa should be equalised, there can be no question of making officers able to vary their duty allowance arrangements, and it will be necessary either to accept the scales laid down by the Commission or to invent new scales corresponding as closely with W.A. salaries plus duty allowance as is consistent with the

adoption

adoption of convenient scales of salary.

As regards leave, the Commission would have the normal tour put at 30 months' service instead of the elastic 20 or 30 months' tour which at present exists. Sir Alascelles does not concur and I agree with him. Year after year the vital statistics for Eastern Africa show that we increase our death rate by raising our invalidating rate and vice versa. Complete abolition of sending a man to the front is certain in saving the life of a valuable official. If so, it is still better to allow a man to go home on ordinary leave after 20 months' service than to send him home on sick leave after say 25 months' service. The latter may save his life, the former will save his health.

I quite agree that every officer should be given facilities to take 10 days local leave.

As regards pensions, the proposal is that whereas now a man may retire without medical certificate at 50, and may (though it is not expressly laid down) be obliged to retire at 50 (there is no limit to the age at which he may retire), a new system should be adopted by which a man may retire at 40, or after 20 years' service, may also be called upon to retire at that stage, and must retire at 50. A similar proposal for 55 increases of executive or legislative councillors and judges etc., Sir Alascelles agrees to these proposals if they are considered practicable.

The West African pension law has the retiring age of 50, and in addition a man may retire on pension after 18 years' service, of which he must have been resident service. There is, therefore, no reason to suppose that the adoption of the E.A. proposal could lead to complications as to the award of pensions at the new age limit from (e.g.) Imperial funds, in respect of previous

previous Imperial service. The doctors have already pressed us to adopt the West Africa 18 years service arrangement; and the point has been taken up by the British Medical Association. If we allow 30 years we may as well allow 15 in the stirring age, and I think that we can accept this point. But I am not at all sure that power should not be taken to retain a man up to 55 (even if he does not come under the exceptions suggested) on the Governor showing cause to the S.C. of C. for keeping a man in the service on grounds of his special ability.

The superannuation proposals indicated in the Table in para. 104 of the report require careful scrutiny. They are confused by the difference in the retiring salary under the present and proposed arrangements, and for the purpose of comparing the principles let us take the retiring salary to be the same (say £1) in each case.

(1) Allowance for quarters.

I see no reason to object to the proposed 15% of salary.

Gratuity. Are not qualified for pension.

The Commission make a mistake by omitting the climate addition under the existing practice. It may be taken that the present gratuity ~~for~~ ^{on} year of service is £7/8, whilst the proposed gratuity works out at £2/15. The difference is immaterial and would not be worth while making but for the fact that ^{and} addition of additional gratuities in £0 the is proposed in connection with the gratuity suggested in addition to pension.

(2) Where an officer has qualified for pension.

The pension remains unaltered, i.e. ~~1/2~~ ^{one third} of salary per annum for every year of service. In addition a gratuity of ~~1/2~~ ^{one third} of salary (i.e. 3 years pension) is proposed. There is a precedent for this in the Home practice under the Superannuation Act of 1909, but officers

officers who elected to come under the new Act had to forego 25% of pension in order to provide for the gratuity.

(3) Where an officer dies in service. Gratuity is payable on a sliding scale, ~~plus~~.

After 3 years service, 5 months salary.

After 6 years service, 12 months salary.

After 9 years service, 18 months salary.

After 12 years service, 24 months salary.

(4) Death shortly after leaving on pension.

Death in 18 months will be paid in two

equal instalments of pension actually received.

Rights to continue pension up to one half.

(5) In the case of mixed service. Pensions to be calculated on final salary and total number of years service.

The arrangements for gratuity are distinctly general, which they are expected. I do not think that we should, in addition, allow calculation of pension. It must be remembered that apart from the superannuation arrangements we have a Widows and Orphans Pension Scheme well in hand, and that this will give extra provision for dependents in the case of an officer's early death.

The protocol as to mixed service can of course be adopted, but it is undesirable to add the above to our general recommendations. An attempt was made by the Pension Committee to evolve an acceptable pension and were fruitless. The recommendations of the Committee do not in terms apply in any case to officers transferred from the S.C. Service, but lets you have to be included, and it is in the case of officers transferred from the Home Service that the option on the last employer of a continuous pension is most needed.

My stock example is that of an Ordnance Surveyor who after 19 years Home Service had reached a salary of £50 and was transferred to Nyasaland appointment with prospects of rising to £550 p.a. If the continuous pension arrangement had applied in this case it would have meant that Nyasaland would have been liable for the difference between pension of £111 and £27.

On miscellaneous points -

(a) Confidential reports to be shown to the officer

It is contrary to the regular practice of the Colonial Service but personally I think there is a good deal to be said for it. It should have the result of drawing a man's attention to defects in work or behaviour which may have gone so far as to militate seriously against his continuance in the Service, and it would probably be as difficult in dealing with protests from a man removed from the Service on the ground of units which, under present arrangements, he may never have heard about until his removal.

(b) Marriage

Sir A. Lascelles' view that junior officials should not be married on selection and could not marry for the first 13 years of their service is impossible to carry out in present circumstances. The Governors have already signified that the proportion of married candidates has greatly increased as a result of marriages, and that they must be content to take a suitable portion of married officials. Perhaps after a few years conditions will change, but at present we have to face the fact of having married juniors.

(c) Provident Fund

Sir A. Lascelles differs from the Commission who wish to institute a Fund for others than the non-pensionable railway employees for whom one already exists. But the proposal might be adopted in the case of the non-pensionable

non-pensionable Europeans. If, however, as the Commission recommend, all permanent posts should be pensionable (and I think that is not far enough pensionable posts at present) the Fund would only apply to people engaged for particular purposes and a fund is hardly required in these cases. As regards permanent officials the proposals for gratuity are sufficient to be favourable without any fund being established.

(d) Habitation

Sir J. Buscille has expressed himself strongly about the defects of housing and office accommodation. This is an old question and the offices at Nairobi, in particular, have been rectified for the last few years to be discreditable to the Administration. The provision of proper housing is essential for the health of officials. Also at present it is practically impossible for them to buy or rent a house except at very high rates. The provision of houses for the Service generally will be a great boon to officials from the money-point of view. Improvement in the directions has been impossible owing to lack of funds. Sir J. Buscille proposes that the money should be voted out of your money. The Secretary recently urged that various sanitary works should be provided for which and I think that there should be no limitations in which we shall be bound. There should be no services which are not in themselves remunerative. We shall look for our return in more healthy conditions and improved work and greater contentment among the permanent staff.

(e) Passages.

Sir J. Buscille does not agree with the Commission's recommendation that European officers, if fit,

less than £100 a year should be given two second class passes, if desired, on first appointment or on leave subject to the Governor's consent. As I have pointed out before, we estimate the fact of having married junior officials, and I consider that the Commission's recommendation should be adopted.

Official travelling allowance

I have admitted that the present travelling allowance does not cover the expense of temporary residence in the native towns, and the same must agree to the principle that an additional account (say, the amount of reasonable hotel expenses) should be given. This would tend to reduce the burden on senior officials, who as there are feel themselves compelled to entertain juniors who visit their town, a burden which they believe it is very difficult to bear, is a great help in this connection.

Official allowances

The proposed increase of £200 on each independent sum in the P.A.R. and £100 in the case of uniform allowance is £100 extra of an officer's subordinate staffs. The cost of a personal servant consists of a series of a newly appointed senior officer and it will enable them to start free from what will be all Scott's £.s.

Official servants

After the arrival of Sir A. Macleiles in Uganda the question of official servants facilities which he can command should not be forgotten.

Land holding

The latter has come up several times and has always been turned down by the C.O. on the grounds that the illegal would lead to the official, it is a special privilege, for holding land, getting the best land in the Protectorate, or that the care of his estate would interfere with the discharge of his duties. The first point is well taken. In a few cases all the surveyed land

in the Protectorate (which means all the land of any value) will have been alienated, and the Govt. official will for practical purposes be reduced to buying by private treaty. The second argument is open to the retort that there is nothing to prevent public officials in this country from holding land, and that Protectorate officials are no more likely to neglect their work for their farms. There can be no objection to officials in the P.A.R. at all stages attacking the natives and going down to Kasville for their families to live in. I am certain that if this proposal can be received it would be very greatly appreciated.

It is obvious that we cannot proceed with these proposals without bringing in the other Protectorates, the Magistrates without consulting the Press. The first thing to be done is to arrange for the P.A.R. to have copies of the report (we already have sent) to furnish copies to Uganda, Zanzibar and Nyasaland. Copies of Sir A. Macleiles' memorandum should be sent to all four Protectorates and they should be told to give us their views on the proposals at the earliest possible date with a straightforward effect.

As they could have each Protectorate will take up for itself the question of the actual salaries to be given in the second appointments. At the same time we shall send a copy of the report and Sir A. Macleiles' memorandum to the Treasury calling their attention to communication with the Governors, indicating that only alteration to be given to the points of principle which have been proposed in order that the question of any modification required to secure uniformity between the independent and the dependent Protectorates may be determined. With particular regard to the superannuation arrangements had



CO
10052
Downing Street
163

10052 Oct. 1919.

To the Secretary of State
In addition to the matter specifically
referred to me in my inquiry and report, it was
directed by the Colonial Office letter of the 1st
October 1918 to make such inquiry into the necessity
of a permanent increase of salaries in the East
Africa Protectorate as would enable me to advise the
Secretary of State when this latter question is
referred to him by the local Government.

The consideration of this question will
I think be facilitated if I put into the form of
written memorandum the conclusions arrived at
arrived at this question and on certain other cognate
matters.

I have the honour to be,

My Lord,

Your obedient and most
humble servant,

John R. Rossiter

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533 227

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1. In view of the fact that the demand for improvements in the Conditions of Service and for increase of salary is at least as insistent in Uganda and Zanzibar than in the East Africa Protectorate, and of the further fact that the grounds of discontent are, at the bottom, the same, I propose in this memorandum to deal with all three Protectorates.

2. The final reports of the Commissions which have inquired into these matters have now been forwarded to the Colonial Office; and inasmuch as the final report of the Civil Service Commission held in East Africa under the presidency of Mr. Robert Hamilton is the more exhaustive and forms the basis of the terms of the Uganda Commission, it will be the most convenient arrangement for me to state succinctly as possible my view of the recommendations made by the East Africa Civil Service Commission.

3. No Commission has been appointed to enquire into the Conditions of Service in Zanzibar; but a memorandum has been written by the Resident making certain suggestions with regard to salaries, and this should be read in conjunction with the proposals emanating from the East Africa and Uganda Protectorates.

Initial Inquiry remains (part 1)

The first little heretical call to civil service reform came from the final observations of the Commission. The one point however I would emphasise. A principal cause of the present discontent, which is unquestionably genuine and widespread, is to be found not merely in the insincerity of service, but in the fact that deserving officers, or even the middle class, frequently find themselves in a position where often after

PROV. P.

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prospect of their being able to make provision for the future or even to give their children a reasonably good education.

As an example may be cited the case of a married Assistant District Commissioner on a salary of £250 to £400 after providing for the periodical cost of his wife's passage home he can even in normal times save nothing. He has little to look forward to in the way of promotion. His chances of rising to the post of a Provincial Commissioner on a salary of £500-£700 and so poor as to be almost negligible. The probability is that he will end his career as a District Commissioner on a salary of £400-£500, in which position owing to the increased responsibilities which come with say sixteen years, he will be little better off than when he originally joined the Service. The acceleration of the current of promotion would scarcely lead anyone to the service than an actual increase of salary.

6.

First and Second Class Officials (page. 54, 55)

I entirely agree with the recommendation that the first class and non-military distinction between First and Second Class Officers should disappear. It is difficult, for example, to see any good reason why a Second Engineer employed on a Commission of the Uganda Railway should be ranked as a Second Class Officer when he possesses the same technical qualifications as a Chief Engineer in the same service.

Confidential Reports. (para. 61.)

I am doubtful of the utility of the recommendation that adverse confidential reports made on an officer by the head of his Department should in all cases be shown to the officer affected. When, for example, the report is a mere expression of opinion, as that the officer reported on is wanting in fact, temper or capacity, I see little object in communicating the report.

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hcial resources and the duties required of officers were
ly different from what they are at present. A reference
to Mr. Hartlieb's report of 1897 (Africa No. 7 of 1897)
will show that administrative officers at that date have, as
salary, in very much the same positions they are now,
since that date, their responsibilities have grown
and the revenue has increased fifteen-fold, and the
new Commissioner definitely charges

that a severe and systematic effort of improvement
is required, which requires to be made with as much
length as the other matters under consideration.

Provisionary appointments (para. 75).

With the principle of a fixed salary for officers
on probation, during which time they are proving their
worth for confirmation.

Married Officials, (paras. 77, 80).

I have given some length in my report on the war bonus
on the question of officials marrying, and I may
say that in my opinion salaries should be such that an
officer may be able to marry within 3 or 4 years of his
entry to the Service with the prospect of keeping a wife
and family comfortable.

Subject to the existing regulation, I agree that no junior
officer should be appointed to the Service if married unless
the Protectorate Government definitely gives its consent and an
junior officer who is unmarried at the time of his appointment
be permitted to marry within a given period, say 3 years
of appointment without the permission of the Protectorate
Government.

Suggested Improvements and Limitations. (para. 83).

I agree with the proposal that where limitations are to be
set, these should be introduced concurrently with the
improvements and benefits, as part of the general scheme.

Personnel of Government employment (para. 85).

The views of the Commissioners deserve most sympathetic

cial resources and the duties required of officers were very different from that they are at present. Reference Mr. A. Hartinge's report (A. 103, Vol. 1, No. 7, 21, 1897) on what administrative officers did in those days. It is evident in every such case that the same conditions obtain as now. Since that date, their responsibilities have increased, the rewards are increased fifteen-fold, and the conditions of life have entirely changed.

I append a separate note on the subject of improvements which requires to be dealt with at some length. I will, however, say that the other matters under consideration are far more important than this.

Practically Aspirants (era. 71)

It is proposed to provide a fixed salary for officers during probation, during which time they are proving their fitness or confirmation.

Married Officials (era. 71)

I have given at some length in my report on the various items relating to the question of officials marrying, as follows:—that salaries should be fixed so that an officer may easily marry within 3 or 4 years of his appointment to the Service with the prospect of keeping a wife and family in reasonable comfort.

In regard to the existing regulation, I agree that the authority should be appointed by the Service, if married, unless the protectorate Government definitely gives its consent, and that an officer who is unmarried at the time of his appointment shall be permitted to marry within a given period, say 3 years of his appointment, without the permission of the protectorate Government.

Suggested improvements in law and rules (era. 83)

I agree with the proposal that the regulations are to be altered so as to introduce concurrently with the improvements and benefits, as part of one general scheme.

Personnel for Government employment (era. 85)

The views of the Commissioners deserve most careful consideration, but I have no objection to the whole question.

increasing the educational facilities in East Africa will receive attention in the near future. I have represented strongly in my report on the Conditions of Service for non-European clerks that a native African Civil Service should be trained to replace the clerks now obtained from India; and on the principle, the appointment of locally-born Europeans toancies in what are now called first-class appointments would, I think, be a move in the right direction.

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Transfers. (part 28 - 89).

The question of transfers between different Colonies will be treated as affecting the East African Protectorates. In this connection, I should certainly not advise the amalgamation of the non-military members of the Uganda Commission with the Uganda Service.

I sympathise with the Commission's view on the relationship which is now existing by the "mixed service" arrangement that there is a great deal of difficulty in practice in getting Colonial Governments to co-operate in this matter. It is essential to the success that could result in making possible a single service throughout a universal law throughout the Crown Colonies. The existing law, however, undoubtedly does permit the individual freedom because he is efficient, to transfer or promotion from one Colony to another. In an extreme case, it is conceivable that an officer might be moved from Colony to Colony during 10 years in any one colony, with the result that he would receive no pension at all, but only a small gratuity. The proposal of the Commission is that the Colonial Service be regarded as one, and for pension purposes, the rewards for work performed under Colonial governments, the Colonial Service should be treated equally with

Widows and Orphans fund. (part 9 - 90).

Although not strictly coming within the scope of inquiry on the war bonus, I have referred in my Report on the subject to the urgent necessity of instituting a Widows and

increasing the educational facilities in East Africa will receive attention in the near future. I have represented

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strongly in my report on the Conditions of Service for non-European clerks that a native African Civil Service should be trained to replace the clerks now obtained from India; and on the same principle, the appointment of locally-born Europeans to fill vacancies in what are now called first-class appointments would, I think, be a move in the right direction.

Transfers. (part 33 - 38).

The question of transfer between different Colonies will be treated as affecting the East African Protectorate separately for my own part. I should certainly not accept the opinion of the unofficial members of the French Commission (see our Uganda report).

I sympathise with the Commission's view on the subject. It is now admitted by the "mixed service" that there are considerable difficulties in practice in dealing with Colonial Governments for a transfer of a civil servant. It is the desire of all concerned that every possible effort should be made to secure a universal law throughout the Crown Colonies which will give the existing practice undoubted legal validity. The individual trembles because he is afraid of being transferred on promotion from one Colony to another. In an extreme case, it is possible that a officer might be moved from Colony to Colony without remaining overseas in any one colony, with the result that he would receive no pension at all, but only a series of trifities. If the process of transfer and promotion, in the Colonial Service is regarded as one, so far as concerned with the rewards for work performed under Colonial Government, the Colonial Service should be treated equally as

Widows and Orphans fund. (part 39 - 40B)

Although not strictly coming within the scope of inquiry on the war bonus, I have referred in my report on that subject to the urgent necessity of instituting a Widows and

orphans fund, as it seems to me that the absence of such a fund is one of the most serious defects, if not the most serious, in the East African Service.

Provident Fund (para. 109 - 113).

15.

Apparently the only officials who could be regarded as eligible for the benefits of a Provident Fund would be those serving on temporary agreements, seeing that the pensionable officers and the Uganda Railway servants would be already provided for; and in these circumstances I am doubtful as to the necessity for instituting a Provident Fund.

House and Office Accommodation.

16.

The present position is that in the East Africa and Uganda Protectorates the demand for office accommodation and for houses for officials has outrun the financial resources available.

Important public departments are, throughout, under-inadequate office accommodation and officers are lodged in houses which are not infrequently ill-constructed and unsuitable to the climate and in some cases actually insanitary. The Secretariat at Nairobi is an example of the extent to which parsimony in this direction has been carried. Here a large department is lodged in a corrugated iron structure which can only have been intended as a temporary makeshift; the offices are small and cramped and the building almost unprotected from the tropical sun. The Railway offices at Nairobi are perhaps even worse, and the Land Office is a disgrace.

Similarly in Uganda, the majority of the public offices are inadequate and should be condemned. A case was brought to my notice in Uganda where a married European Telegraph Inspector with two children was provided with a house with only two rooms, and many other such instances could be cited.

The only remedy which I can suggest is the introduction of a system similar to that which prevails at home where funds are advanced to County Councils and other public bodies for building purposes, the loan being repayable with interest in a given number of years. When the necessary funds are provided

pecial attention should be given to the most suitable types
of buildings.

Furniture (para. 119, 120).

I need only say that the complaints that the allowance of furniture to officers entitled to furnished quarters is insufficient, are in my opinion well-founded and that the proposal in paragraph 120 appear to me to be fair and practicable.

The suggestion in the report of the Uganda Commission (para. 30) that buildings should be erected for the temporary storage of furniture etc., belonging to officials on leave, is not I think a matter for the Government to take up. Assuming, if there is a real demand of this nature, private firms will start warehouses for the effects which officials and others may wish to store.

Leave. (para. 121).

(i) I agree that the tour of service should be 20 to 30 months as at present, but I would suggest that after an officer has spent a number of years in East Africa, say 10 years, he should be encouraged to take leave after 20 months service rather than wait to complete a full tour.

(ii) At present the stations in East Africa are classified "healthy" and "unhealthy" and the vacation leave earned in respect of every month's service is 2½ days and 3 days respectively. The nomenclature "healthy" and "unhealthy" seems to me somewhat unfortunate, and I would suggest that stations in future should be divided into three categories known as Class A, Class B and Class C, the most healthy stations being classified "A", less healthy stations "B" and those with the worst reputation for health "C". This classification would, I think, meet the present classification which is somewhat too general, and it would avoid the use of the terms "healthy" and "unhealthy". The vacation leave earned by service might then be:-
 Class A Stations.... 2½ days for every month.
 Class B Stations.... 3 days for every month.
 Class C Stations.... 3½ days for every month.

8-

Transport & Local travelling. (paras. 123 to 128).

19. (1) Para. 123 - I agree. 176
(2) Para. 124 - I agree.

(3) Para. 125 - The proposal of the Commission is open to the objection that if, in accordance with their earlier recommendation, a certain class of passage is one of the conditions of appointment, the official holding that appointment might be expected to avail himself of the passage provided, and not go travel 2nd Class if his post carries a 1st class passage. I do not myself regard this as a serious objection; indeed, if a certain number of officials who are entitled to 1st class passages travel 2nd class, this may help to bridge the gulf between 1st and 2nd class officials which the Commission advocate in their report. On the other hand, I consider that the proposal in para. 125 is objectionable for two reasons:-

(a) It is undesirable to make an exception to a general rule in respect to certain appointments, especially when the limitation (i.e. salaries up to £400) must be more or less arbitrary.

(b) It might be argued by officials who are allowed 2nd class passages that if assistance is given in this form towards the cost of wives' passages for certain junior officials in the higher grade, some assistance might with equal or even greater reason be given to themselves.

In any event, as the cost of two 2nd class passages is normally greater than the cost of one 1st class passage, I should not be disposed to accept the Commission's recommendation as it stands, and the most that should be granted should, I think, be the difference between the cost of a 1st and 2nd class passage.

My own view is that any officer should be permitted to travel 2nd class, if he prefers to do so for private reasons, but that no allowance whatever should be made "to compensate" him for travelling by a lower class than to which he is entitled.

(4) Para. 126 - I entirely agree that the allowance of free luggage on transfer from one station to another should be increased on a liberal basis.

(5) Para. 127. - There is a great deal to be said in

avour of the Commission's proposal, as undoubtedly officials who have to visit towns on official business are put to expense if staying at hotels which is very much in excess of their travelling allowance.

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(6) - Para. 128. - If an outfit allowance is granted, I suggest that it should be the same for all classes of official and not based on a percentage of salary, and that if the official is not confirmed in his appointment or for any reason other than mental or physical infirmity not due to his own misconduct fails to complete a tour of service, the allowance should be refunded.

I understand that officers appointed to the K.A.R. have received an allowance of £30 towards the cost of outfit: the same sum might be given to all officials.

20.

European Clerks. (para. 129 - 130)

These proposals are covered in the note on Salaries.

21.

Non-European Clerks. (para. 137 - 141)

I have dealt fully with the Conditions of Service for non-European clerks in a separate report.

22.

Medical Attendance (para. 137-141)

I am very doubtful as to the desirability of the proposals in paragraphs 139 and 141, and I am convinced that the proposal in para. 140 is unsound. Free medical attendance for an official while in East Africa - that is to say, medical attendance by a Govt. Medical Officer - is one of the conditions of appointment; but to extend this principle to officials on leave would involve the setting up of complicated machinery at home, which does not seem to me really requisite nor justified; and I consider that when special cases are called in in East Africa, the official may not unreasonably be expected to pay for the special advice which he receives.

As regards the proposal in para. 140, I regret that I could not agree with recommendations that involve the Government assuming further financial responsibility of any kind in respect of medical attendance or dental treatment.

for wives and families of officials. If one concession of this nature were granted, it is difficult to see where the line could be drawn and the suggestions under the heading "Medical Attendance and Dentistry etc." in the petition from the Civil Servants of the East Africa Protectorate dated 1st January 1912 show what extravagant demands are likely to be made in this connection.

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23. Land holding and business interests. (para. 142-144)

This is a difficult question. It is of course essential that officers should be prohibited from acquiring interests which may conflict with their official duties and from embarking in and becoming in speculative enterprises. But I doubt whether it is necessary that the rule should be so stringent as to prevent an officer from providing himself with a farm in the dominions of East Africa to which he could retire at the end of his term of service. A concession in this direction would be a great boon to officers with families especially at these days when the conditions of life in England for persons on small fixed incomes are so difficult. There are probably other directions in which the stringency of the rule could be modified without danger to the Public Service and on the whole I am inclined to agree with the finding of the Commission that each case might be considered on its merits by the Governor in Council. If experience shows that the relaxation of the existing rule is having a ~~harmful~~ effect on the Service or that it is being abused, it would be possible to return to the present arrangement, but I would suggest that the matter should be fully discussed in all the Protectorates and that each Government should submit its considered recommendation before any action is taken.

24. Permanent Civil Service Commission. (para. 145)

I entirely agree that a permanent Civil Service Commission is neither necessary nor desirable in the East African Protectorates.

10a.

179

25. Headquarters Allowances (part 145)

These should not be necessary, when the salaries
are involved generally.

26. Departmental allowances (parts 147-148)

These should not be necessary at the end of the note.

on Salaries

SALARIES.

~~SALARIES~~

(1) The proposals in the East Africa Commission's report provide a basis for discussion of improved salaries for the three Protectorates, although I should not be prepared to accept them in toto.

(2) While I entirely agree that some permanent improvement in the conditions of service in East Africa (including certain increases in salary) is urgently required, it is not practicable to ignore the financial effect of the recommendations that are made. It is not within my own province to enquire into this, but you will no doubt obtain from the Protectorate Administrations estimates of the additional expenditure involved by any scheme which you may be disposed to consider favourably on its merits; and I presume that its introduction must then depend upon the financial resources of the Protectorates.

At the same time I foresee the gravest discontent if improvements are adopted in one or even two of the three Protectorates but postponed in the third Protectorate owing to lack of funds, especially as the policy has been and still is to assimilate the conditions of service throughout the three Protectorates. On the other hand, it has been represented to me in Zanzibar that it is not justifiable to retard improvements in a Protectorate where there are surplus funds available to meet increased expenditure because other Protectorates are in a less satisfactory position financially. I see the force of this argument, but a broader view should I think be taken. The geographical position of the three Protectorates and their close inter-connection cannot be ignored nor yet the uniformity which characterises the conditions of service, and I would recommend strongly that when improved terms are sanctioned they should take effect in all three

Protectorates from the same date.

I have had it several times put to me, that as improved scales of salary have now been agreed to for the Medical Officers as from the 1st April 1919, it will be a great hardship if a general improvement does not take effect from the same date; and that if preferential treatment is given to one section of the civil service this will lead to intense dissatisfaction in all other sections. I am not altogether prepared to assent to the reasonableness of this argument, as I understand that the salaries for medical officers have been under consideration for a long time now; but apart from this, the question of supply and demand must be taken into account, and from what I hear, the position with regard to Medical Officers is such that an immediate increase in salaries may have been held to be absolutely necessary in order to obtain the personnel required. Nevertheless, with a view to securing a more contented frame of mind in the Civil Service generally, it is certainly desirable that the improved conditions for all branches of the service should date from the 1st April 1919, and I would urge that every effort should be made to allocate the necessary funds in the estimates for the current financial year for this purpose.

3. It is difficult to find a standard by which to assess salaries for officials in the East African Protectorates. I have made a careful comparison between the salaries drawn in these Protectorates and in other Colonies and Protectorates - e.g. Nigeria, Gold Coast, Sierra Leone, Gambia, Cyprus, Ceylon, Federated Malay States, Hong Kong, Jamaica, Trinidad and British Guiana; but I think that the fairest comparison to institute is with the Colonies and Protectorates in West Africa.

Speaking generally, European officials on the West

Coast are paid more highly than those on the East Coast; duty pay is fixed at 20% instead of 10% of the initial

~~pay &c~~
substantive appointment; and the leave regulations are much more favourable on the West Coast. Presumably this preferential treatment of West Coast Officials has been granted because of the traditional evil effects of the West Coast climate. I have ~~not~~ myself visited the West African Colonies. I have not myself visited the West African Colonies; but it is well known that the Government has effected great improvements in health-conditions and sanitation on the West Coast; and from the vital statistics which have been investigated by some of the Medical Officers in West Africa it would appear for instance that the effect of the climate of Uganda is now more harmful to Europeans than that of the Gold Coast. But assuming that conditions on the West Coast do justify the continuance of preferential treatment, I would suggest for consideration that this preference should be given in the form of more frequent leave for recuperative purposes in England rather than in the form of better pay, and that the scales of salary on the East and West Coast should be assimilated, so far as circumstances permit, when the work and responsibilities are approximately the same.

(4) If this general principle is accepted, it would be necessary to define somewhat more closely its operation and application.

(a) With regard to the class of posts which may be regarded as the normal first class appointments, such as Administrative Officers, Assistants in the War Office and the Treasury, Auditors, Accountants, Customs Officers, Police Officers, Medical Officers, School-masters, Post-masters, Surveyors, Station Officers, Assistant Conservators of Forests and Public Works Engineers, I

understand that no real distinction can be drawn between the work which these officers have to perform on the West Coast and the East Coast. Moreover, these appointments are filled from the same classes of applicant with the same qualifications and training, and it is largely a matter of chance whether an applicant who is considered suitable for employment is appointed to East Africa or West Africa, that is to say, the posting of a suitable candidate will depend on what vacancies have to be filled and not on special qualifications which are required for East Africa as distinct from West Africa or for West Africa as distinct from East Africa. The logical conclusion is provided that disabilities where it is service on the West Coast, if any, are compensated for by better leave terms, as suggested above - that the same scales of salary would be applicable to the appointments filled by these officials throughout the tropical African Colonies and Protectorates, and that if the salaries are raised in West Africa at some future date the corresponding salaries in East Africa should be raised paribus, in addition to any increase now to be made to bring them up to the West African level.

(b) Similarly, for the subordinate European officials, whatever their duties may be, the same principle seems to hold good; but it will probably be found necessary to give the local administrations a certain amount of discretion in the fixing of salaries for temporal officials on agreement in order to make allowance for current market rates.

(c) But when salaries for the heads of departments (or their deputies) and the higher officials generally are considered, the position is quite different and a comparison with West Africa may not be of any special value. Here the question of responsibility must be taken into account and the circumstances peculiar to each Colony or Protectorate allowed for, with the result that it is extremely difficult to arrive at any tangible basis of comparison. Area, population, revenue and expenditure do not necessarily furnish reliable

reliable guides, but I suggest that one factor of importance would be the status of the officer as a member of the Legislative and Executive Councils. It is not possible for me to estimate purely on hearsay evidence the comparative importance of the problems to be dealt with or the responsibility to be assumed by the Heads of Departments in say the East Africa Protectorate and Nigeria; but such an estimate could no doubt be made in the Colonial Office. There are, however, three points with regard to the salaries actually proposed in the reports of the East Africa and Uganda Commissions, which I should like to comment.

(1) Even allowing for the additional duty, day and consequential increase in substantive pay, I am inclined to think that the salaries are on the other too generous a scale when compared with those obtaining in other parts of the Empire in which I have myself seen service. I think it not improbable that the high salary now paid to the General Manager of the Uganda Railway is partly responsible for the size of the salaries proposed for the other heads of Departments; if this were reduced when next the appointment becomes vacant, a better adjustment could in my opinion be made in the salaries of all the higher appointments.

(2) I might satisfy that the same rate of salary will not be justified for heads of Departments in the three Protectorates.

The difficulties of the problems presented by the East Africa Protectorate, apart from the fact that in the Protectorate there is a Legislative Council, would justify larger salaries for the Heads of Departments and their deputies than in Uganda or Zanzibar, and I would certainly recommend that this distinction should be borne in mind when the salaries for Heads of Departments are being fixed. There may of course be one or two exceptions due to peculiar local circumstances; but in general I should say that the order in which

if it is desired to make the East African Civil Service an attractive career for men of the right type, and improvement in the service worked on this basis should go a long way to secure the end in view.

Incidentally there would be other advantages to be derived from this system of grading. It would permit of officers being moved from one Protectorate to another instead of their remaining, as is now the case, in the same Protectorate, for the whole of their service. Take for example an Administrative Officer appointed to Zanzibar. It would be of real benefit both to the service generally and to the individual, if he were able to do a tour of service in East Africa or Uganda, as there is a danger that if an official has to serve year in year out within the limits of a small Protectorate like Zanzibar, he may become stereotyped in his methods and take a narrow view of administrative duties. At present the question of seniority makes it difficult to arrange transfers or exchanges, but with a system of grading with no restrictions to the numbers in each grade, interchange of officials would be much simplified.

Even within the limits of a single Protectorate, the interchange of Administrative and Secretariat officers might be worked with advantage to the service, and the system of grading would enable this to be done with ease.

The question of raising the initial salary of these appointments requires consideration. It is just possible that £250 would suffice to attract suitable candidates from home, and it might be argued that no young official, who is serving what is to all intents and purposes an apprenticeship, would be worth more than £250 to the Government. But I would recommend that the initial salary of these appointments should now be raised

to £300 for the whole period of probation:-

(1) If a newly appointed Assistant District Commissioner or Assistant Superintendent of Police is

worth £300 per annum on the West Coast, he should be worth £300 per annum on the East Coast.

(2) Even if before the War £300 might have been considered excessive, postwar conditions have now to be provided for; and there is little room for doubt that the universal tendency will be to raise salaries and make the terms of appointments in all professions and in commercial concerns more attractive; consequently, if a somewhat higher initial salary is approved, it should attract suitable men who might otherwise refuse to apply for appointment in tropical Africa.

In this connection it is interesting to note that the number of applications from officers of the King's African Rifles for appointment as Assistant District Commissioners has been practically negligible, and I understand that the reason given is that a salary of £250 is not considered adequate by officers who have been drawing at least £300 per annum in the King's African Rifles.

(3) In my report on the war Bonus, I have called attention to the fact that although salaries in East Africa are assessed in pounds sterling, the local currency is in rupees and that the unit of expenditure is the rupee as compared with the shilling at home. In practice, therefore, a salary of £300 in East Africa may be regarded as equivalent at most to £225 at home, even if it be assumed for the sake of argument that a rupee in East Africa now has the purchasing value of a shilling at home.

As regards the salaries of the European clerical staff, East African Commission proposes to institute three grades

£200 to £300. Clerks 183

£320 to £400

£425 to £500 - Office Superintendents.

The Uganda Commission, however, recommends that the salary should be £250 instead of £200.

The proposals of the East African appear to be sensible, and I see no ground for raising the initial salary to £250. In general, I think that £150 is the absolute minimum for any European official in East Africa, and it is probable that for the majority of the lower appointments the initial salary will have to be fixed at

I may say that I have observed a tendency on the part of many of the 2nd class officials, - some clerks, mechanics and some foremen - to maintain that the best salary of Assistant District Commissioners (£250 or £300) is the scale on which they should be placed. This tendency should, I think, be checked, as whatever may be the regulation of the subordinate appointments, there must be a distinction in practice between the remuneration paid for the more important work of Administration etc. and that paid to officials filling subordinate appointments. In the majority of cases supposing that the scales recommended above are approved, a man entering the service as a clerk will find that he must reach £400 in time if his services are satisfactory, and that there are a certain number of appointments as Office Superintendent carrying a maximum of £400 for which the most suitable men will be selected; while for the really competent man, who is qualified in every way for one of the higher appointments the door should be open to promotion, so that special merit may be duly rewarded.

7 8

I have not endeavoured to submit detailed recommendations for the reorganisation of Departments or for the adjustment of salaries. I assume that the question of salaries for the Heads of Departments and the higher officials will form the subject of special consideration by the Colonial Office; and that if the general principles are concurred in, the Protectorate Governments will forward detailed proposals for each Department after discussion in the Head of the Department concerned. This seems to me the best procedure to ensure full consideration for all sections of the Service including the numerous officials whose case may require special treatment.

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2/2/1952 Col

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DRAFT.

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Minist.

Switzerland
10 June

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Recd 9/10/52

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D. Civil Service Commission

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Recd 9/6/92

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DRAFT

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MINUTE.

Hi, I have an addendum to our
recd 9/6/92. On the 1st floor S. Kilpatrick
Whittemore 9/6/92. The Gov. of Br. is in the
Planning Committee:

(Copy telegram beneath)

2. (As to last 3 but substituting
Uganda 2nd for 2nd)

3. The memorandum will come

as read in conjunction with the

report of Mr Robert Whittemore's

commission of which it is

based; & it is for this reason

that I request that you return

EAP to me & give a copy

of that report.

Copies of my report of the Civil
Service Commission appointed in
Uganda on 1st November 1991, &
the recommendations of that
commission are enclosed.

1/29/952 Bal

1/29/952 Bal

2/29/52 Sat

Draft. Newfoundland N. Cos.

and
d. 62/111

Acc 9/6/51

to B.M. 9/6/51
W. Gurnell Q/F-2

for command

Report of Civil Service Comm. Com.
Jan 29/51

Draft to Mr. Secretary 9/6/51

6/7/52

You will observe that Sir A. Lassalle is of opinion that the financial effect of Sir Robert Hamill's recommendations for terms of appointment to civil service posts are too high, and you should therefore consider the matter again in the light of such a fact.

In the consideration of what compensation adjustments closely follow on the Robert Hamill's recommendations, you will not require the figures for revenue purposes.

You will observe that Sir A. Lassalle is of opinion that the financial effect of the financial effect of additional expenses which will be entailed by the adoption of his policy would give administrative difficulties.

3. Copies of the Report Civil Service Comm. app. upwards are not required.

2/29/52 Sat

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DRAFT. Est. M.C.C. Capital Governor

MINUTE.

Acc 9/6/51

to B.M. 9/6/51

Sir G. Vidal
Sir H. Reid

Sir G. Vidal

Col. Amery

Lord Milner

Colonel

Secretary 9/6/51

2/29/52

6/7/52

Please see below to confirm my telegram of 9/6/51 from the two subjects of the proposals which have been made by Mr. Alfred Lassalle, for a permanent increase in the salaries and general improvements from the conditions of service for Government officials on the east side - London and 2nd District.

2. On back of memo

(Copy tel. beneath)

3. I enclose copy of

first memorandum

for your consideration

and it will be glad

if you will furnish me with
your observations on his proposals
as soon as possible together
with a rough estimate of the
additional expenditure which
will be required by your department
in the year.

The memorandum will of course
be used in conjunction with the
report of the Robert Hamilton's
commission, in which it is
stated, and it is for this reason
that I requested you to copy it
to send copies of that report to
the Government of the Punjab
2 on letterhead.

I am communicating direct
with the Govt. of Punjab on the
basis Rendal & 2 due to this
order & requesting that it
be sent to the Punjab to
that order) in paragraph
2 of this proposal.

Isabella
Gibson
Lancaster
Baptist
A. Lancaster
trustee of
the Lancaster
College
and
other
trustees

14/2/1912 2nd

133

DRAFT.

No. 12. to the Government

13 April 19

MINUTE

Recd 9/6/1912

Mrs. Fortescue & Co.

M.

Sir G. Gould

Sir H. Gibson

Sir H. Rendal

Sir G. Rendal

C. M. America

Local Member

Recd 12/4/1912
from 12/4/1912
12/4/1912

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12/4/1912

12/4/1912

12/4/1912

Dear Sirs. We are now beginning
to see before the L.C.C. the various
parts of the report of the Civil
Service Commission & I fully
approve of the C.A.S. - after
2 or 3 days and a memorandum
of the subject has been read over
the whole - I think the system of
local finance & management
functions of districts for local
purposes in the English
districts, and the
basis of the report
memorandum will be considered
upon by the offices concerned
the basis of the C.A.S. report
and if any amendment
is thought necessary of the present
system of local finance
and local self-government by
the adoption of the proposed
proposal will be forwarded

3. It may be some little time unfortunately before these first observations etc. estimates are received, but in spite of the urgency of effecting an improvement both in salaries & conditions of service generally this is inevitable.
- a. In the meantime, however, the negotiations are still progressing. This committee ~~and other bodies seems to believe~~ ~~in our opinion~~ as they will be concerned with any action which may have to be taken ~~in regard to the financial position~~ ~~in respect of the relationship that subsists~~ ~~to their control~~ ~~in the matter of~~ ~~as they will no doubt desire to~~ ~~from the report that they will give early~~ ~~concerning the main points of principle~~ ~~which were for the above all recommendations~~ ~~for so far on the side involving~~ ~~increased expenditure~~ ~~on the one hand~~ ~~the question of any additional required~~ ~~to secure co-operation with the former~~ ~~Protectorate may now be delayed~~. When the representatives have submitted their observations.
- b. In particular, the recommendations as to improvement in the vernacular official regulation will require careful consideration & it is expected that this will form the subject of oral discussion between representatives of the Colonial Office & the Treasury.

6. It is regretted that no copies of the report of the Civil Service Commission appointed in Uganda are yet available for transmission to you, but the recs of that Comn. approximate to those for West African Comn. & it is undesirable to delay the final consideration of the whole matter till more conclusive

3. It is understood that some time ago a report was made by the ~~Colonial Office~~ ^{Government} on the subject of the ~~colonies~~ ^{territories} of the ~~United Kingdom~~ ^{Empire} which are received, but in spite of my urgent efforts no improvement has been made in salaries & conditions of service generally. This is undesirable.

In the meantime, however, the ~~Colonial Office~~ ^{Government} are now busy for the consideration ~~of their demands~~ ^{of the following subjects} to receive ~~their~~ ^{the} ~~colonies~~ ^{territories} ~~in respect of the~~ ^{in respect of the} ~~United Kingdom~~ ^{Empire} ~~subjetcs~~ ^{to be considered} to obtain ~~which will no do the same as~~ ^{the following subjects} ~~and they will~~ ^{be} ~~representatives~~ ^{and} ~~the only~~ ^{considered} ~~concerning~~ ^{the main point of principle} ~~which are~~ ^{which are} for the ~~special~~ ^{general} ~~recommendations~~ ^{to be} ~~to go on~~ ^{to go on} ~~the~~ ^{the} ~~increased~~ ^{increased} ~~expenditure~~ ^{expenditure} ~~and~~ ^{and} ~~to be~~ ^{to be} ~~in~~ ⁱⁿ ~~the government~~ ^{the government} ~~and~~ ^{and} ~~to be~~ ^{to be} ~~done~~ ^{done} ~~in~~ ⁱⁿ ~~the form~~ ^{the form} ~~of~~ ^{of} ~~protection~~ ^{protection} ~~may~~ ^{may} ~~not~~ ^{not} ~~be delayed~~ ^{be delayed} ~~when the~~ ^{when the} ~~United Kingdom~~ ^{United Kingdom} ~~have submitted~~ ^{have submitted} ~~the~~ ^{the} ~~transformation~~ ^{transformation}.

In particular, the recommendations as to improvement in the services & generally regulation will require careful ~~consideration~~ ^{consideration} & it is expected that this will form the subject of oral discussion between representatives of the Colonial Office & the Treasury.

4. It is reported that no copies of the report of the Civil Service Commission appointed in Uganda are yet available for transmission to you, but the results of that Commission are approximately as follows: His Excellency Sir George Colman & it is understood that the ~~main~~ ^{main} cause of the whole matter was carelessness