

Newly Elected Congress Sensitized on Halls Matters

The Student Welfare Authority, (SWA) represented by the Chief Halls Officer (CHO), Mr. Benjamin Katuva, went round all the Strategic Management Units (SMUs) situated across all University of Nairobi colleges to meet with the newly elected congress men and women. Mr. Katuva together with the acting Customer Relations Officer, Ms. Linda Aduda, held meetings with the relevant SMU Manager, Halls Officers, Custodians, Accountants, Catering Officers and the SMU Congress men and women.

This was in the effort of introducing the Congress to the SMU staff and sensitizing them on the various on goings and processes of SWA such as: room allocation process, right channel to use in airing issues or grievances, issues of security and business premises (tuck shops) allocation process. It also offered an open forum for the congress to view their opinions, issues or give a way forward.

Congress are SONU (Student Organization of Nairobi University) student leaders who are in charge of students halls of residence or in short, Halls Representatives. They ensure that students are given the best hospitality possible from maintenance, cleanliness to security. They work hand in hand with the halls staff, from halls custodians all the way to the Chief Halls Officer.