222 liter of the 14th of fine C. O. (a copy of which can Conclosed in your heles 24107 E. AFRICA RECE 2 AUG 12 hades sprace 241 × 9 am etc m Agents FIRST CLASS ACCOMPODATION ON S.S. "GOTH" Date. 1912(Bigned) H. J. READ. for the Under Secretary of State. August Sends copy of letter from U.C.Line notifying that they have fitted up extra first class accommodation on the poop deck as in other steamers. previous Paper. 12601 hr. Bula Hope the the words, he Canpany are point I tim 3 class accom herdabies at 150 dass and put 1st lass passenger our his servire. This have been the usual clom of protesti, and he opens here I trink, he justifies. The improvents formines by hi o. Phillips (Cupti 9. Indde minut an 446) 7 office "quent Paper for take the form of heatings things wind

mue to but . O. Philipps at present have hope, and I have that A.J.R. 223 Comething putty thing have a said politic 6/ 17415 to his him Philade a his Tubect. as attend There is no don'ts they wind that alouce Uh for to h. C. c. are heating too how of theirs agreement in by beauto an 446. In the meantion I think that in Phaned water the Ca. I afor the Co. hart he spect the search the accumente our her prop a first class accommodation, and the time opium if greening by Frank & finne ms. 3. m. tooli. W. Read.) aprel. for for filer ang. 3. The Thirin artle we no doubt trying t tale wer the interval between no + completion of their new steamers, but I think that be are quite pitipied to supring to accept the If we mitmet the Cok as propred. I doubt

Mr. Tennyson. Mr. Butler.

Mr. Martin (of the Crown Agents) brought over to see me yesterday Mr. Lang (or ?Laing), who is I understand one of the leading officials of the Passenger Department of the Union Castle, to discuss the question of placing 1st class accommodation in the poop. I made it clear to him of course that I was only there to hear what he had to say and to report to the authorities here.

224

In

His defence practically amounted to this that finding the boats at present in use have not sufficient 1st class accommodation for the East Africantrade they were driven to increase it. He said that the accommodation in the way of fittings etc., was every bit as good as in the 1st class cabins in the middle of the ship, that the company had been put to considerable expense in fitting up the new cabins, and that, if we refused to accept the accommodation they would be put to considerable loss (assuming apparently that no one else except officials would travel over this screw!) He said that he considered the complaints which had been made against this accommodation were unreasonable and that in reality the poop was a very comfortable part of the vessel (if so why do they always put the 3rd class there?). He said further that they had fitted up a cabin in the poop as a study for Mr. Belfield, and suggested that we should consult him as to the vibration felt in that part of the vessel. I said that I thought that this was a reasonable proposal.

As far as could ascerain the expense maisting in epainting the abins and puting in new erths and washkeins. We wild ask the tom Agents to eport on this int if ecessary. In reply I stated that we fully realised the company's difficulties in starting the service, and did not desire to be unreasonable in any way, but that it appeared to us that, if their boats were so full that they were unable to provide our officers with proper 1st class accommodation, they should either put on more boats, or leave the officers whom they could not accommodate properly free to travel by other lines.

I pointed to clause 1 of the agreement of 12th August, 1910, and said, speaking 'without prejudice', that we appeared to be legally justified in refusing to accept accommodation now fitted up in the stern, as not being "similar in accommodation to the Company's present Intermediate steamers used in the South African service". I asked Mr. Lang what intermediate steamer had 1st class accommodation in the stern and he could not give me a single instance except the Dunvegan Castle which is not a regular intermediate steamer. I asked him further what reputable line put its first class passengers in the stern, and he could not give me a single instance!

Finally I told him that I had once had the misfortune to travel over the stern in the Donne Castle for a few days and that I should be extremely sorry to repeat. the experience = to which he could only reply that the Doone Castle was an exceptional boat (which I trust is true).

Finally I asked him whether the fitting up of this accommodation was a purely temporary arrangement, and whether, if we were to accept it as such, they would be willing to give us an undertaking that they would cease to accommodate our officers in the stern as soon as they get their new boats (say) in 18 months' time. But Mr.

Lang

Lang said that he could not entertain any such compromise for a moment. Incidentally I elicited from him the information that only 2 boats are ordered at present, which of course will not be nearly sufficient for the East Africa trade, so that they will still have to rely largely on the boats at present in use.

After my conversation wit' Mr. Lang I can see no conceivable reason why we should give way on this point. The Company must be making plenty of money out of the business (in spite of all their digclaimers) as the fact that they cannot accommodate all their 1st class passengers shows, and I cannot see why we should allow them to make more money by turning 3rd class into 1st class accommodation at the expense of our officers. The agreement is greatly to the advantage of the Company. When we ask them to meet us, they refuse to do so, but stick to their bond. When the agreement is against them, I cannot see why we should not do the seme.

It may be of course that Mr. Lang's attitude was largely bluff, and that the written communication which he promised to send may make some suggestion for a compromise.

1 aque that an Co. are behaving unreasonally. Inst fal loved To point out that they Vo we to be complying with The letter though hat the Die

In reply I stated that we fully realised the company's difficulties in starting the service, and did not desire to be unreasonable in any way, but that it appeared to us that, if their boats were so full that they were unable to provide our officers with proper 1st class accommodation, they should either put on more boats or leave the officers whom they could not accommodate properly free to travel by other lines.

I pointed to clause 1 of the agreement of 12th August, 1910, and said, speaking 'without prejudice', that we appeared to be legally justified in refusing to accept accommodation now fitted up in the stern, as not being "similar in accommodation to the Company's present Intermediate steamers used in the South African service". I asked Mr. Lang what intermediate steamer had 1st class accommodation in the stern and he could not give me a single instance except the Dunvegan Castle which is not a regular intermediate steamer. I asked him further what reputable line put its first class passengers in the stern, and he could not give me a single instance!

Finally I told him that I had once had the misfortune to travel over the stern in the Donne Castle for a few days and that I should be extremely sorry to repeat the experience - to which he could only reply that the Doone Castle was an exceptional boat (which I trust is true).

Finally I asked him whether the fitting up of this accommodation was a purely temporary arrangement, and whether, if we were to accept it as such, they would be willing to give us an undertaking that they would cease to accommodate our officers in the stern as soon as they get their new boats (say) in 18 months' time. But Mr. Lang Lang said that he could not entertain any such compromise for a moment. Incidentally I elicited from him the information that only 2 boats are ordered at present, which of course will not be nearly sufficient for the East Africa trade, so that they will still have to rely largely on the boats at present in use.

After my conversation with Mr. Lang I can see no conceivable reason why we should give way on this point. The Company must be making plenty of money out of the business (in spite of all their digclaimers) as the fact that they cannot accommodate all their 1st class passengers shows, and I cannot see why we should allow them to make more money by turning 3rd class into 1st class accommodation at the expense of our officers. The agreement is greatly to the advantage of the Company. When we ask them to meet us, they refuse to do so, but stick to their bond. When the agreement is against them, I cannot see why we should not do the same.

It may be of course that Mr. Lang's attitude was largely bluff, and that the written communication which he promised to send may make some suggestion for a compromise.

1915.

27.14. I aque that the Co. are behaving unreasonably but That the complexing letus though hat the

of the agreement 1215 the. By I I: of that agreement the apreed to maintain a dennie of Steamer Simila in Torman & accompation to them S. A. service, to sail once in four weeks - It. they agreed to send one steame of & tourand & y frist class accound tim every months This they are In fact doing . The mistake be made in Anthing the agree theme down either to futhy Sufficient fist clan accomo-- Fation for Four officers, a V. que ou Africas any preference as to booking. As fan as H. Liphy The fist clas recomodution for there for they may say that they are Canying and their afreement 1 think however

(1390). Wt.20.024-26. 6000. 11/08. A.&E.W. 5 613). . 18,912-27. 6000. 10/09.

that we have a sufficient auswer. In the first place taking this literal countraction of the apreement we might say Rat the accoundation was Cirtual in the stat forme of Discussion of the the at stome of The god class accomedation had been ' Removed . This troiven would not do us much tood as we could show no Damag 60 from the reduction of 3 Clan accomodation l'imagine t replace the lack of 3rd class accommodation y lay would hardly wartigg on in in went no good. liter rawing first clan panenger I would. la leave u. our bet line is to insist early free nd officens by en a lide uterpretation of the apreement By d. 2 m agree to five them The convegance fall an parents & emigrants & we must angue that this in which and agreement of the to the price

1º class him

more

G.

all on first clas passenges Similar fist class accomo - Intian of that supplied in the S. A. Lewice. Up Such accoundation is and supphied be much book on Y ster intel parave by the boats to leave them to free us, Ein do then H.C Wich case I do not think they would get any damages from in free show hat ale their True first class accumodation was occupied I have thought ber to for fully into the ponition both sides . though as I say I tak it an CF. 2579. right W. Read. : Wait for the Europenyin setter, which I gasher, the C. are going to address to us. 1 Hab. Wait - + if withing amer uning the rest futnight, recordente. it once. H. J.R.

C. O. 227 24167 mi" Batterbee REGP 2 AUG 12 with suferies to recent con upondence supecting Mar fruit class accommodation available on this atrainers on Mr. Cast aprican service of the union Contra fine, I inclose for jour supormation a copy of a letter receive from the union Cartte Co regarding the frest class as commod strong pup goth gamair

0.0. 24107 103 RECE 2 AUG 12

228

THE UNION CASTLE MAIL STEAMSHIP COMPANY LIMITED

TO THE CROWN AGENTS

3 & 4 Femphurch Street D.C. 23rd July 1912.

Gentlemen.

Enclosed we have the pleasure to hand you the passage ticket and rail ticket to Marseilles for Lieut. Muirhead by the s.s. "Goth". In this steamer, we have decided to fit up extra first class accommodation on the poop deck, the same as we have done in the "Gascon". "Gaiks" and "Georkha", and we have accommodation for more passengers if required.

THE UNION CASTLE MAIL STEAMSHIP CO. LTD.

CA 24167.12 229 C. D. R. 7 Alag Stor 8 Mig1912 with ref to the letter Gentu, DRAFT. of the 23rd of Jul addresses The Ch for the Clovies tonan lythe U.C. huail S.S. Co., L. Jam te to intimate to he request you to approx the MINUTE. Mr. bluning 1/8 Mr. Butter Mr. Butter M. Read Sir G. Fiddes. Sir H. Just. Company that he lannot Sir J. Anderson. repard the accommod on one were for the good deck as first Lord Emmott. Mr. Harcourt. Con peoply 8 Class accommon to informing man the approve of point booking sage for Officers, if they eo_d Jo desire, by the neuchan presame that permission is to German boats muchens of by My To all the U.C. avers with 1th class the 20 Gotti - Sampe Union Faccommodation you . . Har.