Challenges of the Implementation of ICT Strategy in the University Students Loans' Scheme: A perspective of The University of Nairobi government Sponsored Medical Students

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ABSTRACT

Although valuable lessons may be learned from best practices around the world, there is no one formula for determining the optimal level of ICT integration in an organizational system or processes. Therefore, many organizations have come up with Strategy Implementation with a chapter on its ICT Strategy implementation. These too have challenges. The motivation to write this paper came from the need to learn what challenges the university students undergo in the process of acquiring loans to help them pursue their education and play their parts in the nation building. The study focused on the challenges of strategy implementation that the government sponsored University of Nairobi medical students face but the results of the study could be applicable to other similar groups of students. The students brought out the challenges and offered solutions that could be implemented to mitigate these challenges in ICT Strategy implementation by HELB. The respondents were drawn from the University of Nairobi Medical School government sponsored students and the HELB staff who attend to the student issues. However, due to the medical students" course program tight schedule, it was challenging to get all the data on time leading to delay in data collection. In chapter five a Summary was done, conclusions drawn and recommendations made. From the discussions and conclusions, the researcher recommends that in addressing these challenges from a high level; a national ICT education and training strategic plan be drawn by the government to increase the level of ICT literacy levels in the country to take full advantage of the advantages that go with ICT, an increase in investment in the field of network connectivity and power grid across the country through private public initiative to in. To a much more specific recommendation, HELB"s Website Management needs to be totally over-hauled, students trained on its usage and incorporating students training and education in HELB"s ICT strategic plans.