UNIVERSITY LAUNCHES CUSTOMER RELALIONS MANAGEMENT INFORMATION SYSTEM (CRMIS)

The University of Nairobi has launched a Customer Relations Management Information System (CRMIS). This system is meant to embed accuracy, retreivabiliy and transparency in issuance and re-issuance of student transcripts and academic details.

Employers and prospective employers also have a reason to smile. They will be able verify the credibility of their employees academic records, in case they allege to be alumni of the University. The most amazing bit is that they can assertively confirm these details conveniently through their mobile phones.

Speaking during the launching, Prof. Peter M. F. Mbithi, the Deputy Vice Chancellor - Administration & Finance applauded the ICT Center and the Central Exam Center for their brilliant efforts towards developing this system.

Customer Relation Management Information System (CRMIS) is the only one of its kind in Kenya; making the University of Nairobi a spot on leader in ICT, research and academic excellence.