## Abstract

In today's fast moving business world, Organizations are looking for ways to achieve business advantage. Information technology can help deliver better decisions, faster responses, improved communications, and

smarter investments. However, it also poses new challenges; some are technical challenges - system integration, software development, appropriate design and architecture, application usability. Others are management issues, such as training, support and outsourcing.

In software Engineering, product quality is directly related to how well that product meets the user's needs and intents. It is paramount, therefore, to capture customer requirements correctly and succinctly. Unfortunately, most development models tend to avoid, or only vaguely define the process by which requirements are generated. Other models rely on formalistic characterizations that require specialized training to understand. To address such drawbacks this dissertation seeks to outline in a practical manner the process of developing an integrated Human Resources information system that would seek to encompass all the functions of the Human Resources Department, in an organization.