

The School of Dental Sciences 11th Internal ISO Quality Audit is scheduled for 4-6 November 2013.

In preparation for this audit, the School is giving proper attention to the following key requirements of the ISO 9001 standard applicable to QMS:-

1. Documentation for procedures
2. All staff should have approved job descriptions and work instructions
3. Customer feedback
4. Equipment
5. Management of records
6. Ensure that all the non-conformities identified during earlier audit have been fully addressed and records of corrective and preventive actions taken, well maintained.