



UNIVERSITY OF NAIROBI
COLLEGE OF BIOLOGICAL AND PHYSICAL SCIENCES
SCHOOL OF COMPUTING AND INFORMATICS



“Training for Kenya Vision 2030”

The University of Nairobi, School of Computing and Informatics is pleased to invite applications for the April 2012 intake of the following skill-based course

**CERTIFICATE IN INFORMATION TECHNOLOGY ENABLED SERVICES AND BUSINESS
PROCESS OUTSOURCING (ITES-BPO)**

Context:

In the Vision 2030 master plan, Kenya seeks to become an industrialized middle income economy. This is to be attained through the economic pillar which aims to maintain a 10% economic growth rate per annum. One of the key priorities in the pillar is the **ITES/BPO industry**, in which the Government of Kenya is targeting to become a top BPO destination in Africa. ITES/BPO will become the sector of choice for employment for youth and young professionals.

This certificate programme is designed to prepare the trainee with the knowledge, skills and attitudes required to be productively employed in the high potential BPO/ITES sector.

Minimum Admission Requirements:

1. KCSE mean grade of C- (C minus), and a minimum score of C+ in English and C- in Mathematics, or its equivalent
2. A Diploma from an institution recognized by the University of Nairobi Senate
3. A Higher National Diploma from an institution recognized by the University of Nairobi Senate
4. A Degree from an institution recognized by Senate

Further to the above, applicants will be required to pass an aptitude test.

Application Procedure:

Application forms can be obtained from the School of Computing and Informatics upon payment of a nonrefundable fee of Kshs 1000/= . The application fees should be paid by DIRECT DEPOSIT into the **UON Consolidated IGU, Barclays Bank, Westland’s Branch, a/c No. 03-073-2255222**. Bankers’ cheques are also accepted. CASH AND POSTAL ORDERS WILL NOT BE ACCEPTED. Application forms can also be down loaded from the University of Nairobi Website: **www.uonbi.ac.ke (“admissions”)**, with evidence of payment of the payment of the application fee furnished at the time of the application submission. The completed forms and copies of certificates and application fees receipts must be returned on or before **20th April 2012, To the Director, School of Computing and Informatics, Chiromo Campus.**

Fees: Ksh. 46,600

Venue: School of Computing and Informatics, Chiromo Campus, off River Side Drive

Commencement Date: 23rd April 2012

Duration: 15 weeks

Mode of Study: Full time: 8.00 a.m - 5.00 p.m; Weekdays and Saturdays

For more information contact:

The Director, School of Computing and Informatics
Chiromo Campus

Tel: 254-204447870, Email: sci-ites@uonbi.ac.ke

<http://www.uonbi.ac.ke>