# PROJECT MANAGEMENT PRACTICES AND IMPLEMENTATION OF ROAD INFRASTRUCTURE PROJECTS IN GARISSA COUNTY, KENYA

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A Research Project Submitted in Partial Fulfilment of the Requirements for the Award of Degree of Master of Arts in Project Planning and Management of the University of Nairobi

2022

# DECLARATION

This research project report is my original work and has not been submitted for academic award in any other university.

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# DEDICATION

To my family: Sylvia, Ethan and Sophia, for their deep love and faith in me.

# ACKNOWLEDGEMENTS

University of Nairobi, particularly the Department of Management Science and Project Planning, is to be commended for allowing me to pursue my studies there. My supervisor, Dr. Mary Mwenda, deserves special recognition for her assistance, insight, and support with the writing and production of this project report. Throughout this journey, her unwavering support, patience, and prompt responses have proved indispensable. I express my sincere gratitude to all the departmental staff, led by Eric Odundo, and the university library staff, whose extra-ordinary help in providing necessary literature materials has contributed immensely to this project. Without the attention and cooperation of my classmates and friends, I would not have completed my project. Their assistance in terms of their time and their willingness to share their experiences with me has been incredibly beneficial to my efforts. Lastly, I appreciate my family; I am grateful for the love, patience, guidance and unwavering faith they have on me.

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# LIST OF ABBREVIATIONS AND ACRONYMS

AMCP	:	African Monetary Co-operation Program
ANOVA	:	Analysis of Variance
CDF	:	Constituency Development Fund
GDP	:	Gross Domestic Product
IMF	:	International Monetary Fund
JKEP	:	Jua- Kali Empowerment Programmes
KeNHA	:	Kenya National Highways Authority
KeRRA	:	Kenya Rural Roads Authority
Km	:	Kilometre (s)
KRB	:	Kenya Roads Board
KURA	:	Kenya Urban Roads Authority
KSh.	:	Kenya Shillings
KWS	:	Kenya Wildlife Service
M&E	:	Monitoring and Evaluation
MDGs	:	Millennium Development Goals
MoR	:	Ministry of Roads
MoRT:		Ministry of Road and Transport
MTP III	:	Third Medium Term Plan of Vision 2030
NACOSTI	:	National Commission for Science, Technology and Innovation
NHIF	:	National Hospital Insurance Fund
PPPs	:	Public Private Partnerships
PRA	:	Participatory Rural Appraisal
RMLF	:	Road Maintenance Levy Fund
SD	:	Standard Deviation
SPSS	:	Statistical Package for Social Scientists
WASH	:	Water, Sanitation, and Hygiene

# ABSTRACT

The implementation of infrastructure development is significantly impacted by project management practices, which increase the risk of delays, cost overruns, contractual disputes, arbitration, and quality deviations. Some projects are completely abandoned. In lieu of this, my research aimed to determine how project management methods and practices impact project implementations. The scope was infrastructural road projects in Garissa County, Kenya. Consequently, this study was limited accordingly. Financial disbursements, monitoring and control mechanisms, risk management and stakeholder participation were the independent variables implicated as project management techniques. As a dependent variable, execution of infrastructural projects in Garissa was considered. Therefore, the research objectives were; (i) to determine how financial disbursement practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya; (i) to determine how risk management practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya; (iii) to determine how monitoring and evaluation practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya; and (iv) to determine how stakeholder engagement practices by road agencies affect the implementation of road infrastructure projects in Garissa County, Kenya. For this investigation, descriptive survey research design was utilized. The target population included 162 officials (inspectors, engineers, procurement officials, and site agents/project managers) working with road agencies and road projects within Garissa County, and civic leaders who represented county residents. The entire population was utilized for data collection. For data collection, questionnaires whose reliability was evaluated using Cronbach's method were utilized. Upon analysis, the questionnaire data were sorted and keyed into SPSS Version 23, and descriptive and inferential statistics were generated accordingly. Using the Shapiro-Wick test to determine normality, Pearson Correlation as well as linear regression were chosen to establish relationship between study variables. The regression model was evaluated using the F-test at a confidence level of 95% following analysis of variance. Monitoring and evaluation practices (r=0.825) had the greatest influence on successful execution of infrastructural projects undertaken by the County Government of Garissa and respective road agencies within Garissa, followed by financial disbursement practices (r=0.787), stakeholder engagement practices (r=0.772), and risk management practices(r=0.691). Therefore, it was determined that execution of road infrastructure projects within Garissa County was, in a significant way, influenced by project management techniques. Before initiating projects, it is recommended that project implementers involve stakeholders more in planning and budgeting, employ more consultants to lead M&E, develop a comprehensive capacity building plan for the M&E team, and conduct adequate risk analysis to estimate probability of risk occurrence and reoccurrence, and its impact. Government is also advised to amend the Kenya Public Procurement and Disposal Act (2015) to discourage underquoting and front-loading by contractors, develop policies to diversify sources of funding for road agencies, and policies to shield contractors from lenders' high interest rates.

#### **CHAPTER ONE**

### **INTRODUCTION**

#### 1.1 Background

A well-designed road infrastructure is important not only for lowering transportation costs, but also for promoting the growth of main economic sectors, improving commerce, expanding access to social services, and increasing public transportation efficiency. It leads to economic growth by creating industrial expansion and scaling up markets. Road infrastructure, in this case, means all physical assets located within the road reserve. This includes the road itself, earthworks, drainage, structures (culverts, bridges, etc.), associated road furniture, and any other buildings that serve the road (Law Insider, n.d.).

Roads are worth investing in, especially in countries with limited road infrastructure. This has been suggested by empirical studies as well as scientific facts (NG C. P. *et al*, 2019). Highway infrastructure investment in Sri Lanka, has seen a 60 percent rise in industrial output. Improvements in China's urban and key regional roadways have boosted the industrial and service industries' Gross Domestic Product (GDP) shares. Furthermore, road development in China, specifically rural roads, has seen a substantial increase in the country's national GDP, compared to high-grade highways, thus larger gains over costs on rural road investments. (Renwick, N. *et al*, 2018).

In Africa, infrastructure development is viewed as a crucial factor for the continent's economic advancement. It facilitates increased productivity, reduces poverty, and enhances human welfare. Therefore, infrastructure development is viewed as a vital factor that can influence achievement of the Millennium Development Goals (MDGs). Over fifty percent of Africa's recent economic growth is attributable to infrastructure investment (African Development Bank, 2019). Further investments in the area, have the potential to achieve more. According to the World Bank (2017), improving on quality and quantity of infrastructure to march the world's best performing countries could increase productivity, improve standards of living and lead to more equality in Africa.

Kenya has placed a strong emphasis on, among others, infrastructure development since adopting its Vision 2030 strategy. Vision 2030 aims, in addition to providing a suitable economic environment, to transform the country into a middle-income economy and to consolidate that status (Government of Kenya, 2018). The Kenya's current Big Four Development Agenda involves ensuring food security, provision of universal healthcare, promoting manufacturing through industrialization, and provision of affordable housing. To achieve this, quality and appropriate road infrastructure is required.

Road infrastructure projects are considered high-risk investments, with the government mostly being the sole source of finance. Their magnitude and capital requirements make private companies unable to build extensive stretches of roads. The scales of road projects bring with them many factors that contribute to project's feasibility. These factors relate to technology, management, economy, finance, culture, social aspects, safety, political aspects, environment and marketability of the project products (Daniels R., 2021).

Even with feasibility studies and prior planning, delays in road projects, all over the world, are major problems facing professionals in the industry (Rivera L., 2020). These delays range from delays in implementation to delays in completion of projects if implemented. The delays result in lost time, and affect the cost and quality (Santoso and Soeng, 2016). According to Mejia, G. *et al* (2020), unfavourable consequences of delays in projects include cost overruns, disputes related to contractual issues, arbitration, and non-conformities in terms of quality.

Another major problem with project implementation is cost overruns. According to Aljohani, A. *et al* (2017), construction industries, often than not, fail to finish projects within the stipulated budget. Nine out of ten projects normally experience cost overruns.

Project risk assessment, stakeholder participation, finance availability, and monitoring and evaluation are some of the elements that are thought to influence infrastructure project implementation. These factors are perceived to be capable of augmenting or reducing satisfaction derived from the projects (Linger, *et al*, 2016). By managing these factors, implementation of road infrastructure projects can be smoothened, thus the need to study them. It is against this background that this study is conceptualised.

The road network in Kenya is managed through the Infrastructure State Department under the Ministry of Roads and Transport (MoRT). The department's mandate is to develop and maintain the country's road infrastructure. It delivers its mandate through: Kenya Roads Board (KRB) –

which funds, oversees and coordinates all road network maintenance in Kenya through the use of Fuel Levy; Kenya National Highways Authority (KeNHA) -manages, develops and maintains national trunk roads (roads classified as Class S, A and B roads); Kenya Rural Roads Authority (KeRRA)- manages, develops and maintains Class C roads; Kenya Urban Roads Authority (KURA)- manages, develops and maintains urban roads; Kenya Wildlife Service (KWS) - manages, develops and maintains roads within the game reserves and national parks; and the County Governments in Kenya - manages, develops and maintains County Roads (Roads classified below class C), (Kenya Roads Board, n.d.).

Garissa County, like other counties, has benefitted from these governmental efforts with several projects being undertaken within the county. Several projects have been completed and others are underway, being undertaken by the various road agencies within the county, namely KeNHA, KURA, KeRRA and the County Government.

However, implementation of road programmes within the county have continued to fall short of plans. From the Garissa County Government Integrated Development Plan of 2013-2017, the road network within the county was a total of 1,804.5Km which comprised: roads with bitumen surface - 29.9Km, with gravel surface- 304Km and with earth surface - 1,479Km. One of the objectives of the development plan was to increase bitumen roads from 21.5km to 200km by 2017 and gravel roads from 304km to 1000 km by 2017. However, The Garissa County Integrated Development Plan (2018-2022) showed that by 2017, only 35.5 km of roads had a bitumen surface and 420 km gravel surface. This meant that there was a delay in implementation of road projects planned between 2013 and 2017. The two development. Road Inventory and Conditions Survey undertaken between 2016 and 2018 corroborate this fact. The survey showed that, although most of the paved roads in Garissa County are in good conditions, majority of gravel and earth roads were in poor conditions (Intercontinental and Geodev, 2018). This means that many roads remain inaccessible during the rainy season, limiting traffic flow within the county and across its borders.

The rural access index in Garissa County is below 27% according to Kenya Roads Board (n.d.) which is very low. In terms of other travel infrastructure, there are four bridges, three over River Tana, and one at Modogashe (all functional); 8 airstrips, two in Dadaab and one in each of the

other sub-counties of Lagdera, Garissa Township, Hulugho, Balambala, Fafi and Ijara; and zero kilometres of railway line. That means with the current state of roads in the county, the county finds itself almost isolated during the rainy season.

Road projects implemented by the various road agencies suffer from delays in completion and cost overruns, with project cost appraisals being prevalent. This is brought about by various factors with project management techniques/approaches perceived to be the major impediments to the smooth execution of these projects. Therefore, this research project assessed how various project management practices including financial disbursement, risk management, monitoring and evaluation and stakeholder engagement generally affect the execution of infrastructural road projects in Garissa County.

# **1.2 Problem Statement**

Numerous governments seek to promote economic development by enhancing road infrastructure, particularly in economically disadvantaged regions. The infrastructure of roads promotes economic growth by facilitating the efficient movement of people and goods. In addition, they provide access to various social and economic activities that cannot contribute to long-term economic growth in the absence of a functional road infrastructure (Prus, P. and Sikora, M, 2021).

Infrastructural development, including road projects, face significant delays resulting in the risks of cost overruns, disputes related to contractual issues, arbitration, and non-conformities in terms of quality (Mejia, G. *et al*, 2020). The projects often not surpass timelines allocated and planned budget. Some projects are abandoned altogether. Therefore, there is need to understand the factors that affect project implementation in order to enable project implementers make the right decisions, avert the potential risks, and implement projects successfully. Such an understanding would aid in developing mitigation measures in time to reduce or eliminate the impact of identified issues.

Factors that are thought to influence successful execution of project roads in Garissa County include project management methods of financial disbursement, management of risks that comes with the project, monitoring & evaluation, and stakeholder participation.

Several studies have previously been undertaken on these project management methods. These studies have been discussed in details under Chapter 2: literature review. A few examples include: critical success factors in the implementation of community based projects in Kiambu County, Kenya (Wachira & James, 2018); risk management in Indonesia Construction Project; a case study of a toll road project (Wibowo *et al*, 2018); effect of project monitoring & evaluation on performance of road infrastructure projects constructed by local firms in Kenya (Maendo *et al*, 2018); and determinants of successful projects implementation of infrastructure projects in devolved units: a case study of Mombasa County, Kenya (Adek, 2016).

However, there exists gaps in knowledge from these studies. The gaps identified have been discussed in details under Chapter 2. In highlight, some of the studies did not focus on road projects. Almost all of them focused on one financier and therefore did not give a conclusive picture of the issues cutting across different financiers and managed by different institutions. In Garissa County, no study has investigated correlation between various project management methods and execution of infrastructural road projects. Therefore, this study purposed to bridge the various knowledge gaps by looking into how different project management techniques/methods affect the execution of infrastructural road projects within Garissa.

# **1.3 Purpose of the Study**

The main goal of this research was to determine how project management methods and practices affect implementation of road projects in Garissa County, Kenya.

#### **1.4 Study Objectives**

From this study's primary objective, the objectives below were derived:

- i. To determine how financial disbursement practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya
- ii. To determine how risk management practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya
- iii. To determine how monitoring and evaluation practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya
- iv. To determine how stakeholder engagement practices by road agencies affect the implementation of road infrastructure projects in Garissa County, Kenya

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# **1.5 Research Questions**

The research questions that the study attempted to address are as follows:

- i. How does financial disbursement practices affect implementation of road infrastructure projects in Garissa County, Kenya?
- ii. How does risk management practices affect implementation of road infrastructure projects in Garissa County, Kenya?
- iii. How does monitoring and evaluation practices affect implementation of road infrastructure projects in Garissa County, Kenya?
- iv. How does stakeholder engagement practices affect implementation of road infrastructure projects in Garissa County, Kenya?

# **1.6 Research Hypotheses**

The research overall null hypothesis was:

H<sub>0</sub>: there is no significant relationship between project management techniques/practices and implementation of road infrastructure projects in Garissa County, Kenya

Specific null hypotheses stated that:

- i. H<sub>0</sub>: there is no significant relationship between financial disbursement practices and implementation of road infrastructure projects in Garissa County, Kenya
- ii. H<sub>0</sub>: there is no significant relationship between risk management practices and implementation of road infrastructure projects in Garissa County, Kenya
- H<sub>0</sub>: there is no significant relationship between M&E practices and implementation of road infrastructure projects in Garissa County, Kenya
- iv. H<sub>0</sub>: there is no significant relationship between stakeholder engagement practices and implementation of road infrastructure projects in Garissa County, Kenya

# 1.7 Study Significance

The national and county governments and project sponsors/financiers could use this study's findings and conclusions to better comprehend project design and implementation. With that knowledge, they can align their policies on implementation and supervision of projects to improve on project management practices. Governments and funders are able to use the findings to align project designs and implementation to requisite financial models even before construction commences. This would aid in averting delays in execution of planned works.

Professionals in the road sector from governments and financiers, consultants and contractors could use findings from this research to improve their project management practices, which would see timely procurement and implementation of road construction projects. Thus, the construction industry would improve in terms of project execution.

The study's findings could help road building contractors, consultants and clients determine when to involve stakeholders in order to improve the project's completion success. Furthermore, the findings, which reveal gaps that can be researched, can be used by various scholars and researchers aiming at developing practical skills regarding how to do research.

### **1.8 Study Delimitation**

This study examined how project management methods affect execution of infrastructural road projects in Garissa County, Kenya. Financial disbursements, risk management, monitoring and evaluation procedures, and public stakeholder participation were among the Project management techniques analysed. The study did focus on infrastructural road projects as it was thought to provide the most accurate information regarding project management procedures. The respondents were officials (engineers, inspectors, procurement officials, and site agents/project managers) working with road agencies and on road projects within Garissa County and civic leaders who represented the county residents. These respondents were given questionnaires to fill out in order to get their opinions on the study's topic.

These respondents were chosen because it was assumed that they had sufficient knowledge on project management procedures employed in the implementation of projects associated with road infrastructure. The research employed descriptive survey method. Selection of this design was based on the reasoning that the study aimed at explaining the phenomenon in terms of attitudes, values, and qualities by determining and reporting on how things are carried out.

#### **1.9 Limitation of the Study**

Because of Garissa's unpredictability in security and linguistic hurdles, the study's principal limitation was access to the requisite information. Meeting with some respondents was a challenge especially for the people implementing projects away from the county headquarters. This was already thought that it would have an impact on the questionnaire return rate, preventing the study from collecting adequate data needed during the planning stage of data collection. To alleviate this

problem, the researcher administered questionnaires both physically and electronically. This paid off as 135 out 162 questionnaires were returned duly filled.

The target respondents took quite some time in responding to the questionnaire which could be explained by the fact that filling the questionnaires did not fall under their job specifications or their key performance indicators. This problem was mitigated by following up on biweekly basis until enough questionnaires were returned.

# 1.10 Study Assumptions

The researcher made assumption that infrastructural road projects under research were incorporating project management principles, and that the responders would be cooperative and supply as much information as possible. This was proved to be the case during data collection.

### 1.11 Significant Terms

This study made use of key terms defined below:

**Project Management Practices:** These are the principles, activities, and procedures that project managers within Garissa County use in ensuring timely completion of infrastructural projects, in an effective, efficient and lawful manner.

**Road Infrastructure Projects:** Refers to projects undertaken within Garissa County involving constructing road assets which may refer to one or more of; the road itself, earthworks, drainage, structures (culverts, bridges, etc.), associated road furniture, and buildings that serve the road.

**Financial Disbursement:** In project words, it refers to a variety of payment types made over a period of time for goods and services, including related expenses such as interest payments on delayed payments incurred during the construction of a road infrastructure project within Garissa County.

**Risk Control/Management:** Involves detecting, evaluating, and preventing or limiting risks that may affect road infrastructure projects planned results for road projects within Garissa County.

**Monitoring and Evaluation:** This is the attempt by projects implementers for road projects within Garissa County to cover all work done during or post implementation to define, select, collect, analyse, and use data.

**Stakeholder Engagement:** The process by which project managers engage relevant stakeholders involved in the road projects within Garissa County, ranging from community to government agencies and financiers, with the goal of achieving the set objectives.

# 1.12 Study Organization

The report for the research study comprises five chapters. Chapter One contains study background, problem statement, aim and objectives, significance of study, delimitations, limitations, and underlying assumptions. Definition and usage of key terminologies are also discussed in the chapter. The second chapter consists of substantial empirical and historical study on the topic of road infrastructure project implementation, as well as major theories pertaining to project management methodologies.

The third part describes collection of data and data processing procedures, while the fourth chapter outlines actual study's outcomes, analysis, and finally interpretations. The last part analyses and synthesizes the findings and provides a conclusion. In chapter five, the study's suggestions and recommendations are also detailed. Following the conclusion are the bibliography and appendices.

#### CHAPTER TWO

#### LITERATURE REVIEW

### **2.1 Introduction**

In relation to implementation of infrastructure road projects, this chapter evaluates the preceding research published on financial disbursement, risk management, monitoring and evaluation techniques, and stakeholder participation. The chapter also includes a conceptual framework, an empirical analysis of the variables under study, and the theoretical framework used. A list of knowledge gaps for the analysed literature is also provided.

# 2.2 Implementation of Road Infrastructure Projects

Development in a country can be used in gauging rapidity of its economic growth. Physical infrastructures, like buildings, roads, and bridges, can be used to assess this pace. (Critical 5, 2015). Infrastructure availability is a critical aspect of assessing economic progress. However, by every metric of infrastructural performance, Sub-Saharan Africa ranks last among all developing areas. In the Global Competitiveness Report's infrastructure category, the region, though housing more than 14% of world's population, scored a mere 2.91 (Calderon, C. *et al*, 2018)

Ministry of Roads (MOR) Service Charter explains that roads serve as the primary mode of transportation for 80% of all passenger and cargo traffic in Kenya. As a result, infrastructure has been recognized by Vision 2030 Strategy as a crucial element of long-term economic development. A functional and strong road network is beneficial for job development, wealth creation, employment preservation, and overall economic growth (Osman & Kimutai, 2019). In line with the Vision 2030 Strategy, numerous road projects are being implemented as part of sustained development under the economic pillar of the strategy.

The total estimated value of road infrastructure in Kenya is over KSh. 3.5 trillion (Kenya Roads Board, n.d.). This constitutes a network of approximately 246,757 Km of roads. The Kenya Roads Board Database divides the network as follows: approximately 161,821Km of classified roads and 84,000Km of unclassified roads. The Kenyan Government has boosted investment in road sector by allocating funds in the annual budgetary allocations, and by Public Private Partnerships (PPPs). In the PPPs, the private sector is brought on board to finance various road infrastructure. The private entities include foreign banks, organisations and governments, which come in through as

Special Purpose Vehicles (SUVs). Sale of long-term infrastructure bonds is also another way that the Kenyan Government is financing road infrastructure. All these investments follow the Third Medium Term Plan (MTP III) of Vision 2030, for 2018-2022 period, in which the government planned for the reconstruction, expansion and development of 10,000 kilometres of roads comprising of conventional roads (2,500Km) and Low Volume Sealed Roads (7,500Km) (Government of Kenya, 2018).

Despite the massive investment in the road sector, some areas have lagged behind with implementation of road programmes falling way short of plans. As mentioned earlier in the background of this project (Chapter one), Garissa County is one of them.

### 2.3 Financial Disbursement and Implementation of Road Infrastructure Projects

According to African Economic Outlook of 2018, the continent's infrastructure investment requirement is about \$130–170 billion per year, with a \$68–\$108 billion funding deficit (African Development Bank, 2018). The outlook, however, goes on to state that infrastructure funding in Africa and elsewhere should not be a financial constraint. Road infrastructure can be funded from the nearly \$100 trillion held by institutional investors, which includes insurance firms, pension funds, and sovereign wealth funds. In addition, there is seemingly limitless resources that can be utilized from the industrialized nations' central banks and public sector. Furthermore, Africa can borrow from ways used to finance transport infrastructure projects in Europe, as outlined by Carvalho, D. *et al* (2018); promoting cross-financing (for example, highway toll revenues funding railways), extending the polluter pays principle to value positive externalities (for example, recognizing the environmental benefits of rail versus road), developing banking laws that recognize infrastructure's unique needs, and promoting private investor participation are examples.

Most successful projects are well funded. With adequate funds, it is easy to strategize on project implementation activity by activity, and their timeframes (Le Brasseur and Zinger, 2015). Osman & Kimutai (2019) after investigating critical factors contributing to the successful implementation of Wajir County Road projects, found that mobilization of resources made the biggest impact on the execution of these projects. The research employed descriptive research design. Similarly, Murithi *et al* (2017) while studying publicly funded construction projects within Kenya's Trans-Nzoia County and the factor that influenced their timely completion, found that project success is

influenced by adequate resource allocation. In a survey research whose sample size was 32 out of 85 projects implemented by the county government, it was found out that, in particular, financial problems and payments issues substantially affected the completion of publicly financed construction projects within agreed timeline. In addition, procurement of construction materials was delayed by lack of resources. The study's recommendation was that the county administration allocates enough resources towards all its projects.

Kimemia (2015) conducted research in project delays in the Kenyan construction industry, taking KENHA Coastal region as a case study. From the study, it was found that budgets allocations suffered from long procedures, misallocation, and embezzlement by management and being slashed all the time resulting in compromise of the activities that they were intended for. In similar research, Adek (2016) embarked on a study within Mombasa County to determine the vital factors that impact successful project implementation. According to the findings, the allocation of county's resources had a substantial influence on project execution. The investigation discovered that the Mombasa's funds for expertise and full execution process were insufficient, as were the salaries paid to county project staff.

Wambui *et al* (2015) looked at factors that affected Nairobi County Road Projects and their completion. They discovered that project funds and project delays were related. The study discovered that availability of funds, their adequacy, accessibility, money management measures and cost saving measures all impacted the road projects under consideration and their completion. For the road projects to be completed successfully, the study proposed that effective resource mobilization methodologies and capacity assessments be used. Wafula (2017) while studying road projects in Machakos County concluded that capital availability significantly contributed to road projects' performance. Bureaucracy in fund disbursement process led to delays and inconsistencies in project implementation.

### 2.4 Risk Management and Implementation of Infrastructural Road Projects

Definition of a risk is the possibility of a loss or probability that an investment will lose its value (Merriam-Webster, n.d.). In a more appropriate context, project risk means an uncertain condition or event that affects project objectives, or at least one of them, if it happens (Project Management Institute, 2017). Managing risks, according to the Project Management Institute (2017), involves

planning for risk management, identifying risks, qualitative and quantitative analysis of risks, planning the responses to risks, implementation of the responses and monitoring the agreed upon implementation strategies. This process serves to amplify the probability and/or effects of positive risks while decreasing probability and/or effects of the negative ones. Some of the categories of risks that affect projects are related to technology, schedule, cost, financial, contractual, client, weather, environmental, political and people. Some of the mitigation methods of negative risks include risk sharing, risk avoidance, risk transfer and risk reduction (Wiley, D. *et al*, 2021)

According to Almagir, M et al (2017), several developing countries, in a bid to enhance their transportation infrastructure, are mobilizing investment funds through borrowing money internationally or negotiation against accessing the local natural resources. Given the remarkable speed and scope of these activities, it is critical to analyse the potential repercussions of large-scale projects thoroughly, especially road projects. Although roads can provide significant economic and social benefits in the right situations and places, they, on the other hand, can result in significant cost overruns, corruption, and environmental consequences, as well as limited economic gains against high social and political turmoil, if they are not well planned or handled. Onyekwena, C. & Ekeruche, M.A. (2019) in their blog noted that there is an increase in concerns about the possible crisis that could come with increasing debts in Africa. As of 2017, a total of 19 countries in Africa had gone over the upcoming economies' debt-to-GDP set by African Monetary Co-operation Program (AMCP) at 60% ratio threshold while 24 African countries had gone over the debt-to-GDP threshold of 55% as advised by International Monetary Fund (IMF). According to the blog, surpassing these thresholds means that the said countries were highly susceptible to economic changes and the ability of their governments to recover economically in case of recession was highly reduced. Past debt crises have been devastating for several Africa's economies, and therefore, the blog advises that there is need to carefully track the recent debts being taken by African countries and prevent them from getting out of hand.

Several studies have shown that risk management practices contribute to successful execution of projects. Zailani, S. *et al* (2016) set to explore how strategies on risk mitigation influenced project completion time and its performance. Random sample of 204 Malaysian construction companies was studied. The outcomes showed environmental risks, monetary risks and coordination issues affected performance of construction projects negatively. Wibowo, Hatmoko and Nurdiana (2018)

who did a research on how risk management practices affected construction projects within Indonesia obtained similar results. The research was based on Semarang-Solo Section I Toll Road Project case study and used descriptive research design. On top of the significance of risk assessment, the results also indicated that stakeholders had a different perception of risks based on their interests in the project.

Njue *et al* (2019) studied Jua- Kali Empowerment Programmes (JKEP) within Nairobi, Kenya and how their performance was affected by risk management practices. The study used cross-sectional correlational- survey method. The findings proved that risk management methods positively impacted JKEP performance. Similarly, Aduma and Kimutai (2018) researched on strategies of risk control and how they affected success of the National Hospital Insurance Fund (NHIF) project. Descriptive research method was utilised for this investigation. From the investigation, it was found that risk prevention measures influenced most performance of the project, followed by risk control, acceptance, and lastly risk transfer.

Matu, J.M *et al* (2020) studied the way risk management strategies influenced roads infrastructure projects under KURA in Kenya, particularly their completion. The study found significant influence of risk control methods on completion of projects under KURA. Similarly, Ondara *et al* (2017) undertook research on methods of risk management employed by construction companies in several counties within Kenya and their impact on performance. The researcher adopted explanatory research design based on the theory of positivism. The investigation concluded that risks related to resources and personnel, and management strategies used to control the risks influenced the firms' performance.

### 2.5 M&E and Implementation of Road Infrastructure Projects

As per Simister (2019), all works undertaken during or after project to define, select, collect and use data/information constitute projects M&E. Callistus and Clinton (2018) noted that monitoring and evaluation practices appear to have been side-lined in construction industry while much attention is given to other project management areas in project delivery. This neglect is despite the several researches that have shown that M&E is key to project or programme success.

Wambua and James (2019), conducted a study on Makueni County Education Projects to understand how M&E affected their performance. They found that M&E accounted for 62.4% of

the success of the projects. They recommended further studies to understand other factors that accounted for the 37.6% influence on performance. Wanjala (2017) had corresponding results in his study on the effects of monitoring approaches on Kenya State Corporations Projects performance. He found that state corporations' staff achieved higher performance where monitoring best practices were employed. The study used descriptive research design method and positivism research philosophy where sample size of 65 drawn from a population 187 state corporation was studied.

In a study to evaluate factors that influenced implementation of Kiambu County community-based projects, Wachira & James (2018) found M&E to be critical in successful execution of projects. Similarly, Wandiri and James (2020) studied 18 projects that involved rural roads' construction in Machakos County to investigate how planning, execution, monitoring and control influenced their performance. The study employed descriptive and causal research designs. The study concluded that project monitoring influenced its performance positively and also significantly.

Maendo *et al* (2018) identified infrastructure project M&E as a critical management role. In a study that focused on projects around Lake Victoria Basin and implemented by Kenyan companies, it was found that monitoring was useful in keeping track of infrastructural projects' implementation. It also offered timely reports on status of project implementation, including input deliveries, work schedules, and expected outcomes. On evaluation, it was concluded that it is used to objectively assess current or finished projects in relation to their conception, implementation, and impact. In the case of Kenya's Kajiado County, Sialala (2016) looked at impact of integrating M&E on completion of projects on access roads. Descriptive research methodology guided this investigation. The study discovered that project completion was influenced positively by the quality M&E integration and punctuality of budget allocation to the M&E process. Timely M&E integration exposed mistakes in project implementation and provided avenues for project implementers to learn and improve. It also allowed participants in similar industries to gain knowledge from one other's experiences, allowing them to build on their expertise.

# 2.6 Stakeholder Engagement and Implementation of Road Infrastructure Projects

In any development project, it is crucial to have stakeholders' involvement through every phase of the project cycle. Involvement of people in their developments speeds economic and social progress while guaranteeing that the developmental benefits are equitably distributed (Wen & Qiang, 2019). Among other activities, stakeholders are involved in procurement of materials, resources and people coordination, evaluation of risks and project implementation. In Kenya, public participation is enshrined in the supreme constitution of Kenya (2010). Parliamentary Acts on County Governments (2012) and Public Finance Management (2012) mandated all County Governments to collect the views of stakeholders and involve them in decision making in all developmental projects as part of stakeholder participation. Public Participation Act of 2018 reinforced the need for stakeholder participation.

Several studies have proved the importance of involving stakeholders in execution of various projects. In Rwanda, in an investigation by Kobusingye *et al* (2017), it was discovered that involvement of the stakeholders in execution of projects contributed hugely to outcome of the project (rate of 0.971). They studied the case of water, sanitation, and hygiene (WASH) projects using a descriptive survey method. Mugabo & Mulyungi (2018) undertook a similar study focusing on effects of involving stakeholders on success of project execution in Rwanda. The research, which used descriptive research method, found significant positive correlation between stakeholder engagement and project success (0.903 rate)

Wamugu and Ogolla (2017) found out that stakeholder participation affected positively as well as significantly the completion of Constituency Development Fund (CDF) projects. The research project focused on Mathira East Constituency, Kenya, and utilised descriptive research design. This is supported by Usadolo and Caldwel (2016) study undertaken on rural Nguni Cattle Project which used Participatory Rural Appraisal (PRA) for its operational focus. The study found that stakeholder participation led to mutual understanding among project parties as a result of collaborative relationships sustained throughout the project.

Participative resource mobilization through stakeholder involvement results in efficient project implementation. Ochieng and Sakwa (2018) found positive statistical correlation between participatory mobilization of resources and the execution of community owned water projects within Kisumu. Ndunda Paul & Mbura (2017) obtained similar results while studying how stakeholder activities affected the success of Machakos County's rural road projects. Both of these researches employed descriptive and correlational research designs.

Musyoki & Gakuu (2018) stated that stakeholders adversely affected project implementation, albeit in a negative manner if ignored. The study undertaken in Embu County using descriptive research design, recommended that county governments needed to work together and consult every stakeholder throughout the process of project identification, resourcing, planning, executing and monitoring & evaluation. This would serve to reduce conflicts between the project management and the stakeholders, and among the stakeholders. Ocharo and Kimutai (2018) found the same results. Their study majored on project management methods and their impact on the execution of power projects in Kenya. It employed explanatory survey research design. From the study, improving involvement from stakeholders results in good communication ensuring early notification of project challenges and avert project delays.

#### 2.7 Theoretical Review

This research used the guidance of theories below:

# 2.7.1 Theory of Project Implementation

In mid-1990s, Fugate and Knapp had mastered the theory of project implementation. They explained that the one most essential criterion that differentiates profession from craft, is the guidance of theoretical aspects. According to Koskela and Howell (2002), today's project management theory tries to explain project management difficulties including recurrent project failures, lack of dedication to project management methodologies, and sluggishness in methodological renewal.

Implementation, according to Nutt (1983), is a set of procedures created by respective organizational representatives to organize the change process and achieve the required compliance. Project managers utilize the theory of project implementation to implement intended changes in companies by establishing environments conducive to change. They also use it to stay anchored because project implementation is ubiquitous. However, procedures in project execution have been difficult to define.

Pinto and Slevin (1987) state that successfully implementing a project is frequently difficult and complex, which is in line with project implementation theory. As a key to successful completion of a project, a project manager must focus their time and energy to human, technical and financial factors.

Theory of project implementation suggested that a number of determinants can have an impact on project implementation if they are not handled carefully. In this study, the specific factors that may determine successful implementation of road projects were chosen to include: financial issues, lack of involvement of stakeholders and residents, inadequate risk management and inappropriate or inadequate M&E which were wholesomely termed as project management practices. Therefore, theory of project implementation in this project was used to explain how the various project management practices impacted successful road project implementation in Garissa County.

#### 2.7.2 Stakeholders' Theory

Stakeholders Theory serves to model and define stakeholders within an organization and to describe how to manage them as well as their interests (Donaldson and Preston, 1995 and Freeman, 1989). Harrison and Wicks (2013) explains that stakeholders' theory tried to deal with the notion of who and what counts within a project. According to the theory, therefore, the value of a project should not be narrowed to only focus on perceived economic returns but should include all that the stakeholders seek. In contrast to traditional perspective of an organization in which only the proprietors/owners are important, the stakeholder theory suggests that even other parties; local communities, funders, political organisations, government authorities, employees, and consumers are important as well. The goal of this approach is to aid managers in understanding and managing stakeholders strategically. Several studies have emphasized the necessity of stakeholder management. Despite its strategic management origins, this theory has been implemented in various sectors. The way it is applied is unique in that it employs many procedures and evaluation criteria (Harrison & Wicks, 2013).

The approach emphasizes the importance of a strong interaction between stakeholders and top management personnel. Managers should appreciate stakeholders' impact on project success. According to Bridoux & Stoelhorst (2014), stakeholder theory is defined by four key axioms. First, there exists a relationship between a project and its stakeholders, in which the stakeholders are influenced by decisions in the project. Secondly, the theory is concerned with the connection in terms of its nature as described with respect to the stakeholder's outcomes and processes. Thirdly, all stakeholders have intrinsic value, and no one interest group is presumed to be superior to the others. Finally, this approach focuses on management decisions. Stakeholder involvement is critical in road building project planning and implementation, that is, in informing and engaging

stakeholders. Stakeholders directly affected by planning ideas should be involved from the beginning (planning) to the end of a project. In all these processes, a clear communication strategy is required.

Bourne (2016) recommends that stakeholder circle methodology should be applied in management of stakeholders in order to improve implementation of projects. This methodology involves analysing each key stakeholder to understand their influence and expectations from the project. From this knowledge, the project managers then come up with appropriate procedures for engagement with stakeholder.

Stakeholder engagement improve implementation of projects and this is well explained in the stakeholder's theory. Therefore, this study utilised the theory to reinforce the findings that stakeholder participation led to successful implementation of road projects in Garissa County making it relevant to the project under study.

# 2.8 Conceptual Framework

This describes the blueprint or set of concepts that organizes research and directs scholars through their investigations (Kothari, 2004). This is the response of the researcher to the problem statement which serves to give the study direction. Conceptual framework can change or adapt a model that has been utilized in prior investigations. In its use, a researcher is able to indicate the direction of study and the relationship between the different constructs that the study investigates. In this research, relationship was between predictor variables of funds disbursement, risk management, M&E and stakeholder engagement, and execution of infrastructural road projects in Garissa (dependent variable). Conceptual framework used is represented in Figure 2-1 on the next page.



**Figure 2-1: Conceptual Framework** 

# 2.9 Research Gap

The research gaps that were addressed by this study are explained in Table 2-1 on the next page.

Variable	Author	Focus of Study	Findings	Research Gap	Focus of Current Study
Financial	Osman &	Critical success factors in	Mobilization of resources	The study focused on county	To assess how financial
Disbursement	Kimutai	the implementation of	influences road projects	road projects within Wajir	disbursement practices affect
	(2019)	road projects in Wajir	implementation in the	County. Its results, thus,	implementation of road
		County, Kenya	greatest way as compared to	cannot represent all projects in	infrastructure projects in
			other factors.	different regions including	Garissa County
				Garissa.	
	Murithi et al	Factors affecting timely	Financial problems and	Main focus was on	To assess how financial
	(2017)	completion of public	payments issues had a	construction projects funded	disbursement practices affect
		construction projects in	substantial impact on	by the county government in	implementation of road
		Trans-Nzoia County	completion of publicly	Trans-Nzoia. The findings of	infrastructure projects in
			funded construction projects	the study, therefore, cannot be	Garissa County
			within agreed timelines. In	assumed to be the case for all	
			addition, procurement of	projects in different regions	
			construction materials was	including Garissa and funded	
			delayed by lack of resources.	by different financiers.	
	Kimemia	Determinants of projects	Budget allocations suffered	The study focused on KeNHA	To assess generally how
	(2015)	delay in the construction	from long procedures,	projects. This left out projects	financial disbursement
		industry in Kenya; The	misallocation, and	undertaken by other	practices by all road agencies
		case of selected road	embezzlement by	institutions e.g., KURA,	affect implementation of road
		projects implemented by	management and funds	KeRRA, KWS and county	infrastructure projects in
		Kenya National	being slashed all the time		Garissa County
		-	resulting in compromise of		-
			<u> </u>		

# Table 2-1: Knowledge Gap Table

	Highways Authority in	the activities that they were	governments. Main focus was		
	Kenya's Coast Region	intended for.	on Coastal Region Only.		
Adek (2016)	Determinants of	The allocation of county's	The study focused on public	To assess generally how	
	successful projects	resources had a substantial	construction projects in	financial disbursement	
	implementation of	impact on project execution.	Mombasa County funded by	practices by all road agencies	
	infrastructure projects in	The investigation discovered	the county government. The	affect implementation of road	
	devolved units; a case	that the county government's	results of the investigation,	infrastructure projects in	
	study of Mombasa	funds for expert and the full	therefore, cannot be assumed	Garissa County	
	County, Kenya	implementation processes	to be the case for all projects		
		were insufficient, as were	in different regions including		
		the salaries paid to county	Garissa and funded by		
		project staff.	different financiers.		
Wambui et al	Factors affecting	Availability of funds, their	The study focused on public	To assess generally how	
(2015)	completion of road	adequacy, accessibility,	construction projects in	financial disbursement	
	construction projects in	money management and cost	Nairobi funded by the county	practices by all road agencies	
	Nairobi City County:	saving measures all	government. The results of this	affect implementation of road	
	Case study of Kenya	impacted the road projects	investigation, therefore, cannot	infrastructure projects in	
	Urban Roads Authority	and their completion. For the	be assumed to be the case for	Garissa County	
	(KURA)	road projects to be	all projects in different regions		
		completed successfully, the	including Garissa and funded		
		report proposed that	by different financiers.		
		effective resource			
			and capacity assessments be		
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			used.		
	Wafula (2017)	Factors influencing road projects performance in Kenya: A case of road contractors in Machakos County	Capital availability significantly contributed to road projects performance. Bureaucracy in fund disbursement process led to delays and inconsistencies in project implementation.	The study was limited to public construction projects in Machakos funded by the county government. The results of the study, therefore, cannot be assumed to be the case for all projects in different regions including Garissa and funded by different financiers.	To assess generally how financial disbursement practices on project funded by various road agencies affect implementation of road infrastructure projects in Garissa County
Risk	Njue et al	Risk management	The conclusion from the	The study did not include road	To study influence of risk
Management	(2019)	practices and performance	study was that risk	projects which are unique as	management on
		of Jua-Kali –	management methods	compared to JKEP.	implementation of road
		Empowerment	positively impacted JKEP		infrastructure projects
		Programmes (JKEP) in	performance.		
		Nairobi, Kenya			
	Aduma and	Project risk management	In hierarchy, risk prevention	The study was only on risk	
	Kimutai	strategies and project	measures had the highest	control strategies as indicators	To assess the relationship
	(2018)	performance at the	impact on performance of	for the study by placing	between risk management in
		National Hospital	the project, followed by risk	comparison among them and	general and project
		Insurance Fund in Kenya	control, acceptance, and	their interaction with the	implementation
			lastly risk transfer.	independent variable. My	

research studies the relationship between risk management in general and project performance.

Wibowo et al	Risk Management in	Every stakeholder had	The research was done in	To assess the relationship
(2018)	Indonesia Construction	unique perception of risks	Indonesia which has different	between risk management and
	Project: A case study of a	based on their interest in the	administrative environment as	road project implementation in
	Toll Road Project	project.	compared to Garissa, Kenya.	Garissa, Kenya
Matu <i>et al</i> (2020)	Stakeholder participation in project planning: Prerequisite to effective completion of urban road transport infrastructure	Risk control approaches significantly influenced urban road construction projects completion in Kenya	The study focused on urban roads in Kenya. Most of the roads in Garissa are rural roads.	To study effect of risk management on implementation of all roads (rural and urban) infrastructure
	projects in Kenya	itenyu.		projectis
Ondara <i>et al</i> (2017)	Risk management strategies and performance of construction firms in selected counties in Kenya.	The research discovered that risks related to resources, and personnel and management strategies used to control the risks influenced firm's performance.	The study focused on construction firms and not on the projects.	To study effect of risk management on actual implementation of projects

	Zailani <i>et al</i> (2016)	The moderating effect of project risk mitigation strategies on the relationship between delay factors and construction project performance	Environmental issues, resource and management issues negatively affected construction projects' performance.	The investigation was undertaken in Indonesia which has different administrative environment as compared to Garissa, Kenya.	To assess the relationship between risk management and road project implementation in Garissa, Kenya
Monitoring and Evaluation	Wambua and James (2019)	Monitoring and evaluation practices and performance of county funded education projects in Makueni County, Kenya.	M&E was linked to 62.4% successful performance of the projects. The research, however, recommended further studies to understand other factors that accounted for the 37.6% influence on performance.	The study focused public construction projects in Makueni County and financed by the county government. The results of the study, therefore, cannot be assumed to be the case for all projects in different regions including Garissa and funded by different financiers.	To assess generally how M&E practices affect implementation of road infrastructure projects funded by various road agencies in Garissa County
	Wachira & James (2018)	Critical success factors in the implementation of community-based projects in Kiambu County, Kenya	M&E was critical to ensure successful execution of the projects.	The study was in Kiambu county. Its, therefore, cannot be assumed to be the case for all projects in different regions including Garissa. Also, the study was not on road projects.	To assess how M&E practices affect implementation of road infrastructure projects in Garissa County

Wanjala (2017)	Effect of monitoring techniques on project performance of Kenyan State Corporations	State corporations' staff achieved higher performance where monitoring best practices were employed.	The study did not cover the road sector.	To assess how M&E practices affect implementation of road infrastructure projects
Wandiri and James (2020).	Project Management and Performance of Rural Road Construction Projects in Machakos County, Kenya	Project M&E influenced project performance positively and significantly.	The study was in Machakos county. The results of the investigation, therefore, cannot be assumed to be the case for all projects in different regions including Garissa. Also, the study was not on road projects.	To assess how M&E practices affect implementation of road infrastructure projects in Garissa County
Maendo <i>et al</i> 2018)	Effect of project monitoring and evaluation on performance of road infrastructure projects constructed by local firms in Kenya	Monitoring was useful in keeping track of infrastructure projects' implementation. It also offered timely reports on status of project implementation, including input deliveries, work schedules, and expected outcomes. On evaluation, it was concluded that it is used to objectively assess current or finished projects in relation to their conception,	The study was undertaken around Lake Victoria basin which is highly urbanized in comparison to Garissa County.	To assess how M&E practices affect implementation of road infrastructure projects (both rural and urban) in Garissa County

			implementation, and		
			impacts.		
	Sialala (2016)	Influence of monitoring and evaluation integration on completion of feeder road projects: A case of Kajiado County in Kenya	Project completion was influenced positively by the quality of M&E integration and the punctuality in budget allocation to the M&E process. Timely M&E integration exposed mistakes in project implementation and provided avenues for project implementers to learn and improve. It also allowed participants in similar industries to gain knowledge experience of each other, allowing them to build on their expertise and knowledge.	The study was in Kajiado county. Its outcomes, therefore, cannot be assumed to be the case for all projects in different regions including Garissa and funded by different financiers. The study also studied feeder roads only while my research aims to study all types of roads within Garissa County.	To assess how M&E practices affect implementation of all road infrastructure projects in Garissa County
Stakeholder	Kobusingye	Improving success in	Stakeholder engagement in	The research was done in	
Engagement	<i>et al</i> (2017),	public investment	execution of projects	Rwanda which has different	To assess how stakeholder
00		projects: Lessons from a	contributed strongly to	administrative environment as	engagement affect
		Government Initiative in	project outcome (rate of	compared to Garissa, Kenya.	implementation of road
			0.971).	The study was in the WASH	projects in Garissa, Kenya
				sector that has different	

	Norway to improve		dynamics as compared to road	
	quality at entry		sector.	
Mugabo & Mulyungi (2018)	Effect of stakeholder engagement on project success in Rwanda; A Case of Gisenyi Youth New Vision Project	Significant positive relationship existed between stakeholder engagement and project success (0.903 rate).	The research was done in Rwanda which has different administrative environment as compared to Garissa, Kenya. The study was in the water sector that has different	To assess how stakeholder engagement affect implementation of road infrastructure projects in Garissa County
			dynamics as compared to road	
			sector.	
Wamugu and Ogolla (2017)	Role of stakeholders' participation on the performance of constituency development fund (CDF) projects in	Stakeholder participation affected the performance of CDF projects positively and significantly.	The study was done on CDF projects within Mathira. Its outcomes, thus, cannot be assumed to be the case for all projects in different regions	To assess how stakeholder participation affect implementation of road projects
	Mathira East constituency		including Garissa and funded	
	in Kenya		by different financiers.	
Usadolo and Caldwel	Stakeholder approach to community participation in a Rural Development	Stakeholder participation led to mutual understanding among project parties as a	The study focused on Nguni Cattle Project in particular. It lacked the credibility created	To use different projects to assess how stakeholder participation affect
(2016)	Project	result of collaborative	by observing different	implementation of projects
		relationships sustained throughout the project.	projects.	

Ochieng and	Impact of participatory	There was positive statistical	The project was in the water	To assess how stakeholder
Sakwa	resource mobilization in	correlation between	sector. The results therefore	participation affect
(2018)	the implementation of	participatory mobilization of	cannot be assumed to be the	implementation of road
	community water projects	resources and the	case for road projects.	infrastructure projects
	on the well-being of	implementation water		
	beneficiaries" households	projects owned by the		
	in Kisumu County	community within Kenya's		
		Kisumu County.		
Ocharo and	Project management	Improving participation of	The research focused on	To assess how stakeholder
Kimutai	practices and	stakeholder's results in good	Kenya Power projects that are	participation affect
(2018)	implementation of power	communication ensuring	different to road sector	implementation of road
	projects in Kenya.	detection of issue on time	projects.	infrastructure projects
		and averting project delays.		
Musyoki &	Institutional factors	Stakeholders adversely	The investigation was	To assess how stakeholder
Gakuu	influencing	affected project	undertaken out in Embu	participation affect
(2018)	implementation of	implementation, albeit in a	County. The results of the	implementation of projects in
	infrastructure projects by	negative manner if ignored.	investigation, therefore, cannot	Garissa County
	county governments in	Therefore, governments	be assumed to be the case for	
	Kenya: A case of Embu	needed to work together and	all projects in different regions	
	County, Kenya.	consult every stakeholder	including Garissa.	
		throughout the process of		
		identifying, resourcing,		
		planning, executing,		
		monitoring & evaluating		
		projects. This would serve to		

reduce conflicts between the project management and the stakeholders and also among the stakeholders.

# 2.10 Summary

This chapter reviews previous studies undertaken with respect to the four study objectives. The studies show how various project management practices affected the execution of projects around the globe. These practices include financial disbursement, project risk management, M&E, and stakeholder participation, which were considered as independent variables in this research. Implementation of infrastructural road projects was considered as the study dependent variable. The literature review was conducted starting from studies undertaken globally then narrowed down to the local area of study. The chapter also included scrutiny of relevant theories and conceptual framework.

#### CHAPTER THREE

# **RESEARCH METHODOLOGY**

#### **3.1 Introduction**

Under this section, methods used to undertake the investigation, including the instrument and approach to collection of data, data analysis as well as result presentation procedures are explained. The diagnostic tests that the research performed prior to running the regression model are also presented herein this chapter.

# 3.2 Research Design

Arrangement or setting for picking of raw data and later analysis in such a way that the research purpose is relevant while the research process is affordable is known as research design (Garg & Kothari, 2014). In this investigation, descriptive survey research method was employed. This design is used to characterize the current situation, including what individuals believe, what they are doing now, and so on (Neumann, 2013). The design was found to suitably address the what, how, when and where questions, that were the study's major questions.

#### **3.3 Study Target Population**

The set of all the items/individuals about which the research intends to draw conclusions is referred to as the population (Blumberg, Cooper & Schindler, 2008). Officials (engineers, inspectors, procurement officials, and site agents'/project managers) working with road agencies and on road projects within Garissa County as well as civic leaders, who acted as representatives of the county residents, were the focus of this research. KeNHA had 6 engineers, 8 inspectors and 2 procurement officials while KURA had 2 engineers, 6 inspectors and 1 procurement official in the North Eastern Region, based in Garissa. KeRRA had 1 engineer, 4 inspectors and 2 procurement officials dealing with road projects in the County. In addition, there were 24 ongoing road projects within the county under the various road agencies as follows: KENHA 5 projects, KURA 2 projects, KeRRA 7 projects and Garissa County Governments 10 projects. These projects had a contractor each with a site agent/project manager. A total of 100 civil leaders were also identified for the study. This resulted in a target population of 162 individuals who were potential participants in this research. As the considered observation unit, the study focused on this group.

Respondents Category	Population	Population in Percentage
KeNHA Officials	16	9.9
KURA Officials	9	5.6
KeRRA Officials	6	3.7
Garissa county government officials	7	4.3
Site Agents/Project managers	24	14.8
Civic leaders representing the residents	100	61.7
Total	162	100

#### **Table 3-1: Study Target Population**

Source: KeNHA (2022), KURA (2022), KeRRA (2022)

#### 3.4 Sample Size and Sampling Procedure

#### 3.4.1 Sample Size

As stated by Kothari and Garg (2014) study, sample size for research need to be of optimum size, not too large or small. It should also meet the efficiency, flexibility, representativeness, and reliability requirements.

Slovin's formula, given below, is normally used to establish the necessary research sample size:

 $n = N / (1 + N^{*}(e^{2}))$ 

Where:

n = the appropriate (representative) sample size

e = allowable margin of error (in this case, 0.05 which represents 95% confidence level)

N = Target population

From the calculation the resultant sample size was to be 115. However, the difference in sample size and the entire population was very small. Therefore, the **whole census** was used for the purpose of data collection.

#### **3.4.2 Sampling Procedure**

For this research, no sampling was done as the entire population was used for data collection.

#### **3.5 Research Instruments**

Research instrument, as stated by Parahoo (2014), is a tool for gathering information. This study involved collecting quantitative and qualitative primary data. As a result, the investigation employed a semi-structured questionnaire as the main tool to collect data. This is because questionnaire surveys allow respondents to give their own information about the topic matter, allowing for a more detailed response. The qualitative raw data was picked through open-ended questions whereas quantitative data was picked through closed-ended questions using a Likert scale. Five anchors of agree strongly, agree, neutral, disagree, and disagree strongly made up the Likert scale, which was an interval scale. Likert scales was an effective tools for assessing attitude, perception, values, and action (Upagade & Shende, 2012). This form of questionnaire allowed for consistency in the questions asked and statistical analysis of the data collected.

#### 3.5.1 Piloting of Instruments

Before it was utilized for the real data gathering, the questionnaire was pre-tested. Pre-testing, according to Babin (2010), is the screening strategy which allows a researcher to administer a questionnaire to a small sample of individuals who shares similar traits to the anticipated respondents before the main exercise in order to receive feedback and make corrections. This strategy allows the researcher to reduce the number of incorrect replies or blanks in surveys caused by respondents' misreading the questions. The questionnaire was pretested in Tana River County, Kenya, under comparable conditions. 17 randomly selected respondents from various road agencies operating in Tana River County was used for the pilot study. This represented 10% of 162 target respondents. The pilot sample size was in line with several publications, which state that, for a pilot study, a sample representative of 10% is considered adequate. An example is Ismail, N., Kinchin, G., & Edwards, J. A. (2017). The study required testing both reliability and validity of the questionnaire.

#### **3.5.2 Instrument Validity**

Validity, as used in research, is used to mean how appropriately a study provides answers to research questions or how strong the research conclusions are (Sullivan, 2011). In this study, the questionnaire was evaluated to check its construct, concurrent and content validity. Construct validity was improved by use of stakeholder and project implementation theories to support the study. Concurrent validity was guaranteed by using the semi-structured questionnaire that has been used successful for numerous related researches in the past. Content validity was addressed using expert opinions in order make sure questions posed appropriately

#### 3.5.3 Reliability of Instruments

According to Adejimi *et al* (2010), measurement reliability is commonly investigated through test–retest reliability approach. Cronbach Alpha, which uses the test-retest method, was used to calculate how dependable the proposed investigation was. According to Sullivan (2011) Cronbach Alpha is an internal consistency test used widely to measure correlation scores between answers for the same questions. The Cronbach's Alpha coefficient reflects how well a set of measurement items may be regarded as if they were all measuring the same latent variable (Cronbach, 1951). It is taken as the mean of all the possible split-half coefficients of reliability (Bryman, 2012). Cronbach Alpha Coefficients of 0.7 and above, as per Cronbach (1951) and Cooper and Schindler (2009), are acceptable indicators of reliability. Consequently, a 0.7 threshold was used in this investigation. In this research, reliability and consistency of the questionnaire was established using a pilot study in Tana River County which had comparable conditions to Garissa County. A test –retest was done during this pilot study and the answers of the test and retest compared using Cronbach Alpha measure of internal consistency explained above. Table 3-2 displays the summary of the test results.

Variable	Cronbach's Alpha
Project implementation	0.85
Financial disbursement practices	0.80
Risk management practices	0.79
Monitoring and evaluation practices	0.94
Stakeholder participation practices	0.89

 Table 3-2: Test Results on Reliability

All the tested instruments had coefficient of alpha for all variables was above 0.7. It therefore meant that the instruments were stable and consistent in investigating the phenomenon.

# **3.6 Data Collection Methodology**

Obtaining introductory letter issued by the University was the beginning of the data gathering process. The letter was used to secure permission from the various road authorities within Garissa County to undertake the research. The questionnaires were delivered via a drop-and-pick system that took almost three months to complete. The long time taken was because some of the respondents took too much time to complete due to the facts that the task was not in their work mandate nor their KPIs. Reminders had to be sent and calls made in order to have the questionnaires filled. Still, some respondents were implementing projects away from Garissa Town and it took time to locate them and have them fill the questionnaires. So, depending on how available the respondents were and how fast they responded to the questionnaires, filled questionnaires were taken back at various intervals.

#### 3.7 Data Analysis Procedure

Data analysis, according to Smith (2015), is systematic organization, manipulation, processing, and arrangement of data to provide useful information. The questionnaire raw data in this investigation was quantitatively analysed using both the inferential and descriptive statistics. To capture features of various variables under study, descriptive statistics used included average, standard deviation (SD), percentages and frequencies. Pawelski (2016) defines descriptive analysis as statistical processes that employ numerical and graphical summaries to create an impression of collected data. Associations between variables were determined using inferential statistics as described by Pawelski (2016). Pearson correlation together with linear regression were used in this investigation. The research employed general multiple regression model below:

 $I = -\alpha + \beta 1F + \beta 2R + \beta 3M + \beta 4S + \varepsilon$ 

Where;

I = Implementation of Infrastructure Road Projects

F = Financial Disbursement

R = Risk Management

M = Monitoring and Evaluation

S = Stakeholder Engagement

 $\varepsilon$  = Error term (unexplained variations in the model)

 $\beta_0 = \text{constant term}$ 

 $\beta_1$ , -  $\beta_4$  = Independent variable coefficients used to depict sensitivity of to the unit change in F, R, M and S respectively.

The study performed diagnostic tests to make sure that the normality assumption was met before undertaking multiple linear regression analysis. The normality test which was tested through Shapiro-Wilk test. Significance level of 5% was used to ascertain if the data was normally distributed. P-value was compared against the set 0.05 value. A p-value above 0.05 indicated normal distribution. Statistical software, SPSS version 23, was then used to analyse data.

To ascertain the significant influence of predictor variables to dependent variable, Analysis of Variance (ANOVA) was done and F-test value used. For an F Value with p < 0.05, it was ascertained that the particular predictor variables significantly predicted the study dependent variable variable variation.

# 3.7 Ethical Considerations

This study followed all ethical standards as established in the code of conduct for research. Before kick starting data collection, authorization was sort from the University and the National Commission for Science, Technology and Innovation (NACOSTI). Thereafter, permission had to be sort from participants of this study. During this step, the purpose of the study was explained and all necessary information availed to the participants. The letter of introduction to data collection tools (Questionnaire) also highlighted this purpose. Confidentiality of collected data was ensured. There was no data sharing between respondents or with any other person, and the data has not been put into any other use apart from the intended academic purpose of this study. All the health and safety procedures as provided by the Ministry of Health in Kenya were followed. Special attention was given to Covid-19 protocol and guidelines in order to protect the respondents as well as the research assistants from infections.

#### 3.8 Operationalization of Variables

Operational definitions of various study variables are given as Table 3-3 on the next page:

# Table 3-3: Operational Definition of Variables

<b>Research objectives</b>	Variable	Indicators	Measurement	Tools for	Type of data	Tools of data
			scale	Data	analysis	analysis
				Collection		
To determine how	Independent	Consistency of	Interval	Semi-	Descriptive	Mean
financial disbursement	Financial	funding	Ordinal	Structured	Analysis	SD
approached affect the	Disbursement	Diversified		Questionnaire		Frequencies
implementation of		financiers				Percentages
infrastructural road		Funding			Inferential	Pearson's
projects in Garissa		transparency			analysis	correlation
						Simple linear
						regression Analysis
To determine how risk	<u>Independent</u>	Risk identification	Interval	Semi-	Descriptive	Mean
control techniques affect	Risk	Risk assessment	Ordinal	Structured	Analysis	SD
the implementation of	Management	Risk management		Questionnaire		Frequencies
infrastructural projects in						Percentages
Garissa County, Kenya					Inferential	Pearson's
					analysis	correlation
						Simple linear
						regression Analysis

To determine how	Independent	M&E personnel	Interval	Semi-	Descriptive	Mean
monitoring and	Monitoring and	competency	Ordinal	Structured	Analysis	SD
evaluation	Evaluation	Availability of		Questionnaire		Frequencies
approaches/techniques		resources				Percentages
affect implementation of		M&E reporting			Inferential	Pearson's
infrastructural road					analysis	correlation
projects in Garissa						Simple linear
County, Kenya						regression Analysis
To determine how	<u>Independent</u>	Engagement in	Interval	Semi-	Descriptive	Mean
engaging stakeholders	Stakeholder	planning	Ordinal	Structured	Analysis	SD
would affect the	Engagement	Engagement in		Questionnaire		Frequencies
implementation of		execution				Percentages
infrastructural road		Engagement in M&E			Inferential	Pearson's
projects in Garissa					analysis	correlation
						Simple linear
						regression Analysis
To determine how project	<u>Dependent</u>	Projects are	Interval	Semi-	Descriptive	Mean
management methods and	Implementation	completed within	Ordinal	Structured	Analysis	SD
practices affect	of	cost		Questionnaire		Frequencies
implementation of						Percentages

infrastructural road	infrastructure	Projects are	Inferential	Pearson's
projects in Garissa	road projects	completed within	analysis	correlation
County, Kenya		time		Simple linear
Pr		Projects meet quality		regression Analysis
		specifications		

#### **CHAPTER FOUR**

# DATA PRESENTATION, ANALYSIS AND INTERPRETATION

#### 4.1 Introduction

Data analysis on project management techniques and the way they impact execution of road infrastructure projects in Garissa is presented in this chapter. Data were gathered from 162 respondents who made up the population. The demographic data of the respondents is first presented in this chapter, thereafter an analysis of the collected data is done. Quantitative data is given in tables. Qualitative data are given in prose.

# 4.2 Return Rate

Table 4-1 represents the frequency and proportion of returned versus unreturned Vis a Vis questionnaires.

Item	Frequency	Frequency as Percentage
Completed questionnaires	135	83.3
Unreturned questionnaires	27	16.7
Total Response Rate	162	100

#### **Table 4-1: Questionnaire Response Rate**

Form Table 4-1 above, 35 respondents returned the surveys with all necessary information, making up the 83.3% response rate. The 83.3% response rate was sufficient and representative for the study's questions. This is in agreement with Mugenda (2003) assertion that 50% or more response rate means sufficient, 60% is good, whereas 70% or more is exceptional.

#### 4.3 Normality Test

To determine if the population from where sample data was taken is regularly distributed, normality tests were run purposely to ensure that the correct analysis methods were used, that is the correct correlation method (either Pearson Correlation or Spearman Correlation) and regression model (linear or ordinal).

Kolmogorov-Smirnov and Shapiro-Wilk Tests are two numerical methods typically employed to test for normality. Sample sizes between 30 and 2000 can use the Shapiro-Wilk test, whereas sample sizes over 2000 are recommended for the Kolmogorov-Smirnov test. The resultant statistics of the tests are expected to range from zero to one and with significance of 0.05 or

higher for the obtained information to be considered normally distributed (Razali & Wah, 2011). This study has a sample size of 135 that could be used for analysis, therefore, normality assessment was done using Shapiro-Wilk procedure. The normalcy test results are shown below.

Variable	Shapiro-Wilk Test (W)					
	Statistics	degrees of freedom	Significance level			
Implementation	0.984	135	0.109			
Financial Disbursement	0.982	135	0.066			
Risk Management	0.983	135	0.086			
Monitoring And Evaluation	0.985	135	0.106			
Stakeholder Participation	0.984	135	0.142			

#### Table 4-2: Normality Test

Table 4-2 indicates that the p-values were higher than the planned alpha value (0.05). As a result, the distribution of the data under investigation was typical. Consequently, Pearson Correlation and Linear Regression were chosen to derive inferential statistics.

# 4.4 Demographic Information of Respondents

Title, employment history, and project management experience were among the demographic information provided by the respondents.

### 4.4.1 Respondents Designation

According to the questionnaires, designations of respondents were as indicated in the:

Table 4-3:

	Frequency	Frequency as Percentage (%)
KeNHA Official	12	8.9
KURA Official	7	5.2
KeRRA Official	5	3.7
Garissa County Official	5	3.7
Site Agents/Project Managers	16	11.9
Community Leaders	90	66.7

#### **Table 4-3: Designation of Respondents**

	Frequency	Frequency as Percentage (%)
Total	135	100.0

Referencing :

Table 4-3, majority (66.7%) were community leaders, 11.9% were contractor's superintending staff working within Garissa County, 8.9% were KeNHA officials, 5.2% were KURA Officials, 3.7% were Garissa County Officials while 3.7% were KeRRA Officials. This depicts that majority of the respondents were community leaders. This was regarded advantageous since community leaders would provide information from the perspective of customers and stakeholders without worrying about tarnishing the employer's reputation, consequently minimizing prejudice.

#### 4.4.2 Respondents Work Experience

Work experience of respondents with their current organization was as represented in Table 4-4:

	Frequency	Frequency as Percentage (%)
Below 1 year	21	15.5
1 to 5 years	43	31.8
6 to 10 years	54	40.0
Above 10 years	17	12.5
Total	135	100

**Table 4-4: Work Experience of Respondents** 

Evidently, majority of respondents (40%) had job experience from 6 to 10 years, 31.8% between 1 and 5 years, 15.5% less than a year, and 12.5% more than 10 years. Thus, majority had sufficient work experience and, as a result, knowledge about the study's topic.

# 4.4.3 Respondents' Project Management Experience

Results of respondents' project oversight experience are indicated in Table 4-5.

# **Table 4-5: Project Management Experience of Respondent**

Project Management Experience	Frequency	Frequency as Percentage (%)
Below 1 year	14	10.3
1 to 5 years	48	35.5
6 to 10 years	54	40.0
Above 10 years	19	14.2
Total	135	100

According to the results, 40 percent of respondents had experience in managing projects for between six and ten years, 35.5% between one and five years, 14.2% more than ten years, and 10.3% less than one year. Therefore, majority of respondents had sufficient project management experience and could thus provide acceptable information regarding the study's issue.

# 4.5 Implementation of Road Infrastructure in Garissa County, Kenya

Results on execution of Infrastructure projects within the County of Garissa are presented in this section. Completion of road projects within budget, schedule, and quality specifications were indicators that projects were being implemented successfully.

#### 4.5.1 Descriptive Analysis

Respondents did indicate, as requested, their degree of agreeing with provided question on execution of road developments within Garissa County. Their answers were subjected to five Likert scale, with disagree strongly = 1, disagree = 2, disagree to a moderate level = 3, agree = 4, and agree to a strong extent = 5. Outcomes are displayed below:

Stata	mont	Disagree	Disagraa	)isaaraa Madarata	Agroo	Agree	n	Moon	Std.
State	ment	Strongly	Disagiee	Disagree Moderate		Strongly	11	Ivican	Dev
	The road projects	6	20	68	35	6	135	3.11	0.87
	undertaken by your	(4.4%)	(14.8%)	(50.4%)	(25.9%)	(4.4%)			
11	road agency in the								
11	county are								
	completed within								
	allocated time frame								
	Land acquisition	2	20	51	49	13	135	3.38	0.90
12	and relocation of	(1.5%)	(14.8%)	(37.8%)	(36.3%)	(9.6%)			
12	utilities are always								
	done on time and do								

 Table 4-6: Implementation of the Infrastructure Road Projects

Statemont		Disagree	Disagraa	Madarata	Agroo	Agree	n	Maan	Std.
State	ment	Strongly	Disagiee	would ale	Agree	Strongly	ш	wiean	Dev
	not lead to project								
	delays								
	The road projects	4	20	45	50	16	135	3.40	0.98
	undertaken by your	(3%)	(14.8%)	(33.3%)	(37%)	(11.9%)			
12	road agency in the								
15	county are								
	completed within								
	allocated budget								
	Variation of scope	4	18	39	60	14	135	3.46	0.95
	of works leading to	(3%)	(13.3%)	(28.9%)	(44.4%)	(10.4%)			
	upward cost								
14	appraisals are few								
14	for road								
	infrastructure								
	projects within the								
	county								
	Results of quality	0	0	25	70	40	135	4.11	0.68
15	tests conducted on	(0%)	(0%)	(18.5%)	(51.9%)	(29.6%)			
15	works were within								
	specifications								
	Minimum repairs	0	1	26	71	37	135	4.07	0.70
16	are conducted on	(0%)	(0.7%)	(19.3%)	(52.6%)	(27.4%)			
10	completed road								
	sections								
	Combined Mean and	d SD					135	3.59	0.93

The results showed that the combined mean standard deviation were 3.59 and 0.93. This gave a coefficient of variation of 0.26. This means that the distribution of findings were centred on the mean hence the variance was deemed stable.

The statement that road initiatives performed in Garissa County are successfully implemented was generally supported by the respondents. Respondents, in particular, agreed with the assertion that the findings of quality tests conducted demonstrated that activities were done in accordance with specifications (mean=4.11); minimum repairs were conducted on completed road sections (mean = 4.07); variation of scope of works leading to upward cost appraisals were few for road infrastructure projects within the county (mean=3.46); the road projects

undertaken by road agencies in the county were completed within allocated budget (mean=3.40); land acquisition and relocation of utilities were done on time and did not lead to project delays (mean=3.38); and the road projects undertaken by road agencies in the county were completed within allocated time frame (mean=3.11). This shows that the county government and road agencies' road projects in Garissa County are of acceptable quality and are finished on schedule and within the stipulated budget. Therefore, the projects undertaken within Garissa County were always successful.

#### 4.5.2 Qualitative Information

#### 4.5.2.1 The effective execution of road projects

Selected respondents indicated as requested the frequency of poorly implemented road projects within Garissa County (projects with cost overruns, fail to be completed on time, or do not meet quality specifications). Outcomes are displayed below:

	Frequency	Frequency as Percentage (%)
Never	75	55.6
Less often	35	25.9
Often	25	18.5
Total	135	100.0

Table 4-7: Frequency of Project Failure within Garissa County

According to 55.6% of the respondents, projects undertaken by Garissa County Government/ road agencies within Garissa County never failed, 25.9% indicated less often, while 18.5% indicated often. This depicts that projects undertaken by Garissa County Government/ road agencies within Garissa County never failed in terms of quality, cost and timelines

# 4.5.2.1 Obstacles to the effective completion of road infrastructure projects in Garissa

Respondents were instructed to list various obstacles experienced when trying to accomplish road projects in Garissa County within the specified time, cost, and quality. The obstacles given can be summarised as follows:

- a) Insecurity form Al-Shabaab and inter-clan conflicts
- b) Local politics
- c) Delay in procurement processes

d) Under-pricing by contractors leading to quality compromise

# 4.6 Financial Disbursement and Implementation of Infrastructural Road Projects in Garissa County

This section includes outcomes on financial disbursement and its impact on execution of Infrastructural road projects in Garissa. The indicators of financial disbursement were consistency of funding, diversified financiers and funding transparency.

#### 4.6.1 Descriptive Analysis

Respondents indicated as requested their degree of agreement with statements on financial disbursement practices procedures on road projects within Garissa County. Their answers were subjected to five Likert scale, with disagree strongly = 1, disagree = 2, disagree to a moderate evel = 3, agree = 4, and agree to a strong extent = 5. Results have been summarised below:

Stat	ement	Disagree	Disagree	Moderate	Agree	Agree	n	Mean	Std.
		Strongly				Strongly			Dev
F1	All designs and cost	2	6	19	71	37	135	4.00	0.85
	estimates are always	(1.5%)	(4.4%)	(14.1%)	(52.6%)	(27.4%)			
	finalised before road								
	infrastructure projects								
	are approved for								
	implementation								
F2	The County/National	0	9	61	37	28	135	3.62	0.88
	government always	(0%)	(6.7%)	(45.2%)	(27.4%)	(20.7%)			
	allocates sufficient								
	funds before								
	undertaking road								
	infrastructure projects								
F3	The sources of project	1	7	43	61	23	135	3.73	0.83
	financing by the	(0.7%)	(5.2%)	(31.9%)	(45.2%)	(17%)			
	national/county								
	government are								
	diversified								
F4	There are flexible	17	54	42	22	0	135	2.51	0.91
	repayment schedules	(12.6%)	(40%)	(31.1%)	(16.3%)	(0%)			
	for borrowed loans								
	financing projects								

**Table 4-8: Extent of Agreement on Financial Disbursement Practices** 

Stat	tement	Disagree	Disagree	Moderate	Agree	Agree	n	Mean	Std.
		Strongly				Strongly			Dev
F5	There is transparency	3	16	43	55	18	135	3.51	0.94
	in budgetary	(2.2%)	(11.9%)	(31.9%)	(40.7%)	(13.3%)			
	allocations towards								
	road infrastructure								
	projects with the								
	information easily								
	available for public								
	scrutiny								
F6	There are no complain	12	30	44	38	11	135	3.04	1.09
	from contractors from	(8.9%)	(22.2%)	(32.6%)	(28.1%)	(8.1%)			
	late payments								
	Combined Mean and S	SD					135	3.40	1.04

The combined mean and combined standard deviation were 3.4 and 1.04, in that order, according to the results. As a result, the standard deviation/mean had a coefficient of variation of 0.3. This means that the distribution of findings was centred on the mean hence the variance was deemed stable.

Generally the respondents agreed that financial disbursement practices for road projects undertaken in Garissa County were adequate (combined mean of 3.4). Particularly, they agreed to a great extent that designs and cost estimates are always finalised before road infrastructure projects are approved for implementation (mean=4.00), followed by the sources of project financing by the national/county government are diversified (mean=3.73), the county government allocates sufficient funds to road infrastructure projects ( mean = 3.62), there is transparency in budgetary allocations towards road infrastructure projects with the information easily available for public scrutiny (mean=3.51), there were no complaints from contractors from late payments (mean=3.04) and there are flexible repayment schedules for borrowed loans financing projects to a moderate extent (mean=2.51).

#### 4.6.2 Qualitative Information

The descriptive data analysed above was validated through responses given by the respondents on frequency of delays in projects due to late payments and financial challenges experienced during project implementations. The data collected is presented below:

# 4.6.2.1 Stalling of Infrastructure Road Projects as a Result of Delayed Payments

Respondents indicated as requested how frequent road projects undertaken by Garissa County Government/ road agencies within Garissa County stall due to delayed payments. Outcomes were as summarised below:

	Frequency	Percentage (%)
Never	73	54.1
Less often	38	28.1
Often	24	17.8
Total	135	100.0

Table 4-9: Stalling of Infrastructure Road Projects due to Delayed Payments

Referencingbelow:

Table 4-9, 54.1% of respondents said that the Garissa County Government/ road agencies within Garissa County never stall due to delayed payments, 28.1% indicated less often, while 17.8% indicated often. This depicts that road projects undertaken by Garissa County Government/ road agencies within Garissa County never stalled due to delayed payments.

**4.6.2.2** Challenges Experienced Financially with Regards to Infrastructure Road Projects Respondents were also asked to list any financial difficulties they had with road projects that the county government or road organizations had taken up in Garissa County. The financial challenges are summarised below:

- a) Lack of financial capacity from contractors to carry out large portions of the project before receiving payments from implementing agencies. This delayed the rate of execution of works. Most of the contractors depended on loans from banks with high interest rates in case of late repayments
- b) Front loading by contractors leading to high bills during the initial phases of projects that goes against budget allocations by the government
- c) Delays in payments especially when transitioning from one financial year to the other and from government to government
- d) Insufficient infrastructure budgets by government limiting number of projects undertaken.

# 4.6.3 Correlation Analysis

Using Pearson's correlation analysis, it was determined that cash disbursement processes and the execution of road infrastructure projects in Garissa were related. Table 4-10 gives the correlational statistics.

Table 4-10: Correlation between Finaof Infrastructure Road Projects in Ga	ncial Disburs rissa	ement	Pract	ices and	Imple	mentat	ion
		-					

		Implementation	Financial
		of	disbursement
		infrastructure	practices
		road projects in	
		Garissa	
Implementation	Correlation (Pearson)	1	.787**
of infrastructure	Significance (2-tailed)		.00
road projects in	Ν		
Garissa		135	135
Financial	Correlation (Pearson)	.787**	1
disbursement	Significance (2-tailed)	.00	
practices	Ν	135	135

\*\*. Correlation was significant at 0.05 level

The execution of infrastructural road projects within Garissa County had a 0.78 coefficient of correlation with financial distribution processes, with a significance level of p=0.00<0.05. This shows that the effective completion of road development projects in Garissa County is strongly positively related to money disbursement.

Since there is significant correlation between funding disbursement processes and execution of infrastructural projects in Garissa, null hypothesis for the first objective was rejected. The following alternate hypothesis was adopted: Implementation of road infrastructure projects in Garissa was influenced by funding distribution.

#### 4.6.4 Regression Statistics

In order to comprehend the impact of financial disbursement procedures on execution of road infrastructure projects in Garissa, regression analysis was undertaken. Outcomes displayed in Table 4-11:

Model Summary										
			$\mathbb{R}^2$	S	Std.	-	Ch	ange St	atistic	s
Model	R	$\mathbb{R}^2$	(Adjuste	Est	imate	R <sup>2</sup>	F	1.01	1. 10	Sig. F
			d)	Error		Change	e Chang	ge df	l di.	2 Change
1	707a	610	616	2	2770	610	216.0	)6	12	2 000
1	./0/*	.019	.010	.55276		.019	6	1	15	5 .000
	ANOVA									
Model			Squares'	Sum	df	Mean		F	s	ignificance
WIGGET			Squares	Suill UI		Squar	e	Ľ	Significanc	
	Regres	ssion	23.928	1 23		23.92	8 2	216.066	5.0	)00 <sup>b</sup>
1	Residu	al	14.729		133	.111				
	Total		38.657		134					
				(	Coeffici	ents <sup>a</sup>				
				Unsta	indardiz	ed S	tandardiz	zed		
Model			—	р	Ste	1.	D (		t	Significance
				В	Err	or	Beta			
(	Constant	i)		.795	.19	2		4	.138	.000
1 I	Financial	disburs	sement	021	05	6	707	1	4.69	000
practice				.821 .056		0	./8/		9	.000
a. Dep	endent va	ariable:	Execution	of roa	d infras	tructure j	projects i	n Garis	sa Co	unty
			· _· ·							

 Table 4-11: Regression of Influence of Financial Disbursement on Implementation of

 Road Infrastructure Projects in Garissa

b. Predictors: (Constant), Financial disbursement practices

From Table 4-11 above,  $R^2 = 0.619$ . This means that, *ceteris paribus*, changes in financial disbursement practices predict 61.9% variation in execution of road projects within Garissa. From ANOVA, F-test gave an F Value of 216 for p=0.000<0.05. This means that financial disbursement practices are significant in prediction of successful execution of road e projects

within Garissa. The results of the regression coefficients explain that holding all other factors constant, execution of road infrastructure projects in Garissa would remain constant at 0.795 if the financial disbursement practices did not change and that unit variation in financial disbursement practices would result in a change of 0.821 in successful execution of infrastructural road projects in Garissa County.

# 4.7. Risk Management and Implementation of Infrastructure Road Projects in Garissa County

This section presents outcomes of risk control and how it affects execution of infrastructural road projects in Garissa County. Indicators of risk control were risk identification, risk assessment and risk management.

#### 4.7.1. Descriptive Analysis

Respondents indicate as requested their agreement with risk management practices. Their responses were based on five Likert scale in which disagree strongly = 1, disagree = 2, moderate extent = 3, agree = 4 and agree strongly = 5. Outcomes have been provided in Table 4-12.

Statement		Disagree	Disagree	Moderate	Agree	Agree	n	Mean	Std.
		Strongly				Strongly			Dev
R1	Project team lists	1	2	44	50	38	135	3.90	0.85
	adverse weather	(0.7%)	(1.5%)	(32.6%)	(37%)	(28.1%)			
	conditions and force								
	majeure as a risk								
R2	The project team	2	5	42	53	33	135	3.81	0.90
	identifies delayed	(1.5%)	(3.7%)	(31.1%)	(39.3%)	(24.4%)			
	land acquisition and								
	relocation of								
	amenities as risks								
R3	The project team	15	33	59	23	5	135	2.78	0.98
	estimates the	(11.1%)	(24.4%)	(43.7%)	(17%)	(3.7%)			
	probability of risk								
	occurrence and								
	reoccurrence before								
	commencing project								

**Table 4-12: Degree of Agreement with Risk Management Practices** 

Stat	ement	Disagree	Disagree	Moderate	Agree	Agree	n	Mean	Std.
		Strongly				Strongly			Dev
R4	The project team	26	35	52	19	3	135	2.54	1.02
	establishes the impact	(19.3%)	(25.9%)	(38.5%)	(14.1%)	(2.2%)			
	of risks								
R5	The road agency	0	7	33	50	45	135	3.99	0.89
	contracts contractors	(0%)	(5.2%)	(24.4%)	(37%)	(33.3%)			
	and engineers to								
	implement road								
	infrastructure projects								
	as a way of								
	transferring risks to								
	other parties								
R6	The project	0	12	50	52	21	135	3.61	0.85
	implementation team	(0%)	(8.9%)	(37%)	(38.5%)	(15.6%)			
	holds regular								
	meetings aimed at								
	risk management								
	Combined Mean and	SD					135	3.44	1.08

Most of respondents agreed that the road agency contracts contractors and engineers to implement road infrastructure projects as a way of transferring risks to other parties (mean=3.99), followed by the project team lists adverse weather conditions and force majeure as a risk (mean=3.90), the project team identifies delayed land acquisition and relocation of amenities as risks (mean=3.81), the project implementation team holds regular meetings aimed at risk management (mean=3.61), the project team estimates the probability of risk occurrence and reoccurrence before commencing the project (mean=2.78), and the project team establishes the impact of risks (mean=2.54). This depicted that project implementation team establishes risks as well as estimates probability of risk occurrence and reoccurrence before commencing the project. The team also manages risks by holding regular meetings and transferring risks.

The findings had a combined mean and combined standard deviation as 3.44 and 1.08 in that order. This gave a coefficient of variation of 0.31. This means that the distribution of findings was centred on the mean hence the variance was deemed stable. The combined mean, 3.44, means that generally respondents concurred that risk management practices were employed on road projects within Garissa County

# 4.7.2. Qualitative Information

# 4.7.2.1. Necessity of Risk Management Plan

Respondents indicated as requested whether they thought it is necessary to have a risk management plan for road infrastructure projects undertaken in Garissa County and explain their answers. Outcomes displayed in the below table.

# Table 4-13: Necessity of Risk Management Plan for Infrastructure Road Projects in Garissa County

	Frequency	Percentage (%)
Yes	135	100.0
No	0	0.0
Total	135	100

From the above table, the interviewees agreed that there is need for risk management plan for road infrastructure projects undertaken within Garissa County. The reasons the respondents gave could be summarised as follows:

- a) To reduce likelihood of risk occurrence hence increase probability of project success
- b) To avoid loss of time as a result of risk occurrence
- c) To avoid cost overruns
- d) To avoid quality non-conformance due to risks

This depicts that there is need for comprehensive risk management plan for road projects implemented within Garissa County to promote project success.

# 4.7.2.2 Project Failure due to Unidentified Risks

The respondents were requested to indicate how frequent projects undertaken by Garissa County Government/ road agencies within Garissa County fail due to risks not. The results have been given in Table 4-14.

	Frequency	Percentage (%)
Never	88	65.2
Less often	28	20.7
Often	19	14.1
Total	135	100.0

Table 4-14: Project Failure due to Unidentified Risks for Road Projects in Garissa County

65.2% of respondents were in agreement that projects undertaken by Garissa County Government/ road agencies within Garissa County never failed due to risks not identified, 20.7% indicated less often, while 14.1% indicated often. This depicts that project undertaken by Garissa County Government/ road agencies within Garissa County never fail due to risks not identified.

# 4.7.3 Correlation Analysis

Relationship existing between risk control and implementation of infrastructural road projects within Garissa was established by means of Pearson's correlation analysis. Table 4-15 gives the correlational statistics.

 Table 4-15: Correlation between Risk Management Practices and Implementation of

 Road Infrastructure Projects in Garissa County

		Implementation		
		of road	Risk	
		infrastructure	management	
		projects in	practices	
		Garissa		
Implementation	Correlation (Pearson)	1	.691**	
of road	Significance (2-tailed)		.000	
infrastructure	n	135	135	
projects in				
Garissa				
	Correlation (Pearson)	.691**	1	
	Significance (2-tailed)	.000		

Risk	n	135	135
management			
practices			

\*\*. Correlation was significant at the 0.05 level (2-tailed).

Referencing Table 4-15, risk management had correlation coefficient of 0.691 for p=0.00 < 0.05. Therefore, risk management has medium positive correlation with successful execution of infrastructural road projects in Garissa County.

Therefore, the null hypothesis, for the second objective under investigation, which stated that no significant correlation existed between risk control methods and execution of projects in Garissa was rejected. The alternative hypothesis was thus adopted: risk management influenced implementation of infrastructural road projects within Garissa County.

# 4.7.4 Regression Statistics

Analysis was done to understand impact of risk control approaches on the implementation of road infrastructure projects within Garissa. Outcomes have been given under Table 4-16.

 Table 4-16: Regression of Influence of Risk Management Practices on Implementation of

 Road Infrastructure Projects in Garissa County

Model Summary										
			<b>R</b> <sup>2</sup>	Estimate	Change Statistics					
Model	R	$\mathbb{R}^2$	Adjusted	Std.	R <sup>2</sup>	F-	df1	đfን	Sig. F-	
			Aujusieu	Error	Change	Change	um	u12	Change	
1	.691a	.477	.474	.38970	.477	121.543	1	133	.000	
a. Predi	a. Predictors: (Constant), Risk management practices									
				Ε	nova					
Model			Squares' su	m df	Mean	F		Significance		
Woder			Squares su	in ui	Square	Ľ		Significance		
	Regress	sion	18.459	1	18.459	12	1.543	.000b		
1	Residua	ıl	20.199	13	3.152					

	Total	38.657	134						
	Coefficients <sup>a</sup>								
Model			Unstandardized	Standardized	t	Significance			

		В	Std. Error	Beta	_	
	(Constant)	1.024	.235		4.360	.000
1	Risk management	.746	.068	.691	11.025	.000
	practices					

a. Dependent Variable: Execution of road infrastructure projects in Garissa County

b. Predictors: (Constant), Risk control practices

From Table 4-16,  $R^2 = 0.477$ . This means that, *ceteris paribus*, changes in risk management practices predict 47.7% variation with regards to road projects implementation within Garissa. F-test from ANOVA gave an F Value of 121 for p=0.000<0.05. Risk control, therefore, was significant in predicting successful road infrastructure projects execution in Garissa County. The regression coefficients explain that holding all other factors constant, Execution of Road Infrastructure Projects in Garissa County would remain constant at 1.024 if the risk management practices did not change and that unit change of risk management practices would impact a change of 0.746 in successful carrying out of road infrastructure projects in Garissa.

# 4.8. M&E and Implementation of Infrastructural Road Projects in Garissa County

Outcomes on M&E and how it influences execution of road infrastructure projects in Garissa are given under this section. The indicators studied were M&E personnel competency, availability of resources for M&E and M&E reporting.

# 4.8.1. Descriptive Analysis

Respondents indicated as requested their agreement with statements about M&E practices. Outcomes displayed in Table 4-17:
State	ment	Disagree	Disagree	Moderate	Agree	Agree	n	Mean	Std.
		Strongly				Strongly			Dev
M1	Road agency	4	5	41	56	29	135	3.75	0.93
	recruits qualified	(3%)	(3.7%)	(30.4%)	(41.5%)	(21.5%)			
	M&E personnel								
	through a								
	competitive staffing								
	process								
M2	The road agency	18	51	49	17	0	135	2.48	0.88
	conducts adequate	(13.3%)	(37.8%)	(36.3%)	(12.6%)	(0%)			
	capacity building to								
	the M & E team for								
	the road projects								
M3	There exist	2	5	44	45	39	135	3.84	0.93
	appropriate	(1.5%)	(3.7%)	(32.6%)	(33.3%)	(28.9%)			
	measuring tools and								
	techniques for the M								
	& E process which								
	are always used								
M4	Qualified	10	42	42	41	0	135	2.84	0.94
	consultants are	(7.4%)	(31.1%)	(31.1%)	(30.4%)	(0%)			
	recruited to								
	spearhead the M &								
	E process in regard								
	to road projects								
M5	M&E reporting is	0	1	42	63	29	135	3.89	0.74
	carried out in the	(0%)	(0.7%)	(31.1%)	(46.7%)	(21.5%)			
	project regularly								
M6	M&E	3	10	49	56	17	135	3.55	0.88
	recommendations	(2.2%)	(7.4%)	(36.3%)	(41.5%)	(12.6%)			
	are incorporated into								
	the project for								
	implementation								
	Combined Mean and	I SD					135	3.39	1.04

 Table 4-17: Agreement with M&E Practices

Respondents agreed that M&E reporting is carried out in projects regularly (mean=3.89); followed by existing appropriate measuring tools and techniques for the M & E process which

are always used (mean=3.84); the road agencies recruits qualified M&E personnel through a competitive staffing process (mean=3.75); M&E recommendations are incorporated into the project for implementation (mean=3.55); and qualified consultants are recruited to spearhead the M & E process in regard to road projects (mean=2.84). However, they disagreed that road agencies conduct adequate capacity building for the M & E teams (mean=2.48). Generally, this depicts that the road agencies had good M&E systems which were well resourced and whose findings were incorporated into the projects for implementation (Combined mean of 3.39).

The findings had a combined mean of 3.39 and combined standard deviation as 1.04. This gave a coefficient of variation of 0.31. This means that the distribution of findings was centred on the mean hence the variance was deemed stable.

#### 4.8.2. Qualitative Information

#### 4.8.2.1. Influence of M&E on Road Project Success

Respondents were required to outline which ways M&E influence success of road infrastructure projects with Garissa County. The findings are summarised below:

- a) M&E helps to track project implementation. This way, challenges faced during implementation are identified and mitigated in time leading to successful project execution in terms of time, quality and cost
- b) Lessons learnt from previous projects can be incorporated into current projects therefore ensuring project success

#### 4.8.2.2. Effectiveness of Monitoring and Evaluation Practices

Interviewees were requested to indicate how effective they thought the current monitoring and evaluation practices established by Garissa County Government/ road agencies within Garissa were. The resultant responses have been provided in Table 4-18.

	Frequency	Percentage (%)
Not Effective	14	10.4
Least Effective	16	11.9
Effective	60	44.4
Very Effective	45	33.3
Total	135	100.0

 Table 4-18: Effectiveness of M&E Practices in Infrastructural Road Projects in Garissa

 County

Most respondents, 44.4%, indicated that the current monitoring and evaluation practices established by Garissa County Government/ road agencies within Garissa were effective, 33.3% indicated that the current monitoring and evaluation practices established by Garissa County Government/ road agencies within Garissa County were very effective, 11.9% indicated that the current monitoring and evaluation practices established by Garissa County Government/ road agencies within Garissa County were least effective while 10.4% indicated that the current monitoring and evaluation practices established by Garissa County Government/ road agencies within Garissa County were not effective. This depicts that the current monitoring and evaluation practices established by Garissa County Government/ road agencies within Garissa County were not effective. This depicts that the current monitoring and evaluation practices established by Garissa County road agencies within Garissa County were effective.

## 4.8.3 Correlation Analysis

Relationship between M&E methods and execution of road infrastructure projects within Garissa was established by means of Pearson's correlation analysis. Table 4-19 gives the correlational statistics.

		Implementation			
		of road	M <i>Q</i> . F		
		infrastructure	nations		
		projects in	practices		
		Garissa			
Implementation	Correlation (Pearson)	1	.825**		
of road	Significance (2-tailed)		.000		
infrastructure	n	135	135		
projects in					
Garissa					
M&E practices	Correlation (Pearson)	.825**	1		
	Significance (2-tailed)	.000			
	n	135	135		

 Table 4-19: Correlation between M&E Practices and Implementation of Road

 Infrastructure Projects in Garissa County

\*\*. Correlation was significant at 0.05 level (2-tailed).

Referencing Table 4-19, coefficient of correlation was 0.825 for p=0.00<0.05. This depicts a significant relationship existing between M&E and successful carrying out of infrastructural road projects in Garissa.

Therefore, the null hypothesis for the third objective, stating a no significant correlation exists between M&E methods and implementation of road infrastructural projects within Garissa was rejected. The alternative hypothesis was adopted: M&E influenced implementation of road infrastructure projects within Garissa.

#### 4.8.4 Regression Statistics

Analysis conducted to understand the existing association between M&E practices on road projects execution within Garissa gave the following results:

			Mode	el Sum	mary				
		<b>D</b> <sup>2</sup>	Estima	ate		Chang	ge Stat	istics	
Model	R R <sup>2</sup>	K-	Std.		R <sup>2</sup>	F	161	163	Sig. F
		(Adjusted)	Erro	r Ch	ange	Change	an	d12	Change
1	.825a .68	1.679	.3043	3.	681	284.380	1	133	.000
a. Predictors: (Constant), Monitoring and evaluation practices									
Enova									
Model		Squares' sur	m	df	Mean	1 E		Significance	
Model		Squares sur	11	ui	Square	5			
	Regression	26.339		1	26.339	284	4.380	.0	000b
1	Residual	12.318		133	.093				
	Total	38.657		134					
			Co	efficien	nts <sup>a</sup>				
			Coeffi	cients	Co	oefficients			
NC 11			(Unstand	lardized	l) (Sta	ndardized	l)		o
Model		_	D	Std.		D (		t	Significance
			В	Error	•	Beta			
((	Constant)		.733	.171			4.2	277	.000
1 N ev	Ionitoring an valuation prac	d ctices	.842	.050		.825	16.	864	.000

 Table 4-20: Regression of Influence of M&E Methods on Implementation of Road

 Infrastructure Projects in Garissa County

a. Dependent Variable: Execution of road infrastructure projects in Garissa County

b. Predictors: (Constant), Monitoring and evaluation practices

From Table 4-20,  $R^2 = 0.679$ . This means that, *ceteris paribus*, changes in M&E practices predict 67.9% variation in execution of road construction projects within Garissa County. From ANOVA Statistics, F-test gave an F Value of 284 for p=0.000<0.05. This means that M&E practices were significant in predicting successful execution of road infrastructure projects in Garissa. The regression coefficients explain that holding all other factors constant, execution of road infrastructure projects in Garissa County would remain constant at 0.733 if the M&E practices did not change and that unit change of risk management practices would impact a change of 0.842 in the successful carrying out of road infrastructure projects within Garissa County.

## 4.9. Stakeholder Engagement and Implementation of Infrastructural Road Projects in Garissa

Findings on stakeholder engagement are presented in this section. The indicators under study for stakeholder engagement practices were stakeholder engagement in planning, in project execution, and in M&E.

## 4.9.1. Descriptive Analysis

Respondents indicated as requested their agreement with statements about stakeholder engagement practices. The analyses provided in Table 4-21.

Statement		Disagree	Disagree	Moderate	Agree	Agree	Ν	Mean	Std.
		Strongly				Strongly			Dev
<b>S</b> 1	Stakeholders get	22	35	35	36	7	135	2.79	1.16
	involved in budgeting	(16.3%)	(25.9%)	(25.9%)	(26.7%)	(5.2%)			
	for road infrastructure								
	projects								
S2	Stakeholders get	16	38	43	34	4	135	2.79	1.04
	involved in	(11.9%)	(28.1%)	(31.9%)	(25.2%)	(3%)			
	preparation of								
	implementation								
	schedules of road								
	infrastructure projects								
S3	Stakeholders	1	25	39	33	37	135	3.59	1.10
	participate in pre-	(0.7%)	(18.5%)	(28.9%)	(24.4%)	(27.4%)			
	construction meetings								
S4	Stakeholders follow	2	15	36	59	23	135	3.64	0.94
	all construction	(1.5%)	(11.1%)	(26.7%)	(43.7%)	(17%)			
	activities to make sure								
	that their interests are								
	taken care off								
S5	Project	0	4	67	47	17	135	3.57	0.75
	implementation team	(0%)	(3%)	(49.6%)	(34.8%)	(12.6%)			
	seeks and receives								
	feedback on quality of								
	work from other								
	stakeholders								
S6	Community responses	0	4	32	68	31	135	3.93	0.76
	were taken into	(0%)	(3%)	(23.7%)	(50.4%)	(23%)			
	consideration during								

 Table 4-21: Extent of Agreement on Stakeholder Engagement Practices

 Statement
 Disagree
 Disagree
 Moderate
 Agree
 Agree
 N
 Mean

Statement	Disagree	Disagree	Moderate	Agree	Agree	Ν	Mean	Std.	
	Strongly				Strongly			Dev	
the monthly progress									
meetings	meetings								
Combined Mean and	SD					135	3.39	1.06	

Respondents agreed that Community responses were taken into consideration during the monthly progress meetings (mean=3.93), followed by stakeholders stay in touch with all construction procedures to make sure that their interests are looked upon (mean=3.64), stakeholders participate in pre-construction meetings (mean=3.59), the project implementation team seeks and receives feedback on quality of work from other stakeholders (mean=3.57), Stakeholders are involved in budgeting for road infrastructure projects (mean=2.79) and stakeholders are involved in preparation of implementation schedules of road infrastructure projects (mean=2.79). This depicts that there is significant involvement of various stakeholders in road projects within Garissa County (combined mean=3.39).

The findings had combined mean of 3.39 and combined standard deviation as1.06. This gave a coefficient of variation of 0.31. This means that the distribution of findings was centred on the mean hence the variance was deemed stable.

#### 4.9.2. Qualitative Information

## 4.9.2.1 Stakeholder Engagement and Success of Road Projects

Respondents indicated as requested whether stakeholder involvement in execution of road projects within Garissa County can contribute to project success and explain their answers. 100% believed that stakeholder involvement lead to project success. The reasons given for the answer are summarised below:

- a) Stakeholder involvement eliminates community resistance, build ownership of the project and create a transparency of project information
- b) Stakeholders provide skills, knowledge and resources requisite for project's execution and they impact opinion of public on the project.
- c) Stakeholders' involvement aid in management of expectations of the different people involved in the project implementation.

## 4.9.2.1. Effectiveness of Current Stakeholder Engagement Policy

Respondents were asked to indicate how effective the current stakeholder engagement policy was in the projects undertaken by Garissa County Government/ road agencies within Garissa County. Outcomes are as displayed in Table 4-22.

	Frequency	Percentage (%)
Not Effective	16	11.8
Least Effective	19	14.1
Effective	58	43.0
Very Effective	42	31.1
Total	135	100.0%

**Table 4-22: Effectiveness of Monitoring and Evaluation Practices** 

Majority (43.0%) indicated that the current stakeholder engagement policy in the projects undertaken by Garissa County Government/ road agencies within Garissa County were effective, 31.1% indicated that the current stakeholder engagement policy in the projects undertaken by Garissa County Government/ road agencies within Garissa County were very effective, 14.1% indicated that the current stakeholder engagement policy in the projects undertaken by Garissa County Government/ road agencies within Garissa County were least effective while 11.8% indicated that the current stakeholder engagement policy in the projects undertaken by Garissa County Government/ road agencies within Garissa County were least effective while 11.8% indicated that the current stakeholder engagement policy in the projects undertaken by Garissa County Government/ road agencies within Garissa County were not effective. This means that Garissa County Government/ road agencies within Garissa County were not effective stakeholder engagement policies.

#### 4.9.3 Correlation Analysis

Correlation existing between participation of stakeholders and road projects execution within Garissa was established by means of Pearson's correlation analysis.

 Table 4-23 gives the correlational statistics.

		Implementation	Stakeholder
		of road	engagement
		infrastructure	practices
		projects in	
		Garissa	
Implementation	Correlation (Pearson)	1	.772**
of road	Significance (2-tailed)		.000
infrastructure	n	135	135
projects in			
Garissa			
Stakeholder	Correlation (Pearson)	.772**	1
engagement	Significance (2-tailed)	.000	
practices	n	135	135

 Table 4-23: Correlation between Stakeholder Engagement Practices and Implementation of Infrastructural Road Projects in Garissa County

\*\*. Correlation was significant at 0.05 level (2-tailed).

Coefficient of correlation between stakeholder engagement practices and execution of projects in Garissa was 0.772 for p=0.00 < 0.05. This depicts that engagement of stakeholders has strong positive relationship with successful execution of road infrastructure projects within Garissa County.

Therefore the null hypothesis for the forth objective which stated that no significant correlation existed between stakeholder engagement practices and implementation of road projects within Garissa was rejected. The alternative hypothesis was adopted: stakeholder engagement practices influenced implementation of road infrastructure projects in Garissa County.

#### 4.9.4 Regression Statistics

Analysis was undertaken to understand how stakeholder engagement influenced execution of infrastructural road infrastructural projects in Garissa County. Resultant findings are given as

Table 4-24.

Table	4-24:	Regression	of	Influence	of	Stakeholder	Engagement	Practices	and		
Implementation of Infrastructural Road Projects in Garissa County											
Model Summary											

	Model Summary										
			$\mathbf{R}^2$	Estima	at		Chang	e Stat	istics		
Mod 1	e R	R <sup>2</sup>	(Adjusted )	e Std. Error	. (	R <sup>2</sup> Change	F Change	df1	df2	Sig. F Change	
1	.772a	.596	.593	.3428	5	.596	195.878	1	133	.000	
				A	NO	VA					
Mod	el		Squares' sur	n	df	Mean Square	F		Sig	nificance	
1	Regree n	Regressio 23.024 n			1	23.024	19	5.878	.00	0b	
1	Resid	lual	15.633		133	.118					
	Total		38.657		134						
				Co	effici	ents <sup>a</sup>					
				Unstand	ardiz	ed St	tandardize	d			
Mod	el			В	Sto Erre	l. or	Beta		Т	Significance	
1	(Constan	nt)	:	1.062	.18	3			5.80 7	.000	
1	Stakeho practices	lder en s	gagement	.746	.05	3	.772		13.9 96	.000	

a. Dependent Variable: Execution of Road Infrastructure Projects in Garissa County

b. Predictors: (Constant), Stakeholder Engagement Practices

From

Table 4-24,  $R^2 = 0.596$ . This means that, *ceteris paribus*, changes in stakeholder engagement practices predict 59.6% variation in implementation of infrastructural road projects in Garissa. From ANOVA, F Value was 195 for p=0.000<0.05. That means that participation of stakeholder was significant in predicting successful execution of road infrastructure projects in Garissa. The regression coefficients explain that holding all other factors constant, carrying out road infrastructure projects in Garissa County would remain constant at 1.062 if stakeholder engagement did not change and that unit change in risk management practices would result in an unstandardized change of 0.746 in successful execution of infrastructural road projects in Garissa County.

## 4.10. Combined Project Management Practices and Implementation of Road Infrastructure Projects in Garissa

#### 4.10.1 Correlation Analysis

Pearson's product moment technique was used in assessing existing relationship between Project Management Techniques and execution of road infrastructural projects within Garissa. Outcomes have been summarised in the below table.

		Implemen	Financial	Risk	Monitorin	Stakehold
		tation of	Disburse	Managem	g and	er
		infrastruc	ment	ent	Evaluatio	Engageme
		tural road			n	nt
		projects				
Implementati	Correlation	1				
on of	(Pearson)					
infrastructur	Significance					
al road	(2-tailed)					
projects	n	135				
Financial	Correlation	.787**	1			
Disbursement	(Pearson)					
	Significance	.000				
	(2-tailed)					

 Table 4-25: Correlation between project Control methods and Implementation of road

 infrastructure projects in Garissa County, Kenya

		Implemen	Financial	Risk	Monitorin	Stakehold
		tation of	Disburse	Managem	g and	er
		infrastruc	ment	ent	Evaluatio	Engageme
		tural road			n	nt
		projects				
	n	135	135			
Risk	Correlation	.691**	.534**	1		
Management	(Pearson)					
	Significance	.000	.000			
	(2-tailed)					
	n	135	135	135		
Monitoring	Correlation	.825**	.614**	.562**	1	
and	(Pearson)					
Evaluation	Significance	.000	.000	.000		
	(2-tailed)					
	n	135	135	135	135	
Stakeholder	Correlation	.772**	.587**	.518**	.697**	1
Engagement	(Pearson)					
	Significance	.000	.000	.000	.000	
	(2-tailed)					
	n	135	135	135	135	135

\*\*. Correlation was significant at 0.05 level (2-tailed).

Referencing the above analysis, there is a significant positive relationships existing between predictor variables and the study dependent variable. Predictor variable with the highest relationship to the dependent variable was monitoring and evaluation practices (r = 0.825), followed by financial disbursement practices (r = 0.787), stakeholder engagement practices (r = 0.772) and lastly financial disbursement (r = 0.691). All correlation coefficients were significant at p-value < 0.05.

## 4.10.2 Regression Statistics

This study employed multiple linear regression to investigate how project control methods (that is the combined predictor variables of financial disbursement, risk management, M&E, and

stakeholder participation) affected execution of road infrastructural projects in Garissa. The analysis results are displayed below:

				M	odel Su	mmary						
			St	Std.		Change Statistics						
Model	R	R <sup>2</sup>	Adjusted R <sup>2</sup>	Erro th Estin	or of ne mate	R <sup>2</sup> Change	F Chan	ge	df1	df2	Sig. F Change	
1	.930a	.864	.860	.20	087	.864	207.0	18	4	130	.000	
					ANO	VA						
Model			Sum of Squ	uares	df	Mea	n Square	F		Sig.		
	Regres	sion	33.412		4	8.35	3	207	7.018	.000b		
1	Residu	al	5.245		130	.040						
Total 38.657 134												
					Coeffic	ients <sup>a</sup>						
Model		Unst	andardi	zed	Standardiz	ndardized			Sig.			
			В	Std.	Error	Beta				C		
(	Constant	)		288	.1	.39			-2.0	68	.041	
1 F	inancial	disbu	rsement	.344	.0	)46	.330		7.50	)7	.000	
practices												
Risk management		ent	.214	.0	)44	.198		4.81	6	.000		
practices												
Monitoring and		.357	.0	)51	.350		7.06	58	.000			
evaluation practices		tices										
Stakeholder		.223	.0	)46	.231		4.86	56	.000			
e	ngageme	ent pra	actices									

 Table 4-26: Regression of Influence of Project Management Practices on Implementation of Road Infrastructure Projects in Garissa

a. Dependent Variable: Execution of road infrastructure projects in Garissa

b. Predictors: (Constant), financial disbursement practices, risk control approaches, monitoring and evaluation practices, and stakeholder engagement practices

Table 4-26,  $R^2$ =0.864. That is, 86.4% disparity in execution of road infrastructural projects in Garissa is explained by the predictor variable (project management practices) in the model. The 13.6% unexplained difference is as a result of determinants not represented in the regression model.

From ANOVA Statistics, F was 207, meaning a significance of 0. This was less than 0.05 ( $\alpha$ -value). Therefore, the model is statistically significant in explaining relationship existing between project control approaches and execution of infrastructural road projects in Garissa.

Taking the coefficients in :

Table 4-26, the regression equation I = -  $\alpha$ +  $\beta_1$ F+  $\beta_2$ R+  $\beta_3$ M +  $\beta_4$ S + $\epsilon$ , given in Chapter 3 of this project report, becomes:

#### $I = -0.288 + 0.334F + 0.214R + 0.357M + 0.223S + \epsilon$

From the equation, taking the independent variables (financial disbursement, risk management, M&E, and stakeholder engagement) to be constant at zero, execution of infrastructural road projects in Garissa would be -2.88. Besides, findings of analysis showed that unit positive variation in financial disbursement would result in a 0.334 positive change in implementation of road infrastructural projects in Garissa, unit positive variation in risk control would cause 0.214 positive variation in execution of infrastructural road projects within Garissa, unit positive variation in M&E would result in a 0.357 increase in execution of road infrastructural projects in Garissa, and unit change in stakeholder participation would cause 0.223 variation in implementation of infrastructural road projects within Garissa County when the factors were operating together. This therefore, means that monitoring & evaluation contributes most to successful execution of infrastructural road projects in Garissa, then financial disbursement and lastly stakeholder engagement. At 5% level of significance, financial disbursement, risk control, M&E and participation of stakeholders were all significant in predicting infrastructural road projects execution in Garissa County.

#### 4.11 Discussion of Findings

#### 4.11.1 Implementation of Road Infrastructure Projects in Garissa County

Referencing this study, projects within Garissa County were successfully implemented. They were completed within the allocated time frame with necessary land acquisition and relocation of utilities always done on time. They were also completed within allocated budget with few variations and passed all requisite quality tests.

## 4.11.2 Financial Disbursement Practices and Implementation of Road Infrastructure Projects in Garissa County

This study discovered that finances for road projects undertaken by Garissa County Government/ road agencies within Garissa County were planned on time, got from diversified sources with flexible payment schedules, were open to public audits and payments to contractors were done on time. The study further discovered that success of road projects undertaken by Garissa County Government/ road agencies within Garissa County depended on the timely financial allocations. The findings corroborated earlier studies by Osman & Kimutai

(2019), Murithi *et al* (2017), Adek (2016) Wambui et al (2015) and Wafula (2017) as discussed under chapter two of this project report.

## 4.11.3 Risk Management Practices and Implementation of Road Infrastructure Projects in Garissa County

It was found that risk identification, assessment and planning for mitigation are conducted by Garissa County Government/ road agencies within Garissa County before implementing road infrastructure projects. This research project's outcomes proves that existing risk control approaches were effective. It noted that successful projects undertaken by Garissa County Government/ road agencies within Garissa County is attributable to the good risk management/control practices. This was in line with previous studies on relationship that exists between risk management and successful completion of projects as discussed in chapter two of this report. This studies include Matu, J.M *et al* (2020) and Ondara et al (2017) among others.

# 4.11.4 M&E Practices and Implementation of Road Infrastructure Projects in Garissa County

This study found that there is consistent M&E on road projects undertaken by Garissa County Government/road agencies within Garissa County which are carried out by qualified personnel and consultants and that the M&E recommendations are incorporated into the projects for implementation. However, the study found inadequate capacity building for M&E team. Still, the study discovered that current M&E practices established by Garissa County Government/ road agencies within Garissa County were effective and led to project success. This agreed with previous studies undertaken by Wachira & James (2018), Wandiri and James (2020), Maendo et al 2018) and Sialala (2016) as discussed under chapter two of this report.

# 4.11.5 Stakeholder Engagement Practices and Implementation of Road Infrastructure Projects in Garissa County

This investigation discovered existing stakeholder engagement; that is in planning, budgeting and execution of road projects with their views being taken into consideration. This study also found the good stakeholder engagement practices had positive influence on the success of infrastructure road projects within Garissa County. Kobusingye *et al* (2017), Mugabo & Mulyungi (2018), Wamugu and Ogolla (2017), Usadolo and Caldwel (2016), Ochieng and Sakwa (2018) and Ocharo and Kimutai (2018) all agree with these findings that involvement of stakeholders in projects contributed hugely to the projects' success stories.

#### CHAPTER FIVE

## SUMMARY OF THE FINDINGS, CONCLUSIONS AND RECOMMENDATIONS

#### 5.1. Introduction

Summary of results, conclusion and recommendations of this study are presented in this chapter.

#### 5.2. Summary of Findings

#### 5.2.1 Implementation of Road Infrastructure Projects in Garissa County

The descriptive statistics in this study gave combined mean of 3.59 for successful project implementation in Garissa County. This depicts that the road projects undertaken by road agency in the county are of acceptable quality, are completed within the allocated budget and within the planned timeframe. Therefore, the projects undertaken within Garissa County were successful. This was supported by qualitative analysis whose findings were that a majority of respondents, 55.6%, indicated that projects undertaken by Garissa County Government/ road agencies within Garissa County never failed. However, the respondent identified some challenges encountered during implementation of the projects which could hinder their successful completion. These included: insecurity form Al-Shabaab and inter-clan conflicts; local politics; delay in procurement processes; and under-pricing by contractors leading to quality compromise

# 5.2.2 Financial Disbursement Practices and Implementation of Road Infrastructure Projects in Garissa County

From the descriptive statistics in this study, most respondents agreed that appropriate financial disbursement practices were employed on road projects undertaken by Garissa County Government/ road agencies within Garissa County (Combined mean =3.4). Besides, the study found that financial disbursement has strong positive relationship with successful execution of road infrastructure projects in Garissa County. Correlation coefficient was r = 0.787 for p=0.00<0.05.

These findings were supported by qualitative analysis where 54% of respondents indicated that road projects undertaken by Garissa County Government/ road agencies within Garissa County never stall due to delayed payments. However, some financial challenges were still experienced which included: lack of financial capacity from contractors to carry out large portions of the project before receiving payments from implementing agencies leading to delayed rate of execution of works as most of the contractors depended on loans from banks with high interest

rates in case of late repayments; front loading by contractors leading to high bills during the initial phases of projects that goes against budget allocations by the government; delays in payments especially when transitioning from one financial year to the other and from government to government; and insufficient infrastructure budgets by government limiting number of projects undertaken.

## 5.2.3 Risk Control and Implementation of Road Infrastructure Projects in Garissa County

From the descriptive statistics in this study the combined mean of risk control techniques came to 3.44 showing that majority of the interviewees concurred that appropriate risk management procedures were employed on road projects undertaken by Garissa County Government/ road agencies within Garissa County. This study also found that management of risks has a positive relationship with successful carrying out of road projects in Garissa (r =0.691 for p=0.00 < 0.05). These findings were supported by qualitative analysis where 100% of respondents indicated that is always need for comprehensive risk management plan for successful execution of road infrastructure projects within Garissa County.

#### 5.2.4 M&E and Implementation of Road Infrastructure Projects in Garissa County

From this study, most respondents agreed that appropriate M&E practices were employed on road projects undertaken by Garissa County Government/ road agencies within Garissa County (combined mean=3.39). The study also found that M&E has strong positive relationship with successful execution of road infrastructure projects within Garissa County (correlation coefficient of r =0.825 for p=0.00<0.05).

These results were supported by qualitative analysis where respondents indicated that they believed M&E helps in successful implementation projects. They indicated that M&E aids in identifying and mitigating problems within a project in time leading to execution of projects within the stipulated time, cost and quality. Also lessons learnt from previous projects through M&E can be incorporated into current project therefore ensuring project success.

# 5.2.5 Stakeholder Engagement and Implementation of Road Infrastructure Projects in Garissa County

From the descriptive statistics in this study the combined mean of financial disbursement practices was 3.39 showing that most respondents agreed that there were appropriate stakeholder engagement practices employed on road projects undertaken by Garissa County Government/ road agencies within Garissa County. The study also found that stakeholder

engagement practices have strong positive correlation with successful implementation of infrastructural road projects within Garissa County. The coefficient of correlation was r = 0.772 for p=0.00<0.05. These findings were supported by qualitative analysis where 100% of respondents indicated that stakeholder involvement would in turn results to successful execution of Projects.

## 5.3. Study Conclusions

Objective number one of this study was to determine how financial disbursement practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya. The study found that financial disbursement has a strong positive relationship with successful execution of infrastructural road projects in Garissa County.

The second objective was to determine how risk management practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya. The outcome revealed risk control as having a positive relationship with execution of infrastructural road projects in Garissa.

The third objective was to iii. To determine how monitoring and evaluation practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya. It was proved that monitoring & evaluation has a strong positive relationship with execution of road infrastructure projects in Garissa.

The fourth objective was to determine how stakeholder engagement practices by road agencies affect implementation of road infrastructure projects in Garissa County, Kenya. This study found that stakeholder engagement has a strong positive relationship with execution of infrastructural projects within Garissa.

The overall goal of this study was to determine how project management methods and practices affect implementation of road projects in Garissa County, Kenya. This study found that project management techniques influenced proper execution of road infrastructure projects in Garissa.

#### 5.4. Recommendations of Study

This study and its resultant findings lead to the following recommendations:

## 5.4.1 Recommendations for Practice

This study recommends the following with regards to practice: that stakeholder be involved more in planning and budgeting for road infrastructure projects; that more qualified consultants

be used to spearhead the M & E process; and that risk analysis be done adequately with regards to estimating the probability of risk occurrence and reoccurrence and impact of risks before commencing projects.

#### 5.4.2 Policy Recommendations

Recommends to policy makers are: that the government can develop a policy of engagement to form an MoU with certain banks to lend money to contactors at a subsidized rates in order to reduce interests to contractors in case of late payments; that the Kenya Public Procurement and Disposal Act (2015) be amended to include clauses that hinder underquoting and front loading; that the government can develop a policy that allows and regulates borrowing and repayment of funds by road agencies in order to create more sources of finance for road projects; and that the project implementers/ road agencies develop a comprehensive capacity building plan for the M & E team as the current practice is not adequate.

#### 5.5. Suggestions for Further Research

This study was on project control approaches and how they impact execution of road infrastructure projects within Garissa Region. Therefore it is suggested that future researchers can validate the results of this study by conducting similar studies in other geographical regions. This would serve to understand whether the conclusions are viable in various locations or only in Garissa County.

This study recommends study on how insecurity, local politics, delay in procurement processes and under-pricing by contractors affect implementation of road projects.

This study further recommends study of the moderating influence of government policies on successful implementation road projects.

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#### **APPENDICES**

#### **Appendix I: Letter of Transmittal**

## **Gibson Gicebe Maina**

University of Nairobi

Department of Management Science and Project Planning

P.O. Box 48413-00100

#### <u>Nairobi</u>

#### **Dear Respondent**

I am currently undertaking a Master of Arts Degree in Project Planning and Management at the University of Nairobi. As a partial fulfilment of the requirements for the award of the aforementioned degree, I am conducting research on the **Influence of Project Management Practices on Implementation of Road Infrastructural Projects in Garissa County, Kenya**. The study aims to investigate how financial disbursement, project risk management, monitoring and evaluation, and stakeholder participation impact implementation of infrastructural road projects in Garissa County, Kenya. You are hereby invited to be a participant in this study, having been identified as a potential respondent due to your role as a key implementer of road projects within Garissa County. Therefore, vide this letter, I humbly request for your help in the research by filling, as accurately as possible, the attached questionnaire using your own judgements on each question. Please note that there are no wrong answers. All information provided by you in this study will be treated with absolute confidentiality. It will only be used within the contexts of this research.

Gratitude for the time taken on filling in the questionnaire. Your assistance is highly appreciated.

Yours Faithfully

## **Gibson Gicebe Maina**

#### **Appendix II: Questionnaire**

Kindly, and as honestly as possible, provide answer to the following questions. The information availed will be treated with confidentiality and only used within the confines of this research. Please don't indicate your name anywhere on this questionnaire.

# Section A: Demographic Information

1)	Kindly	v indicate your designation category?	
	a)	KeNHA Official	[]
	b)	KURA Official	[]
	c)	KeRRA Official	[]
	d)	Garissa County Official	[]
	e)	Community Leader	[]
2)	What i	s your work experience with the current organization?	
	a)	Below 1 year	[]
	b)	1 to 5 years	[]
	c)	6 to 10 years	[]
	d)	Above 10 years	[]
3)	Kindly	vindicate your experience in Project Management?	
	a)	Below 1 year	[]
	b)	1 to 5 years	[]
	c)	6 to 10 years	[]
	d)	Above 10 years	[]

# Part B: Implementation of the Infrastructure Road Projects

Kindly indicate your opinion about the execution of infrastructural road projects in Garissa County. Indicate by the use of a tick (√) on a 1-5 scale (1 = Disagree Strongly;
 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Agree Strongly).

		Response						
Statement		1	2	3	4	5		
II	The road projects undertaken by your road agency in the county are completed within allocated time frame							
12	Land acquisition and relocation of utilities are always done on time and do not lead to project delays							
13	The road projects undertaken by your road agency in the county are completed within allocated budget							
I4	Variation of scope of works leading to upward cost appraisals are few for road infrastructure projects							
15	Results of quality tests conducted on works are often within specifications							
16	Minimum repairs are conducted on completed road sections							

2. How frequent do you encounter roads projects that can be rated as poorly implemented within Garissa County (projects with cost overruns, fail to be completed on time, or do not meet quality specifications)?

Never	[]
Less often	[]
Often	[]

3. What challenges have you encountered that make road projects undertaken in Garissa County difficult to complete within the set time, cost and quality?

.....

# Part C: Financial Disbursement

 The statements below relate to financial disbursement practices for projects undertaken within Garissa County. Kindly mark using a tick (√) to show your opinion on the statements (1 = Disagree Strongly; 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Agree Strongly).

		Response				
Stat	ement	1	2	3	4	5
C1	All designs and cost estimates are always finalised before road infrastructure projects are approved for implementation					
C2	The County/National government always allocates sufficient funds before undertaking road infrastructure projects					
C3	The sources of project financing by the national/county government are diversified					
C4	There are flexible repayment schedules for borrowed loans that finance road projects					
C5	There is transparency in budgetary allocations towards road infrastructure projects with the information easily available for public scrutiny					
C6	There are no complain from contractors from late payments					

2. How frequent do road projects undertaken by Garissa County Government/ road agencies within Garissa County stall due to delayed payments?

Never	[]
Less often	[]
Often	[]

3. What challenges are experienced financially in regard to road projects undertaken by road agencies/county government within Garissa County?

.....

## Part D: Risk Management

1. The statements below relate to risk management practices for projects undertaken within Garissa County. Kindly mark using a tick ( $\sqrt{}$ ) to show your opinion on the statements (1 = Disagree Strongly; 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Agree Strongly).

		Response					
Statement		1	2	3	4	5	
D1	The project team lists adverse weather conditions and force majeure as risks						
D2	The project team identifies delayed land acquisition and relocation of amenities as risks						
D3	The project team estimates the probability of risk occurrence and reoccurrence before commencing the project						
D4	The project team establishes the impact of risks						
D5	The road agency contracts contractors and engineers to implement road infrastructure projects as a way of transferring risks to other parties						
D6	The project implementation team holds regular meetings aimed at risk management						

2. Do you think it is necessary to have a risk management plan for road infrastructure projects undertaken in Garissa County?

[]

Yes

No []

Please explain your answer
.....

3. How frequent are projects undertaken by Garissa County Government/ road agencies within Garissa County fail due to risks not identified during planning?

Never	[]
Less often	[]
Often	[]

## **Part E: Monitoring and Evaluation**

1. The statements below relate to monitoring and evaluation practices for projects undertaken within Garissa County. Kindly mark using a tick ( $\sqrt{}$ ) to show your opinion on the statements 1 = Disagree Strongly; 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Agree Strongly).

		Response				
Stat	ement	1	2	3	4	5
E1	The road agency recruits qualified M&E personnel through a competitive staffing process					
E2	The road agency conducts adequate training building to the M & E team for the road projects					
E3	There exists appropriate measuring tools and techniques for the M & E process which are always used					
E4	There is a budget allocated specifically for M&E					
E5	M&E reporting is carried out in the project regularly					
E6	M&E recommendations are incorporated into the project for implementation					

 In which way do you think M&E can influence success of road infrastructure projects with Garissa County?

.....

.....

3. How effective are the current M & E practices established by Garissa County Government/ road agencies within Garissa County for road projects?

Not Effective

[]

Least Effective	[]
Effective	[]
Very Effective	[]

## Part F: Stakeholder Engagement

1. The statements below relate to stakeholder engagement practices. Kindly mark using a tick ( $\sqrt{}$ ) to show your opinion on the statements (1 = Disagree Strongly; 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Agree Strongly).

		Response				
Statement		1	2	3	4	5
S1	Stakeholders get involved in budgeting for projects					
S2	Stakeholders get involved in preparation of implementation schedules for projects					
S3	Stakeholders participate in pre-construction meetings					
S4	Stakeholders follow construction activities to make sure that their interests are taken care off					
S5	The project implementation team seeks and receives feedback on quality of work from other stakeholders					
S6	Community responses were taken into consideration during the project progress meetings					

2. Do you think stakeholder involvement in implementation of road projects in Garissa County can contribute to project success?

Yes [] []

No

Please explain your answer

.....

3. How effective is the current stakeholder engagement policy in the projects undertaken by Garissa County Government/ road agencies within Garissa County?

Not Effective	[]
Least Effective	[]
Effective	[]
Very Effective	[]

## THANK YOU!

## Appendix III: NACOSTI Authorization

