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c.i. FINARCIAL.

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B. A. T. & I. O.

25/4/35.

c.i. Neminal. Barclays Be

States that Nessrs. Naumann. Gepp & Co. have made a complaint regarding the charge by Barelays Bank Ltd. for transfer of the sum of £5,000 to their Nairobi Branch, and have asked that the question of these charges be raised officially.



(This seems to be currency matter and therefore to fall to General Department rather than Economic Department, but in either event it would come to me). This complaint seems to me ill-informs Any trader who expects to get remittances all world for nothing seems to me extraordi He may be deceived by the feet that in ch currency transactions the actual rate of excel varies from day to day and the exchange Bank's commission is hidden in the variations of the rate. whereas in East Africa and, of course, other parts of the Colonial Empire, the nominal rate remains unchanged: it is only the commission that varies (an even that only over long periods. Actually the rate charged is is, which is the same as the rate of the East African Currency Board for remittances from this country to East Africa. I do not know whether it is the usual rate charged by the Banks, but it does not seem to be excessive. If there were general dissatisfaction with the rate, I assume that the East African Department would have heard about it before.

Unless there is correspondence about it which has the peen attached, there seems to be no reason to regard this as a general grievance, and I think we might explain to Major Dale that we see nothing abnormal in the rate which is the same as that charged by the East African Currency Board.

Sir C. Bottomley should, of course, see.

5. Came

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Communications on this subject should be addressed to-THE UNDER SECRETARY OF STATE,

COLONIAL OFFICE. LONDON, S.W.1.

and the following mber quoted: 46549/35 E



Down This Street.

81P.

I am directed by Secretary Sir Philip Cunliffe-Lister to acknowledge the receipt of your letter No. 4292/35 of the 25th of April regarding the rate of commission charged by Messrs. Barclays Bank Limited (D.C. & O.) on remittances from Kenya and to inform you that he is advised that there is nothing unusual in/rate of commission referred to and he is not in a position to intervene in the matter.

I am.

SER,

Your obedient servent.

Signedial E. W. FLOOD

HE-COMMISSIONER.

AFRICAN TRADE & INFORMATION OFFICE.

TELEPHONE, WHITEHALL 5761/2
CABLES: EAMATTERS, LONDON.
TELEGRAMS: EAMATTERS, RAND, LONDON.



TRADE & INFORMATION OFFICE GRAND BUILDINGS,

CHD/EMN

4292/35

12%

26 APR 1935

Sir,

I have the honour to inform you that I have been requested by Messrs. Naumann, Gepp & Co., Ltd. to bring the following question to your notice.

2. Messrs. Naumann, Gepp & Co. informed me on the 6th April that they had just handed to Messra. Barclays Bank Ltd. (D.C. & O.) the sum of £5,000, requesting them to instruct their Nairobi branch to credit their Nairobi Office with an equivalent amount. They add:

"For this transaction we are charged £25, or, in other words, six months interest on the capital amount. It would seem to us that a charge of this sort comes very near the somewhat hateful term "usury", and we are of opinion that it is high time that very strong steps were taken in order to bring these Banks into line, and to put an end to their co-operative and independent form of working. In the course of our twelness we have to make many remittances to various parts of the world, and have never been charged by any banks with whom we work more than the cable charges for such remittances.

If it is a question of an exchange deal, then, as you probably know, there may be a difference of 1/8% or something of that sort to be paid; in our whole business experience, however, we have never yet heard of such an outrageous charge as has been made to us in this instance, and we must say that we feel very put out about it."

on receipt of this letter I immediately got into touch with a Director of one of the independent banking houses in the City whom I know, to see if they could make

The Under Secretary of State,
Colonial Office,
Demaing Street,
London, S.W.1.

any suggestions by which this heavy charge could be avoided, but shilst they were willing to do anything they could they find it somewhat difficult to give any definite suggestion other than "marrying the orders to remit to Kenya with those for remittance to London".

- 4. Messrs. Naumann, Gepp & Co., however, have already been endeavouring to make some such arrangements as this but apparently up to the time of writing without success, and they have therefore requested me to raise the whole question officially with your Department in order to see whether some fair treatment could not be meted out to East African firms.
- 5. I shall be greatly obliged, therefore, it you will let us hear from you in due course on this subject.

I have the honour to be;

Sir,

Your obedient Servent,

COMMISSIONER