INFLUENCE OF EXTERNAL SUPERVISORS' PRACTICES ON TEACHERS'
ATTITUDE TOWARDS INSTRUCTIONAL IN KIAMBU MUNICIPALITY,
PRIMARY SCHOOLS, KENYA

Muraguri Jennifer Wanjiru

A research report submit-ted in partial fulfillment for the award of the degree of masters of education in educational administration

University of Nairobi

DECLARATION

This research project proposal is my original work and has not been presented for a
degree in any other University
Muraguri Jenniffer Wanjiru
REG NO: E55/62585/2011
This research proposal has been submitted for examination with our approval as the
University supervisors
Jeremiah M. Kalai, PhD
Lecturer
Department of Educational Administration and Planning
University of Nairobi
••••••
Dr. Ursulla A. Okoth
Lecturer

Department of Educational Administration and Planning
University of Nairobi.

DEDICATION

To my parents Mrs. Juliet Watare and my late Dad Mr. Muraguri and my Husband Mr. Maina Johnson and children Alex Maina ,Margret Mumbi and Lucy Watare for their support throughout my entire study period.

ACKNOWLEDGEMENT

I gratefully acknowledge with sincere gratitude the contributions and assistance made by my project supervisors Dr. Kalai (PhD) and Dr Ursula Okoth for their efforts in providing guidance and enlightening me all along the research writing.

To the entire University of Nairobi I am very grateful for giving me an opportunity to pursue my education at the Institution.

Special thanks to my mum Juliet, my Husband Johnson and our children for their moral support, understanding, love and encouragement to me.

Last but not least, I owe deep gratitude to all the head teachers and teachers in Kiambu municipality who filled my questionnaires.

TABLE OF CONTENTS

Title page	
Declaration	ii
Dedication	iii
Acknowledgement	iv
Table of contents	v
List of tables	ix
List Of figures	xi
Abbreviation and acronyms	xii
Abstract	xiii
CHAPTER ONE	
INTRODUCTION	
1.1 Backgrounds to the study	1
1.2 Statement of the problem	5
1.3 Purpose of the study	6
1.4 Objectives of the study	
1.5 Research questions	7
1.6 Significance of the study	7
1.7 Limitations of study	8
1.8 Delimitations of study	8
1.9 Basic assumptions of the study	8
1.10 Definitions of significant terms	C

1.11 Organization of the study
CHAPTER TWO
LITERATURE REVIEW
2.1 Introduction
2.2 Concept of instructional supervision
2.3 The influence of collaborative by QASOs on teachers attitude19
2.4 QASOs mentorship practices and its influence on teachers' attitude23
2.5 Influence of fault finding practices by QASOs on teachers attitude25
2.6 Influence of victimization practices by QASOs on teachers' attitude26
2.7 Summary of literature review
2.8 Theoretical framework
2.9 Conceptual framework
CHAPTER THREE
RESEARCH METHODOLOGY
3.1 Introduction
3.2 Research design
3.3 Target population
3.4 Sample size and sampling procedure
3.5 Research instruments
3.6 Validity of the instrument
3.7 Instrument reliability

3.8 Data collection procedures	34
3.9 Data analysis techniques	34
CHAPTER FOUR	
DATA ANALYSIS PRESENTATION AND INTERPRETATION	[
4.1 Introduction	35
4.2 Questionnaire return rate	36
4.3 The influence of collaborative by QASOs on teachers attitude	36
4.4 QASOs mentorship practices and teachers attitude	38
4.5 Influence of fault finding practices by QASOs on teachers attitude	41
4.6 Influence of victimization practices by QASOs on teachers' attitude	43
CHAPTER FIVE	
SUMMARY OF THE STUDY, CONCLUSIONS AND	
RECOMMENDATIONS	
5.1 Introduction	66
5.2 Summary of findings	66
5.3 Conclusions	69
5.4 Recommendations	71
5.5 Suggestions for further research	72
REFERENCES	73
APPENDICES	79
APPENDIX I Letter of introduction	79

APPENDIX 2 Questionnaire for teachers	.80
APPENDIX 3 Questionnaire for head teachers	85
APPENDIX 4 Research authorization	.89

LIST OF TABLES

Table 4.1: Response rate	35
Table 4.2:Teachers'age	36
Table 4.3: Teachers highest professional training	37
Table 4.4 Teachers assessment by QASOs.	38
Table 4.5: QASOs and teachers planning supervision in advance	39
Table 4.6: QASOs helping teachers in curriculum delivery	40
Table 4.7: QASOs helping teachers in syllabus coverage	42
Table 4.8: QASOs recommending in-service training.	43
Table 4.9: QASOs conducting supervision without prior arrangement	44
Table 4.10: QASOs influenced by head teachers to incriminate teachers	45
Table 4.11: QASOs intimidating teachers	47
Table 4.12: QASOs generalization of supervision findings	48
Table 4.13: experienced teachers embrace supervision better	49
Table4. 14: Female teachers more cooperative	50
Table 4.15: Head teachers' age	51
Table 4.16: Highest training for head teachers	52
Table 4.17: Frequency of QASOs visits	53
Table 4.18: Prior supervision arrangements by QASO	54
Table 4.19: QASOs post observation conference with teachers	55
Table 4.20: QASOs regular assessment of teachers	56
Table4. 21: QASOs enhancing class effectiveness skills	57

Table 4.22:QASOs positively encouraging teachers on pupils performance	58
Table 4.23:QASOs having supervision written guidelines	.59
Table 4.24:QASOs conducting impromptu and irregular visits in schools	60
Table 4.25:qasos interested in negative comments	.61
Table 4.26: QASOs with personal interests in supervision.	62
Table 4.27: QASOs catching teachers on the wrong during supervision	63
Table 4.28: QASOs generalizing of supervision findings	64
Table 4.29: QASOs influencing transfer of less performing teachers transfer	.65

LIST OF FIGURES

Figure 2.1Conceptual framework	31
--------------------------------	----

ABBREVIATIONS AND ACRONYMS

DQAS Directorate of Quality Assurance and Standards

DQASO District Quality Assurance and Standard Officers

FME Federal Ministry of Education

HMI Her Majesty Inspector

MOEST Ministry of Education Science and Technology

QASOS Quality Assurance and Standards Officers

ABSTRACT

The study sough to investigate how the external supervisors' practices influence teachers' attitudes towards instructional supervision in Kiambu Municipality. The study focused on four objectives: to determine the extent to which quality assurance and standards officers' collaborative supervision influences teachers' attitudes towards instructional supervision, to examine the influence of quality assurance and standard officers mentoring practices on teachers attitude towards instructional supervision, to determine fault findings practices by quality assurance and standards officers on teachers' attitudes towards instructional supervision and to establish the extent to which victimization by quality assurance and standard of officers influences teachers attitude towards instructional supervision. The finding of this study may significantly benefit teachers training colleges, QASO and ministry of education personals involved in decision making and formulating policies on supervision

The study was conducted using descriptive survey research. The population in this study was 64 teachers and 12 head teachers in public schools in Kiambu municipality. Stratified random sampling was used to select teachers to take part in the study. The study used two sets of questionnaires to collect the data from both the head teacher and teachers. The supervisor provided the expertise to determine the validity of the study and the reliability was determined by using split half technique which was 0.88

The findings showed that Quality assurance and standard officers' collaborative supervision affect teachers' attitude towards instructional supervision positively because they plan in advance on the date to carry out supervision. Mentoring supervision influence teachers attitude positively because QASOs guide teachers on how to transmits positive reinforcement with the aim of encouraging people to excel and helping teachers with skills on how to effective classroom managers. However, fault finding and victimization practices influences teachers attitude negatively because teachers feel harassed when they are found unprepared and this makes the teacher to dislike the instructional supervision exercise.

The finding of the study recommend prior arrangement of visits before visiting schools, objective intervention during the instructional supervision, objectivity of reports and educating both teachers and the instructional officers on their roles in the supervision process. QASOs should also be trained on the instructional supervision activity, the procedure, interpersonal relations with teachers, report writing among other critical aspects of the process.