

University of Nairobi

School of Engineering

Assessment of Use of GIS Technology in Fire Control

Case Study: Nairobi County

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F56/76216/2012

Project Report submitted in Partial fulfillment of the requirements for the award of the Degree of Master of Science in GIS, in the Department of Geospatial and Space Technology of the University of Nairobi

June, 2015

DECLARATION

This research project report is my original work and has not been presented for a degree in any other university.

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This thesis has been submitted for examination with our approval as the university supervisor and the Departmental chairman.

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ABSTRACT

Fire control services are critical services in every society which aim at protecting life and property. Kenya has experienced fire breakouts in recent years, where property worth millions of shillings was destroyed and lives were lost. Indeed Urban fire is a menace to property and human lives, for both the developing and developed countries.

When a fire breaks out, it requires immediate fire control services. Globally, the fire control system has embraced the use of GIS technology which enhances efficiency in controlling fire incidents, thus saving lives and preventing destruction of property. GIS is computer software that links geographic information (where things are) with descriptive information (what things are). It integrates geographic features with tabular data to assess and better understand real-world problems.

Fire services in Nairobi County are mainly provided by the County's Fire Department. To become competitive and resilience, the County ought to minimize loss of lives and damage to properties. This study seeks to assess the potential of GIS Technology in enhancing the efficiency of Fire Control services, in Nairobi County. Ultimately, for more than a decade, GIS has helped fire departments across the world reduce risk, increase efficiency, and improve outcomes.

The report uses spatial and non-spatial data having assessed their validity and reliability. Shapefiles for fire stations, fire hydrants, roads, major hospitals, fire incidents, land uses and population were used as well as statistics for population, fire stations and incidents were captured. The Google earth and ArcGIS version 10.2.2 were the main programs that were applied for the analysis of the data. Through the analysis, the report documents the existing scenario of fire services and it examines the potential of GIS technology applications.

The report is organized in chapters; the background of the study, the existing situation on fire control services in Nairobi County, as well as the need for use of GIS program to control fire in Nairobi County and the research objectives that guided the research are presented in chapter 1. Chapter 2: looks at the fire response capacity in Nairobi County, the GIS program and its application in the fire management globally and case studies on how the GIS technology has underpinned efficiency in provision of fire control services. Chapter 3: defines the study area

upon which it develops research strategies, data collection and analysis and presentation techniques used. Various research tools, data collection methods and data analysis methods that are particular to the study are identified. The findings from fieldwork and analysis on data to establish the need for use of GIS technology in fire control in Nairobi County are outlined in Chapter 4. Finally, Chapter 5 concludes and outlines recommendations based on the findings and analysis of the study.

The report concludes that, there is need for the fire department to apply GIS technology in fire control operations. It recommends that, the GIS technology will have great impact in ascertaining the location of fire stations, data storage, analysis and assessing the functionality of fire hydrants. In return this will go a long way in saving lives and loss of property.

Key Words: GIS Technology, Fire control, Efficiency.

DEDICATION

To my family namely; Mum, Regina Ibasha & Sisters; Mr & Mrs Rod & Avis Converse.

Shileche, S. S

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May, 2015

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ABBREVIATIONS

EMS	Emergency Medical Services		
FDC	Fire Department Connections		
FIS	Fire Information System		
GDP	Gross Domestic Product		
GIS	Geographic Information System		
IMS	Internet Map Server		
KARA	Kenya Alliance of Resident Associations		
KBS	Kenya Bureau of Statistics		
KML	Keyhole Markup Language		
NCC	Nairobi City County		
NCCG	Nairobi City County Government		
NFPA	National Fire Protection Association		
OB	Occurrence Book		
UNEP	United Nations Environment Program		

GLOSSARY

Dispatch time: The time between the point of receipt of the emergency alarm at the public safety answering point to the point where sufficient information is known to the dispatcher and applicable units are notified of the emergency.

Flashover: It is the near-simultaneous ignition of most of the directly exposed combustible material in an enclosed area. When certain organic materials are heated, they undergo thermal decomposition and release flammable gases.

Fire control: The prevention and monitoring of fire breakouts.

GIS: is a technology that integrates geographic features with tabular data to assess and better understand real-world problems.

Response time: The time that begins when the fire brigade is en route to the emergency incident site and ends when the team arrives at the scene.

Turnout (turn round) time: The time that begins when units acknowledge notification of the emergency to the beginning point of response time.

CHAPTER 1: INTRODUCTION

1.1 Background

In recent years, various places in Kenya have experienced fire outbreaks in which property worth millions of shillings was destroyed and lives were lost (Nabutola, 2004). Fire is a condition arising out of the rapid oxidation of a flammable material in the exothermic chemical process of combustion producing heat, light and various reactive products (Pyne, 1982). Fire can begin in different ways, namely; accidents (misuse of appliances), deliberate ignition and equipment failure (electrical malfunction). According to the Kenya National Fire Brigade Association, there are approximately 30 operational fire engines in the country, with another 34 out of commission (Wachira and Smith, 2013). There are 535 trained firefighters in 26 major towns across the country. Nairobi, being the capital city of Kenya, is served by three fire stations, with a number of fire engines and 146 employees who work in shifts.

The fatal fire incidents that have resulted in loss of human lives and destroyed property in Kenya in the recent past are as shown in the Table 1;

	FIRE INCIDENTS IN KENYA				
No.	Date	Fire incident location	Description	Major effects	Source
1	2014	Muthurua slums	Slum fires	Houses & property destroyed	
2	2012	Industrial area, Nairobi	Kenya Power Substation got fire	The Power Substation got damaged	Muchira, 2012
3	2011	Sinai slum in Industrial Area,Nairobi's	Petrol leakage & got fire	82 died and over 100 people injured	
4	2011	Matayos , Busia	Petrol tanker got fire	Over 10 dead and 45 people injured	
5	2009	Sachanguan in Molo Sub-County	Petrol tanker got fire	131 died and over 138 people injured	
6	2009	Nakumatt Downtown in Nairobi	Supermarket got fire	46 died	
7	2006	Elburgon		7 members of a family were burnt beyond recognition	
8	2006	Libra House in Industrial area, Nairobi	House fire	11 workers died and three were declared missing	
9	2005	Rift Valley region	Wild fire	Extensive environmental and ecological damage	(Republic of Kenya, 2009).
10	2004	City Hall, Nairobi	Office fire	Valuable documents and property worth	
11				KShs.70 million were destroyed	
12	2001	Kyanguli Boys (Machakos)	School fire	68 students burnt to death and property destroyed	
13	2001	Free Market (Uhuru Park– Nairobi)	Market fire	Entire market and property was destroyed	
14	1990	Lamu	Rural fire	20 people died	
15	1998	Bombolulu High School, Kwale	School fire	26 students perished	

Table 1: Recent Fire Incidents in Kenya.

Fire rescue and emergency medical services are critical services in every urban set up which aims at protecting life and property. Every authority and agency providing such services experiences increased demands as the urban areas keep expanding. Hence, authorities must look for proper and advanced systems and programmes that achieve their objectives and provide public safety. For instance, efforts have been undertaken in the past to ensure that Nairobi City attends to fire incidents promptly. The County has three fire stations; the first fire station was built in 1907 while the second one was built in 1956 and the third was leased from the East Africa Breweries in 2006 by the County Government (then City Council of Nairobi). In 2014, the Nairobi County Chief Fire Officer remarked that the county was ill equipped to handle fires and other emergencies and deserved installation of advanced facilities such as the GIS systems to enhance efficiency (Private conversation).

Despite Kenya having already been rocked by several high-risk fire events in the recent past, the security and disaster response policy remains under the spotlight as response to fire breakouts and other major accidents on national disasters is limited due to ineptitude and perceived poor planning. Therefore, the National Government ought to urgently invest in rapid response and fire fighting advanced programmes (KARA, 2012). The fire brigade has in the past claimed that most buildings in the city do not have smoke and fire detectors, a condition that leads to immense delays in responding to the fire outbreaks. KARA (2012) further notes that despite perennial tragedies claiming lives and destroying property worth millions of shillings, disaster preparedness in Kenya has never been handled with the seriousness it deserves, which would turn catastrophic in high risk events such as fire break outs, bomb attacks, drought and major accidents. Lack of an integrated emergency services and resources, poor coordination of major incident management activities, and a lack of standard operational procedures and emergency operation plans have all been shown to expose victims to increased morbidity and mortality (Wachira and Smith, 2013). The county has had to rely in some instances on private fire fighters as well as army personnel and the National Youth Service when a big fire breaks out (Njoroge, 2013).

Nairobi City is a renowned prime city in the Eastern African region and a strategic location for world organizations such as UNEP and HABITAT, part of World Bank and various international companies. However, according to a report released earlier this year, in respect to City rankings, Nairobi was classified as the second worst city to live and drive in globally, due to traffic jams and congestion and the minimal attention given to fire incidents (Schwab, 2013). The City is heavily congested with residential premises, businesses and commercial centers and there is much encroachment of buildings and businesses on roads. Apparently, the issue of traffic jams is not treated seriously and urgently by the government of Kenya and may worsen in future. According to the UN-Habitat (2011), it was observed that urban fire disasters receive a baffling lack of response from disaster agencies due to lack of preparedness. From the foregoing, Kenya is faced with inadequacy in responding to fire disasters of high magnitude and rescue teams have failed in many of the occasions to live up to their billing by arriving late at the incident scenes and/or not having adequate knowledge about the neighbouring activities, land uses and network connectivity. The possible outbreaks of fire in homes and especially in the informal settlements is attributed to the poor quality of houses, construction materials, haphazard electricity connections and the overcrowding conditions of residential areas (Hakijamii, 2011).

It is observed that, internationally, a City like Nairobi should have more than 15 fire stations with the different types of equipment relevant for fire incidents that may occur in Nairobi. Such locations as the Industrial Area should have equipment that can deal with chemical fires, depot fire (petroleum and gas stores), and be in a position to penetrate any area of fire outbreak. In this respect the fire departments in the country have come under sharp criticism for not responding to emergencies with urgency (Njoroge, 2013).

1.2 Problem Statement

Many incidents of fire breakouts have occurred in Nairobi City in the recent past leading to serious destruction of property and loss of lives. When a fire breaks out, it requires immediate fire control services. Any delayed reaction to control the fire may lead to escalation that destroys property to irreversible state and loss of lives. It is common knowledge that the conventional fire approach by the Nairobi County is that one that was used by the fire brigade in early 1900s, with a 30m fire tower which was then the tallest building in Nairobi, smoke would be detected through the tower, and the fire officers would rush to the site to control the fire. This system gradually evolved to the use of street telephones, running calls, exchange calls and V.H.F radio calls. In the wake of this century, the fire alarms were introduced to the fire control system. Globally, the fire control system has embraced the use of GIS technology which is aimed at enhancing efficiency in controlling fire incidents, thus saving lives and preventing destruction of property. While it is likely that the application of GIS technology will enhance emergency service delivery and provide substantial data for gaining future public and political support for enhancements in emergency services delivery, the effort to incorporate the program in the fire department operations has been a dream. This study intends to demonstrate the potential of using GIS Technology in enhancing the efficiency of Fire Control services, in Nairobi County.

1.3 Study Objectives

1.3.1 General Objective

To demonstrate the potential of GIS Technology in enhancing the efficiency of Fire Control services, in Nairobi County.

1.3.2 Specific Objectives

- To document how fire services are provided in Nairobi County.
- To establish the potential of applying GIS technology in the provision of fire services in Nairobi County.
- To provide recommendations to the policy makers on the use of GIS in fire control in Nairobi County.

1.4 Organization of the Report

Chapter 1: Introduction.

This chapter generally introduces the contents of the study. It begins by outlining the background of the study, which majorly looks at how fire has caused damages to property and loss of lives. Recent fire incidents in Kenya are enumerated. The existing situation on fire control services in Nairobi County is then explained. The need for use of GIS program to control fire in Nairobi County is introduced, thus prompting this research. Research objectives that guide this research are then outlined. The chapter concludes by outlining the general organization of the entire research paper.

Chapter 2: Literature Review.

This chapter begins by looking into the fire response capacity in Nairobi County, in reference to the past occurrences and ability of the fire brigade to handle fire breakouts. The GIS program is introduced and explained in detail. The chapter then attempts to provide applications of Geographic Information System (GIS) in fire management globally. Finally, case studies on how the GIS technology has underpinned efficiency in provision of fire control services are given.

Chapter 3: Methodology and materials

Chapter three develops from the preceding chapter in order to establish an appropriate way to carry out the study. The chapter defines the study area upon which it develops research strategies, data collection and analysis and presentation techniques to be used. Various research tools, data collection methods and data analysis methods that are particular to the study are identified. This chapter forms the basis of and is the backbone of the field study.

Chapter 4: Research Findings.

This chapter lays out the findings from fieldwork. The existing facilities and utilities for fire control in Nairobi County are documented. The statistical data collected is converted into shape files and overlaid on a map. An analysis of this data is carried out in a bid to establish the need for use of GIS technology in fire control in Nairobi County. The chapter concludes by giving the importance of using GIS technology and the priority areas where is applicable in respect to the economic status of Nairobi County.

Chapter 5: Conclusions and Recommendations

From the findings and analysis done in chapter four, various conclusions are drawn. First, on the use of GIS technology in fire control and how best this program can be established at the Nairobi City County Fire Department. The author then outlines recommendations based on the findings and analysis of the study.

CHAPTER 2: LITERATURE REVIEW

2.1 Fire Response Capacity in Nairobi County.

Fire services in Nairobi County are mainly provided by the County's Fire Department, which is composed of three fire stations, with a number of fire engines and 146 employees who work in shifts (Joselow, 2013). The department has been ridiculed as having faulty equipment, arriving at fire scenes late, running out of water and having difficulties putting out fires in high-rise buildings as was the case at Kimathi House, in 2012 (Njoroge, 2013). Indeed the Fire Department has been struggling to offer fire control services whenever there is an outbreak of a fire in the county, characterized by broken down engines. According to Obala (2010), the level of preparedness and ability to effectively tackle fire breakouts is limited. Communication, planning processes, tactics and materials development are critical elements in dealing with incidences of fire occurrences (Muraya, 2013). For instance, in the recent past, three separate fires occurred in Nairobi County; Gikomba, Kenyatta University and Kawangware. Due to the inadequacy of fire facilities, the Nairobi's fire fighting department engaged in putting out fires in Gikomba and Kenyatta University but did not dispatch fire engines to Kawangware leading to a massive destruction of property and loss of four lives in the informal settlement inferno (Standard, 2014).

According to the Fire Department annual records (2006-2014), the City loses 12 lives and property worth Ksh. 118,814,167 on average due to fire breakouts. The vehicular traffic which has been a long range problem to the city has made it difficult for the fire engines to penetrate and take the shortest time to arrive at the incident scenes. On average, the fire engine track takes 45 minutes to arrive at the scene, while it is supposed to take 8 minutes as stipulated in the World Fire Standards guidelines.

The Nairobi City County Fire department has no proper database for the existing facilities such as fire hydrants; road network; land uses and hospitals, data on the past fire incidents showing damages on property and loss of lives and inspection reports. This is because much of the systems are still manually operated with no post analysis on fire incidents since the entire system has not been automated. In certain areas of the City, the fire spreads so quickly due to the proximity of house units and the flammable building materials that was used for constructing the units. A turn out fee is always charged for every hour taken to put out the blaze when the fire brigade visits the sites, of which most people cannot afford especially those in the low income zones of Kibera, Mathare, Embakasi and Muthurwa, just to name a few. Several attempts have been made to upgrade the City's fire control system, with no much success. The introduction of the GIS program will go a long way in enhancing efficiency leading to reduced loss of lives and damage to property.

2.2 The Geographic Information System (GIS)

GIS is a technology that integrates geographic features with tabular data to assess and better understand real-world problems. It is computer software that links geographic information (where things are) with descriptive information (what things are) (Esri, 2012). GIS is a fundamental technology that enables better planning and action for both strategic and tactical needs. The GIS program began in the 1960's with the discovery that maps could be programmed using simple codes and stored in a computer, allowing future modification when necessary (Esri, 2007). Previously maps were painstakingly created by hand and even such small changes required the creation of a new map. The earliest version of a GIS was known as computer cartography and involved simple line work to represent land features. Unlike a flat paper map, a GIS-generated map can present many layers of different information that provide a unique way of thinking about geographic space. By linking maps to databases, GIS enables users to visualize, manipulate, analyze, and display spatial data. The most powerful aspect of GIS is its comprehensive analysis capability. It enables map layers to be selected and displayed (overlaid). The layers are allied to data tables that contain attribute data about the geographic features being displayed. The main objective of using the GIS program is to help users understand how the world works, make the best choice from among options, or develop plans through the what-if scenarios.

Some of the GIS map layers that fire departments use include:

- 1. Fire station locations
- 2. Fire hydrants
- 3. Road network
- 4. Utility networks
- 5. Hospital locations
- 6. Fire districts

- 7. Historical incident or emergency call locations
- 8. Parcels
- 9. Topography
- 10. Lakes and rivers
- 11. Commercial and government buildings
- 12. Police station locations
- 13. School locations
- 14. Satellite or aerial imagery

2.3 Application of Geographic Information System (GIS) in Fire Management

In recent times the fire service operation aimed at saving life and protecting property has become multifaceted and fire professionals are becoming more strategic in the use of technology to successfully overcome challenges. Fire agencies at all levels strive to preserve lives, property, and natural resources. Agencies are using GIS as a tool to help them balance needs, uses, and hazards to uphold sustainability of the environment while identifying and limiting vulnerability (Sohyda, 2009). Basically, for more than a decade, GIS has helped fire departments reduce risk, increase efficiency, and improve outcomes. Currently, the fire management team and information technology professionals are innovating modern and creative ways to apply this new technology to solve ever increasing fire service demands (Thomas and Williams, 2007). GIS is a powerful information management system having unique abilities to collect, analyze, and visualize information based on location (Esri, 2012). The GIS fire tools include; Internet applications using Internet Map Server (IMS) technology and desktop applications developed using ArcView GIS with extensions to enable real-time enterprise wide applications using ArcInfo (Sohyda, 2009).

According to Esri (2007), GIS supports planning, preparedness, mitigation, response, and incident management extending the capability of maps—intelligent, interactive maps—with access to all types of information, analysis, and data. As a fire incident occurs, any delay of responding by the fire companies can make the difference between the rescue of occupants and property versus serious injury or death and damage of goods. The critical time between fire containment and flashover can be measured in seconds. As the GIS helps reduce critical time and

increases efficiency, it also empowers the fire personnel; through the evaluation of hazards, service demands analysis, and resources deployment.

GIS is a scalable, standards based technology platform, which works on desktop computers, in the cloud, in server environments and on mobile devices. It provides powerful spatial analysis that enables the user to effectively solve problems and make better decisions. In fire services, GIS is used to help meet mission requirements at every level of the organization from frontline responders to mid - level and senior level commanders to Chief fire officers. GIS has the ability to retrieve large amounts of data maintained by agencies and organizations outside the fire service. GIS also allows fire staff to access and integrate diverse datasets maintained by outside organizations enabling integration of these data sets with the existing preplanning, incident, and other fire data (Thomas and Williams, 2007). Moreover, comprehensive analysis and modeling is performed to predict, monitor, and model service delivery in respect to the fire incident history (Bukowski, 2008).

Further the GIS programme is capable of applying a layer-centric approach in managing, creating, analyzing, and visualizing data which creates an accurate information picture and an analytical framework for an area of interest producing a map. The first layers on a map are almost always things like political boundaries, large natural features like water and mountains, and common infrastructure features like roads; a collection of data called base maps which are frequently referred to by descriptive names, like street maps or topographic maps. Base maps are the platform upon other layers containing information about features, such as fire stations, vehicles, hydrants, or hazardous material locations can be referred and represented, providing the members of the fire service with a visual or map centric approach to bringing information together for situational awareness or other specific needs. Additionally, it creates a map view of real-time data in the vehicle, on a mobile device, or in the command center, enabling users to make quick assessments and take precise action with the available paramount information.

Fire personnel can use GIS to query an unlimited number of characteristics, or attributes, in the data because GIS has the ability to manage physical features that are geographically referenced, such as those that have a physical address or latitude - longitude grid reference. Much like the

columns of data in a spreadsheet, GIS allows people to add any attribute to any feature. For example, the way to track inspection dates on fire hydrants is simply to include a field, or an attribute, called "inspection date" in the database. This ability to query unlimited attributes provides a powerful construct for modeling or accessing very detailed data about a feature on the map.

Geography makes it possible to focus on an area of interest and in creating a large - format wall map, fire department staff starts with base map data showing jurisdictional boundaries, streets, and bodies of water. Depending on the size of the community and the purpose of the map, additional information layers, such as parcel boundaries, hydrants, school and fire station locations, and reference grids, can be easily added, which are used as fire preplan documents. By mobile GIS, station crews often collect data during pre incident surveys to capture information such as the locations of building features like fire department connections (FDC), stairwell entrances, and lockboxes or perhaps notes about dangerous construction features. These new datasets are added to the existing database, and through the use of different map layouts, accurate, detailed, individual pre incident plans can be produced. Because the same layers of data are being reused, and each map product is referenced to a common geography, agencies can leverage work from one map product to another.

According to analysis by Esri (2007), the most effective way to improve outcomes for both fire and medical emergency response is to reduce response time. By understanding the objectives of each step in the response sequence, a fire department can measure its current performance. The several ways an organization can establish a response/travel time standard are through (1) the use of historical fire and EMS response data, (2) demand for service, (3) the level of care that the society demands, and (4) the level of care that the organization is able to afford. According to the National Fire Protection Association (NFPA) of the USA, 1710 the following specifications on time limits are observed.

- Turnout time: One minute (60 seconds) for turnout time.
- Fire response time: Four minutes (240 seconds) or less for the arrival of the first arriving engine company at a fire suppression incident and/or eight minutes (480 seconds) or less for the deployment of a full first alarm assignment at a fire suppression incident.
- First responder or higher emergency medical response time: Four minutes (240 seconds) or less for the arrival of a unit with first responder or higher-level capability at an emergency medical incident.
- Advanced life support response time: Eight minutes (480 seconds) or less for the arrival of an advanced life support unit at an emergency medical incident, where the service is provided by the fire department.

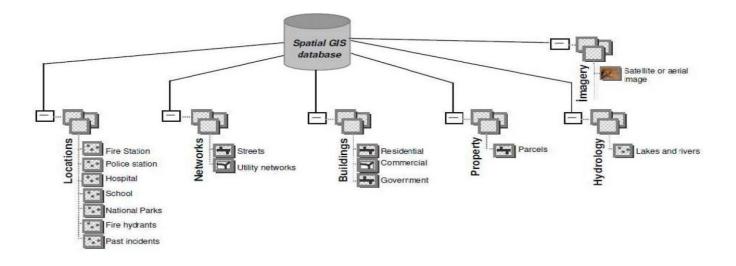


Figure 1: Fire control GIS database elements. (Source: Sohyda, 2009)

A complete fire control GIS database mainly comprises of the following key aspects; Location elements, Network aspects, Building typologies, Property, Hydrology and Imagery as shown in Figure 1.

2.4 Case studies of GIS application in Fire Control

2.4.1 Wild land Fire Management

In the USA, maps are essential tools in fighting wildfires. For instance, fire fighters must be able to quickly answer questions such as; Where is the fire and how fast is it spreading? What are the priority values to protect? and, What are the risks to fire fighters and the community? GIS produces maps that answer these and other questions and provides a robust platform for fast, efficient analysis and data dissemination. Fire planning, preparedness, mitigation, incident response, and recovery are vital functions for managing effective wild land fire programs. GIS enables wildfire agencies to do the following:

• Develop fire management plans to enhance situational awareness and improve fire fighter safety.

• Access real-time fire status and control efforts that aid in developing and implementing mitigation strategies.

• Optimize resource placement and allocation through the development of budget requirements.

• Support incident management mapping and analysis requirements.

2.4.2 Urban areas Fire Management

Urban fire is a vehement problem, for both the developing and developed countries. GIS is used in the analysis of data concerning urban fires in the current times since it has the ability to analyze intensive data volumes and is highly effective in responding to spatial queries. For effective fire management, conventional fire records must be supported with maps and there should be dynamic integral spatial data, such as the location of hydrant access routes together with limitations and information on risk areas. For effective firefighting it is of crucial importance that there are sufficient fire hydrants and they are adequately maintained.

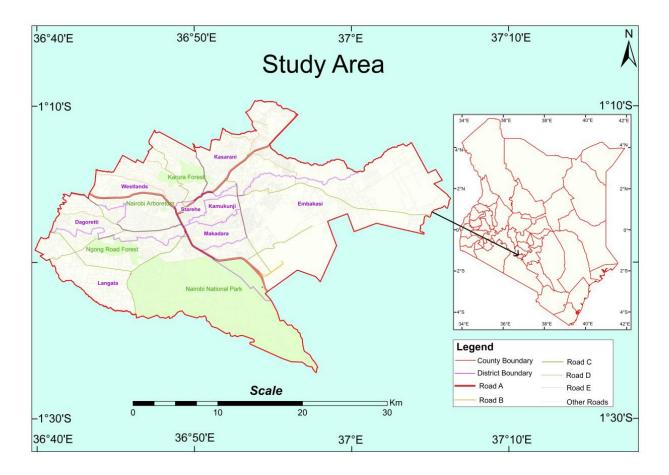
In the case of the Trabzon City in Turkey, the GIS program is used in fire control operations. The fire risk areas are established by using spatial databases and the determination of the optimum route, accessibility analysis, and emergency response management applications is realized by performing GIS-based fire scenarios on the risk areas. In the analyzed risk areas, fire hydrant

areas are optimized, and associated with a spatial fire database (Nisanci, 2010). Through modeling the GIS program is able to show the streets that are narrow which can prevent the entry of fire trucks and first aid teams and the close proximity of buildings which would result in rapid spread of fire (WarMack et al, 2012). This is aimed at enhancing efficiency in fire control operations resulting in saving lives and minimizing destruction of property. This data needs to be in a common database and GIS can play a significant role in the accumulation and maintenance of information. In preparation for fire management, GIS helps to determine the best distribution of hydrants, location of fire stations, classification of fire regions according to fire type and the creation of region specific early intervention plans (Nisanci, 2010). In the event of fire, in order to minimize loss of life and property, it should be ensured that areas such as shopping centres, hospitals, schools, hotels and convention centres have fire escape plans and floor plans added to the fire databases. According to Jasso et al. (2009), location information of fires from 911 emergency calls could not be determined accurately; therefore the GIS program by matching address information with coordinate information directly helped in the determination of places of fires or accidents in the shortest time. Indeed location of fire stations, determining the shortest path and incident density analysis are important steps for effective fire control.

CHAPTER 3: METHODOLOGY AND MATERIALS

3.1 The Study Area

Nairobi County is one of the 47 counties in Kenya, as well as the capital city of Kenya. It is a renowned prime economic hub for the East and Central African regions. Nairobi City County accounts for 50 % of formal employment in Kenya and generates over 50 % of GDP (Nairobi City County, 2014). It covers approximately 700km² with a population of 3.1 million people (KBS, 2010) and is divided into 8 sub-counties as shown in map 1.



Map 1: Study Area (Source: Nairobi City County, 2014)

Nairobi is a rapidly expanding city and the question of unpreparedness in disaster response and inadequate fire engines continues to haunt residents of Nairobi who dread fires because they know the fire department cannot be relied on to make any meaningful intervention. It is thus vital to make the city safe and appealing to both locals and foreign investors who are apprehensive of

incidents that could expose them to huge losses. The possibility of fires breaking out in the city and the outskirts as a consequence of illegal power connections and poor electrical workmanship should ensure that the county government makes fire fighting a priority. By virtue of being the seat of government, Nairobi collects enough revenue to give competent service to tax payers. It has the capability to buy new fire engines and install fire hydrants and water points at strategic points around the city to ensure that fire engines do not run out of water midway through fighting fires, as is the case currently. The central fire station established in 1907 remains as the only effective station in Nairobi County and the establishment of several other sub-stations becomes a must to improve efficiency in emergencies. The fire fighters in Nairobi are approximately 100 serving a population of over four million residents under a conventional strategy of fire control; a disparity that should be addressed as a matter of urgency.

3.2 Research strategy

This is an exploratory type of research whose objective is to demonstrate the potential of GIS Technology, in enhancing the efficiency of Fire Control services in Nairobi County. Survey and modeling strategies were employed to carry out the research on how GIS technology can enhance efficiency in the provision of fire services. Both qualitative and quantitative data were predominantly collected on the past, current and forecasted elements of fire services in Nairobi County.

3.3 Data and Tools

The data obtained for the research were;

a) Shapefiles classified as roads, fire hydrants, fire stations, fire incidents, land uses, hospitals and population.

b) Statistical data on fire incidents, fire stations, casualties and financial costs of destroyed property. (See Appendix 1)

c) Population figures

d) Google images (See Appendix 4)

The materials and tools used for collecting, processing and analyzing the data were;

a) Interview sheets with open ended questions,(See Appendix 3)

b) The software used included:

- 1. Microsoft word: Typing the contents of the report.
- 2. ArcGIS 10.2.2: For Spatial analysis of data.
- 3. Global Mapper v11: For Georeferencing.
- 4. Google earth: For obtaining locations.
- 5. Microsoft Excel: For Coding & Analysis of statistical data.

c) The hardware used included:

- 1. Intel(R) Core (TM) 2 Duo 2.13 GHz processor, 4GB RAM and 500 GB HDD computer,
- 2. Scanner,
- 3. Printer.

3.4 Methodology overview

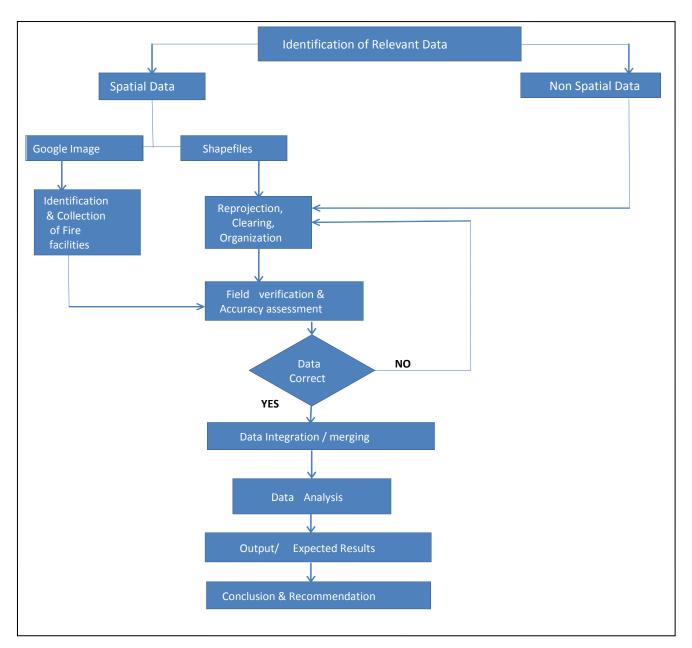


Figure 2: Methodology Scheme

Primarily, both the spatial and non-spatial data were identified and collected. Spatial data comprised Google images and shapefiles while the non-spatial data were statistics and literature obtained from secondary sources. The validity and reliability of the data was assessed accordingly. The statistical data on fire stations, fire hydrants, fire incidents and major hospitals

obtained from the Fire Department was referred during picking points using the Google earth, underpinned by the site knowledge of each facility and incident location, as exhibited in annex 4.

The correct data was used for analysis while the uncorrect data was reprojected or cleaned. Projection was done for all the shapefiles: Nairobi Districts, road network and fire hydrants to ensure uniformity. The data collected from the internet was triangulated alongside the data collected from the Fire Department and site verification through ground truthing. Data obtained by the Google Earth, was saved in the KML – Keyhole Markup Language format, which were then converted into shapefiles, vide the Data Management process in the ArcGIS. In analyzing the data sets, merging, joining, integration, overlaying and network analysis was done. The data for finding the optimal route was first converted into the Network Data sets after which the Network Analysis strategy was used to determine the proximity of facilities – Fire stations, hospitals and police stations and the optimal routes – best possible route from the Fire station to the incident. The conclusion and recommendations were drawn from the findings and analysis of the data.

3.4.1 Validity and reliability

a) Validity

The data collected was validated by the triangulation approach, using semi-structured interviews with open questions for every indicator, secondary data analysis using the existing documents such as Nairobi City County (NCC) Policies, Government reports, and international standards or benchmarks for best practices. Member check or respondent validation was also used to check if the respondents really understood the questions from the way they contributed.

b) Reliability

For collection of reliable results, the questions were properly worded and made easy to interpret. Pre-test was applied to test reliability before the actual data collection was conducted to enhance reliability of the instrument. Reviewing of the collected data and the composition of the related questions was further cross checked.

CHAPTER 4: RESULTS AND ANALYSIS

The chapter seeks to explain how fire services are provided in Nairobi County and also establishes the potential of applying GIS technology in the provision of fire services in Nairobi County. The data used in this analysis comprises of shapefiles for fire stations, fire hydrants, roads, major hospitals, Nairobi Sub-Counties and population statistics. Both the spatial and non-spatial data were obtained and used for the analysis after checking their reliability and validity.

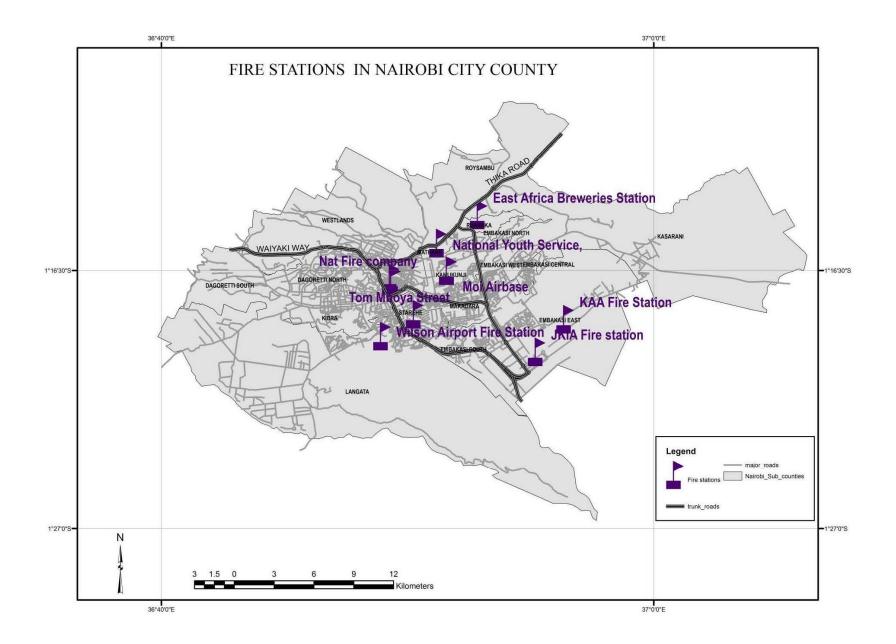
a) Findings

i) Fire Stations

Referring to Map 2, it is evident that, the City is being serviced by 9 fire stations. Three of these stations belong to the NCCG while 6 are privately owned. The most utilized are the 3 fire stations belonging to the NCCG, which are located along Tom Mboya Street, East Africa Breweries-Kasarani and Enterprise road in Industrial area. The private fire stations are used for minor incidents and as a complement to the NCCG fire brigade during major fire incidents.

This is because a fee is always demanded for every fire control operation, making the public to seek help from the NCC fire stations which offers subsidized fees. According to the international fire standards and basing on the current population, Nairobi County deserves to have modern and fully equipped 17 fire stations, in order to effectively control fire breakouts in Nairobi County.

The fire station located along Tom Mboya Street in the CBD is the County's major station as compared to others. In assessing how services are provided, this station is yet to be automated and many of the operations are done manually. Further, data is manually encoded as well as records not properly kept. For instance, the author had to hire or assign an officer to obtain for him statistical data for the 2014 fire incidents from their archives as shown in appendix 2. The fire officers are notified of fire incidents mainly via phone calls and there is no system in place to receive or obtain fire detectors' signals when they occur. This leads to prolonged response time which often leads to loss of lives and damage to property. The connectivity of road network in Nairobi is effective and adequate (map 5) but challenged by traffic jams which always impede the movement of the fire engines resulting in consistent delays in response timings.



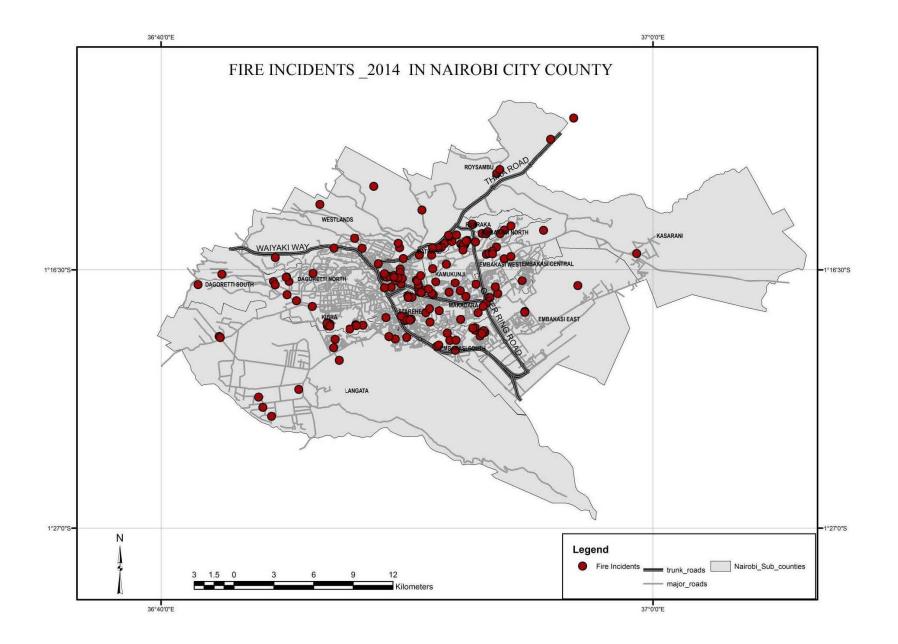
Fire incidents

Map 3 shows fire incidents that occurred in the year 2014. There was a high occurrence of incidents in Starehe, Mathare, Makadara, Kamukunji, Ruaraka, Kibera, Embakasi North and South. These areas are mainly characterized by low and medium income earners. The fire incidents spatially happened in Dagoretti, Langata, Westlands and Embakasi East. Medium and high income earners, reside in these areas, where primarily buildings are on big plots and are well developed. Proportionally, there is a high concentration of people in areas where fire break outs are predominant.

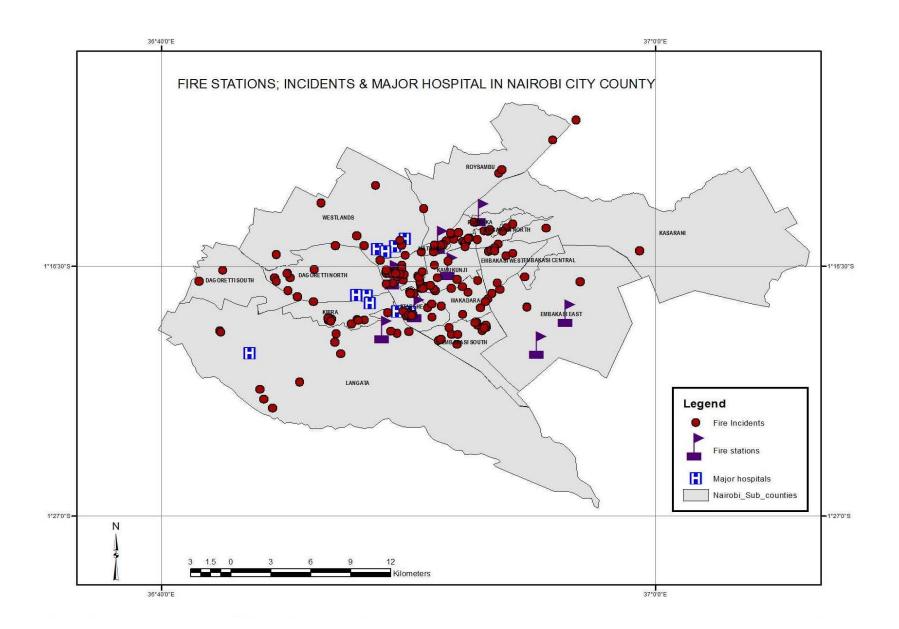
These areas hold an approximated total population of 1.9 million persons. According to map 4, the area has only 4 fire stations, which cannot keep up with the high demand for fire control services. The map also reveals that, there are no fire stations located in high income earners areas of Langata and Westlands and the medium income earners of Embakasi East and Dagoretti. Numerous fire breakouts have also been registered in these areas. In total, these areas hold a reasonable population. This calls for an introduction of 5 (1,000,000 (people)/ 200,000 people per stations) fire stations in the area.

ii) Major Hospitals

The fire brigade also offers Emergency Medical Services (EMS) on the incident site. This enables the team to save lives, especially when the fire control team arrives within a short period. Casualties are taken to Hospitals for proper treatment. As shown in map 4 there are 10 hospitals that the fire brigade prefer to take casualties to for treatment depending on proximity to the zone the incident has occurred. These facilities are located in Upperhill, Westlands, and Karen and Nairobi West areas. The areas that seem far from the defined hospitals are Embakasi, Kasarani, Dagoretti and Roysambu areas.



Map 3: Fire incidents



Map 4: Fire stations, Incidents_2014 and Major Hospitals

iv) Fire hydrants

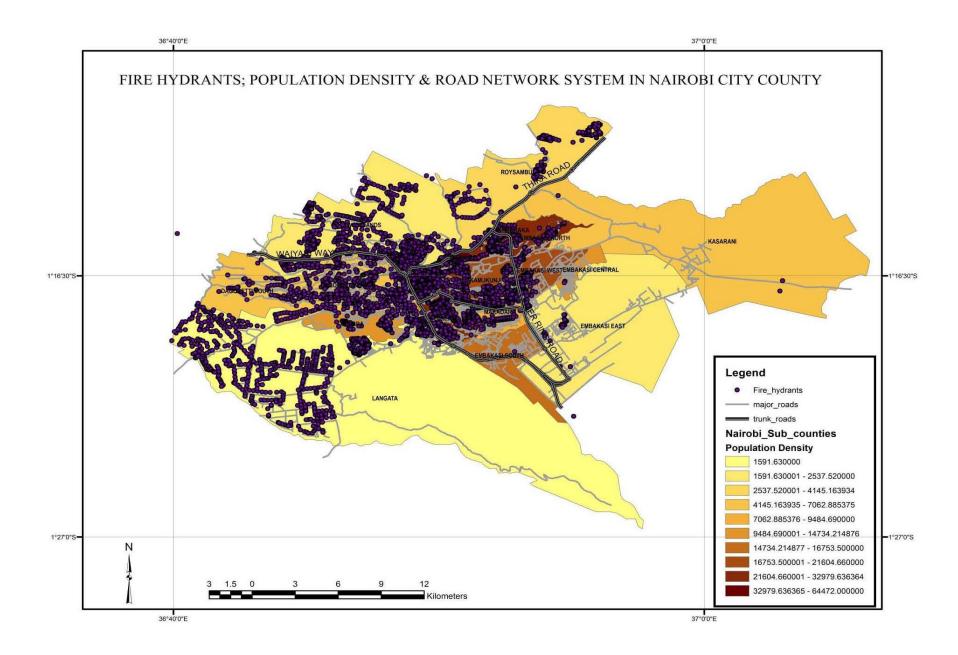
Map 5 shows how fire hydrants are distributed within the Nairobi County. Referring to the map, the distribution is concentrated in the CBD, Karen, Dagoretti, Westlands and parts of Roysambu. There are a few fire hydrants in Embakasi and Kasarani. According to the Fire Department records, there are over 4,000 fire hydrants in Nairobi County and most of these fire hydrants have no water and others do not function. It was noted that the Fire department is supposed to inspect them quarterly; an assignment that, they do annually or do not perform at all to some hydrants rendering them dysfunctional. It becomes disastrous, when there is need to refill the fire trucks and the hydrants are dry or are not functioning properly. This leads to loss of lives and heavy damages to goods and properties.

iv) Population density

According to map 5; there is a high concentration of persons in Mathare, Starehe, Ruaraka, Embakasi North and West. These areas are mainly inhabited by low and medium income earners. The population density is lower in Langata and Westlands since the areas are delineated for high income earners, who stay in spacious plots characterized by single dwelling units, unlike Dagoretti, Kasarani and Embakasi East which are occupied by medium income earners and characterized by multiple dwelling units. According to the international fire control standards, a fire station should be provided for every 200,000 persons. The projected population of Nairobi City by 2014 was 3.5 Million (Nairobi City County, 2014), thus the City deserves to have approximately 17 modern and equipped fire stations owned by the NCCG.

v) Road network

Map 5 shows the road network comprising of the trunk and major roads that are mainly used by the fire engines. The County is well networked and almost every part is accessible. The slum areas which are poorly planned do not have defined access routes, making it difficult for the fire brigade to penetrate the incident scenes, which has resulted in great loss of lives especially in Sinai slum, where over 80 lives were lost in a morning inferno.



b) Analysis

i) Optimal location of the incident area and time modeling

The transport network often plays an important role in fire control operations. The characteristics of the transport infrastructures enable precise response time and this is done by the modeling of the time and cost of travel between locations. Network based measures are determined by summing the lengths of links or other criteria related to the length (e.g. distance-time, distancecost). Nairobi City County has a circumferential transportation network system with the CBD acquiring the grid orientation of the network. In most cases the City experiences traffic snarl ups which make it difficult to control and manage disasters. During the peak hours, the fire engines take over 45 minutes to penetrate the traffic jam, thus arriving at the incident site when lives have been lost or massive properties damaged. According to the Nairobi City County master plan, (Nairobi City County, 2014) the NCCG has proposed to introduce the Mass Rapid Transport which is an integration of the train – railway, buses –road and cycling systems. These applications are aimed at reducing traffic congestion and solving the menace of traffic jams. In addition, the installed traffic lights are rarely used to control traffic. Instead, it is the traffic officers that usually make the effort to control traffic flow. Installation of a traffic control station underpinned with properly functioning traffic lights, will enable the fire engines to take a shorter time to arrive at the incident sites, since the fire engines/truck and ambulances shall be given the first priority.

By creating a GIS road network containing attribute information, such as road type, name, distance and its condition users can identify a station location, specify a travel time and run a network analysis. The result will be displayed by an irregular polygon around the station that illustrates where the fire apparatus could travel in any direction for the specified time. This type of analysis can be performed on a single station or simultaneously on all stations to analyze gaps in coverage and establish run orders. Fire station locations, the shortest path and incident density analysis are important steps for effective fire control.

ii) Incident trend, data collecting and modeling

From the findings, the fire control operations in Nairobi City are not automated. Pre, during and post incident data is manually collected and recorded in the Operation Book (OB). When need arises for the data, a fire officer has to be assigned the duty of searching in the archives, an activity that takes 2-4 days to accomplish. By introducing the GIS program, incident trend analysis can be done quickly, displayed logically and understood easily. For instance, a GIS user could request to see arson fires that occurred between the hours of 2:00 p.m. and 11:00 p.m. on Sundays in Nairobi County. The GIS program will interrogate the record database and place points on the map that match the request. In essence these types of analyses provide decision support for issues related to fire prevention, acquiring better fire control strategies, staffing requirements and equipment placement. It is important to mention here that the GIS software adds intelligence to spatial data; raw data, measurements and field sketches can be encoded directly into the GIS, which enable an efficient managing of data in a geodatabase with other spatial information. Precisely, the GIS technology can be used for collecting, importing, converting and storing spatial measurement and computational fabrics. These spatial data can be presented into two basic categories namely:

- 1. Vector data: Represents discrete features, such as incident locations.
- 2. Raster data: Represents continuous numeric values, such as elevation.

iii) Fire Information System

A Fire Information System (FIS) which includes all spatial and non-spatial data related to fire should be connected to the GIS database so that any query can be acted upon to receive the required information from the GIS database. This approach has been supported by the Kenyan E-Government strategy which focuses at automating all the departmental operations.

If this is initiated the FIS ought to be able to access information in the GIS database at the moment of the fire about the building (architectural details including fire escapes, building structural projects, the location of gas and electricity supplies). Evidently, the fire teams will be able to act quickly and effectively, and more importantly, with greater safety when dealing with a fire. Moreover, the address of the building on fire or the address of the reporter should be

acquired by integrating GIS database for fire management with the database of the Telecommunications Directorate and Civil Registry. In order to maximize the fire fighting ability of the Fire Brigade and thus save lives, prevent injury and reduce economic losses, the Fire Directorate should ensure that the records are regularly updated and undertake such studies as necessary to maintain an accurate database that can be shared with relevant parties.

c) Demonstration on the use of GIS technology in fire control

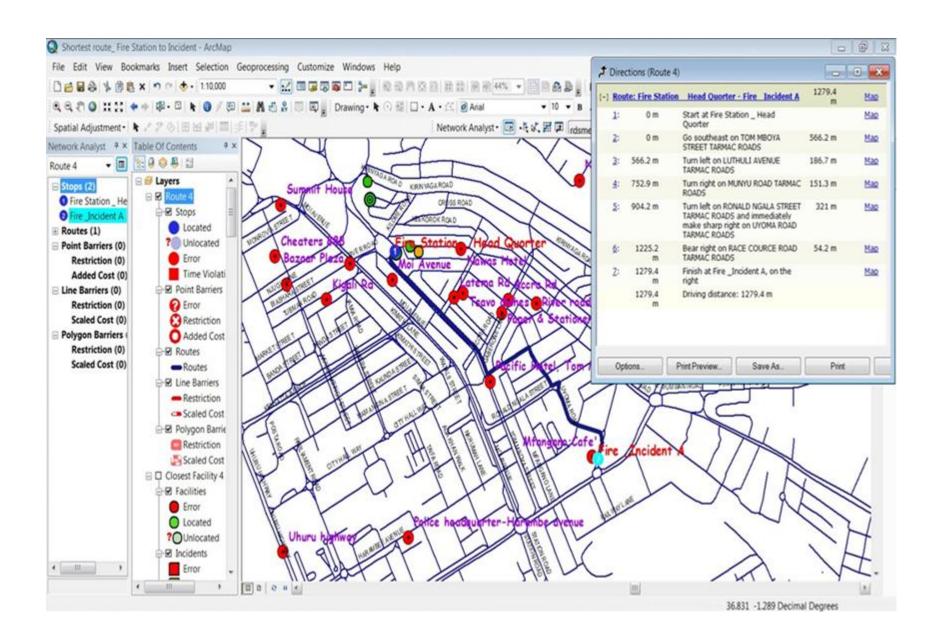
This part demonstrates how the GIS technology is used in fire control. The aim is to enhance efficiency in provision of fire control services. By using Network analysis strategy, the optimal route can be determined and the close facilities can be located. The optimal route is the most convenient route preferred by the fire rescue team, that is, the route with less traffic congestion and which will enable less time consumption. Nearby facilities such as fire stations, hospitals, fire hydrants and police stations can be located quickly and decision made effectively.

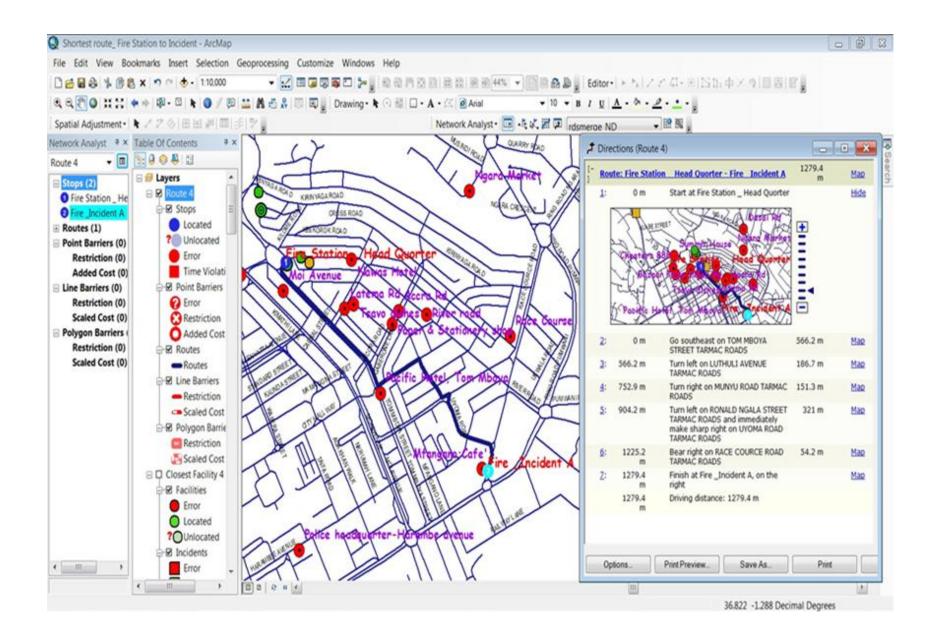
The following two scenarios; a) the optimal route and b) the location of closer facility (police station) are shown.

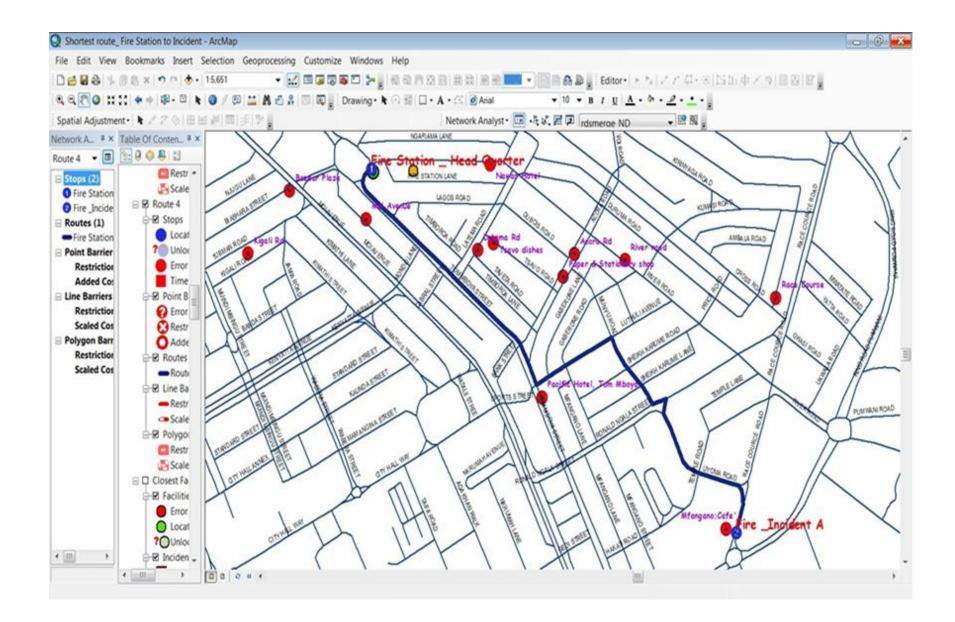
i) Optimal route

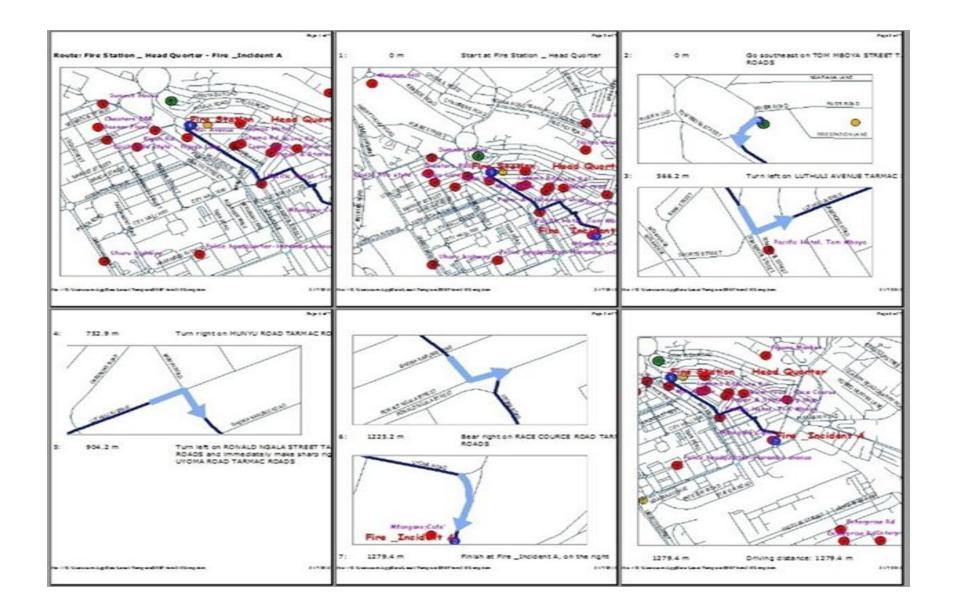
The data being used in this demonstration is referenced to map 2 – Fire stations, map 3- Fire incidents and map 5 – road network. To run the network analysis application, the road data sets which are classified into minor, major and trunk roads are merged; after which they are converted into network datasets. Under the network analyst drop down menu in the ArcMap, the option for new route is selected.

In the Network Analyst route_4 layer, with Stops layer active as shown in figure 3, select the preferred facility (Fire station) (1) and the fire incident (2). By right clicking on the Route 4 layer in the table of content, as shown on the left side of figure 4, and selecting the solve button, the program runs and gives the optimal route as shown in blue colour, figure 5. The directions from the facility to the incident can also be shown and printed for use by the rescue team, figure 6.





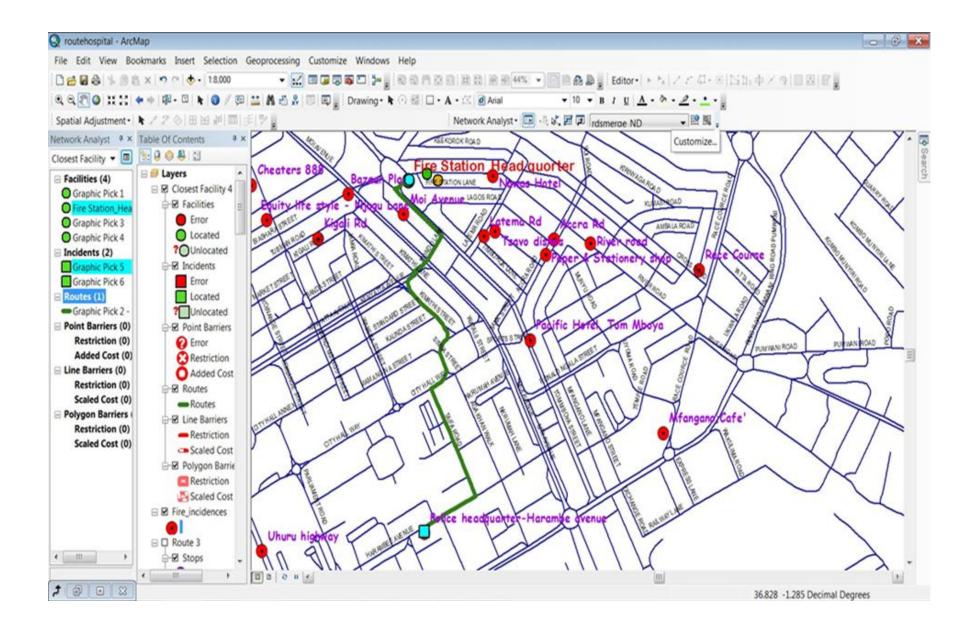




ii) Closer facilities

By selecting on the closer facility in the Network Analyst drop down menu, such facilities as fire stations and hospitals can be determined. Through this, the fire rescue team can be able to select the preferred hospitals to admit the casualties prior to arriving at the incident scene. This can also help the fire brigade call for reinforcement when need arises and or inform the located hospitals of the arriving casualties.

At the same time, the closer by police stations can also be located. The police can then be called upon to maintain law and order at the incident scene and also take statistics of any lost lives and damaged properties. Figure 7 shows the closer police station to both the Fire incident and the Fire station to be along Harambee Avenue.



CHAPTER 5: CONCLUSIONS AND RECOMMENDATIONS

5.1 Conclusions

For any society to grow both in development and population, measures should be undertaken to minimize loss of lives and destruction of property. Fire as a threat ought to be controlled at all cost. In this age of computer technology, the GIS technology has been proved to be a tool for enhancing efficiency in fire control services across the globe. Thus there is potential for Nairobi County to make use of this advanced technology to enhance efficiency in provision of fire control services.

The objective of this research was to demonstrate the potential of GIS Technology in enhancing the efficiency of Fire Control services in Nairobi County. The specific objectives were:

- To document how fire services are provided in Nairobi County.
- To establish the potential of applying GIS technology in the provision of fire services in Nairobi County.
- To provide recommendations to the policy makers on the use of GIS in fire control in Nairobi County.

These have been worked out in chapter 4. Through the findings and analysis, GIS has been used to provide information in maps and attribute tables, from the raw statistical data which had been manually recorded and archived by the fire department. It is evident that, there is in adequacy of fire stations, fire hydrants are sporadically located and there is lack of prior knowledge on the incident site. In addition much of the operations are done manually. Based on current development conditions of Nairobi County, this research shows that the GIS technology can be used to locate fire stations in the first instance, as a quick win program.

This study has majorly focused on the use of the limited statistical data that was difficult to obtain from the fire department. Due to time constraint of, statistical data for other years was not obtained reducing the precision of the results. In further researches, more statistical data on the performance of stations, availability of equipment and data from private fire companies ought to be included. Having given an insight on the potential of use of GIS technology in enhancing efficiency in fire control services, the study sets a platform upon which researchers in the disaster

management and GIS specializations can build on to provide an integrated program for installing the GIS program at the Nairobi City County fire department.

5.2 Recommendations:

Based on the findings and analysis, it is recommended that:

- There is need to have additional fire stations well equipped with modern tools and equipment. From the study and according to the National Fire Protection Association (NFPA) of the USA, a fire station is needed for every 200,000 persons, thus Nairobi City requires 17 fire stations. The road network system is adequate though still challenged by traffic jams. Therefore, advanced digital strategies for controlling traffic should be adopted.
- Most of the activities are done manually, and notifications on fire breakouts are received via phone calls. This calls for need to automate the Fire Department Operations, which will enable creation of Fire Information System and the ability to make real time decisions. This will go a long way in improving the efficiency of service provision, enhance proper decision making and in turn lead to minimal loss of lives and damage to property.
- The fire brigade takes more than 45 minutes to arrive at the incident scene. According to the National Fire Protection Association (NFPA) of the USA, the fire engine should arrive at the incident scene within 8 minutes. A proper integration of the traffic control station, the use of global positioning system and the fire detectors to signal the fire brigade when a fire breaks out ought to be adopted.
- Through the use of the GIS programme, an effective analysis on location of fire stations and fire hydrants will be determined, shorter routing identified and land uses for the incident scene areas provided. The main need of the Nairobi City County at the moment is to establish additional fire stations.

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Appendices

1. Fire and rescue incidents annual record.

		<u>FIRE</u>	AND RE	SCUE II	NCIDEN'	IS ATTEN	DED BY N	AIROBI	CITY CO	UNTY FI	RE DEPAR	TMENT; 2	2006 - 201	4			
1 ANALYSIS OF CALLS	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	201
ACTUAL FIRES	580	570	503									378					
FALSE MALICIDUS	39	39	39	26				12									
ALARM GOOD INTENT	30	42	27	17			12	12	17								
SPECIAL EMERGENCY	46		29	29	28		35	45	78		-				-		
SERVICES BY MANAGEMENT	73	49	44	54				96									Ľ
TOTAL	787	725	642	430	574		568	700	483							-	39
	000	050	000	000	050	000	05/	000	10/	100		0/7	000	000		000	00
BUIDINGS	260	353	332	229	258	232	254	283	184	-		347	233			322	23
CHIMNEY S	Ď	3	2]	3	9	6	4	l			3		Z		2	
VEGETATION AND REFUSE	79	98	47	22			35	43				36				17	
MOTOR VEHICLES	48	35	39	22	20	28		16	10			17	17	9	6	10	
OUTDOOR EQUIPMENT PLANT	2	8	6	8	1	11	12	1	4		2		l			L	
AIRCRAFT	2	3	0	2	_		0	0	30			2			1		
ELECTRICITY	18	23	14	18			30	42				37					
UNCLASSIFIED	9	6	3	1	6		9	14	14			7	12			9	
TOTAL	426	549	433	303	352	382	367	403	278	264	169	449	324	284	165	382	25
CASUALTIES																	
NUMBER OF PERSONS RESCUED	504	0	6	4	12	10	30	1	Ni	l Ni	l Ni	Ni Ni	N	l Ni	l Ni	Ni	
NUMBER OF DEATH BY FIRE	7	14	27	13	13	12	10	5	Ni	l Ni	l Ni	Ni	N	l Ni	l Ni	Ni	
DEATH ACCIDENTS	250	10	23	21	6	17	7	10	Ni	l Ni	l Ni	Ni	Ni	l Ni	Ni	Ni	
FINANCIAL LOSS AT FIRE																	
TOTAL (KSH)	39,903,613	98,370,090	10,682,358	3,790,195	4,303,595	427,056,500	411,366,020	114,309,150	71,283,600	79,611,479	220,844,000	164,468,550	257,118,500	112,2260.00	140,000,00	61,733,190	55,000.00

2. Fire Incidents for 2014

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1/1/14 CONVENT 3	Southt B 2000,000 - MUTHANRAN 2000 -
10/1/14 Komprode PUTASE IM	Komonock 2,000,000 -
12/1/14 Lung A LUNGA SLUMS	Lunian hundra 100,000 -
14/11/14 MJIRU House Erne &	MJIRU 2,000,000 -
15/114 LANGATA 7	LANGATIA 20,000 -
istilly KANANGNARE &	KAWAWAAMMO 1,000,000 -
16/1/14 ENTERPRISE NORD 9	Entrapute RA 20,000,000 -
19/1/14 Retinio PARK 10	DAGOMETI 2,000,000 -
20/1/14 CITY PARK 11	CITY PARK 10,000
21/1/14 MUKAWAA KOAD 12	MURAWAR RA 2,000,000 -
2/2/14 POLICE HEADQUATERS 13	14Anomaros AV. 1000,000
3/2/14 SOUTH AS 14	SOUTH B 20000
3/2/14 Korogoctto 15	Karo 4,00140 10,000
7/2/14 EMSAKUSI 15	Gibakasi 40,000
?/2/14 KRAMBU NOAD 17	121 may RD 40,000
16/2/14 HURUMA CITY HALKS	HuxumA 200,000
19/2/14 MATTARE NORTH 19	MARTIARRE LOPPIE 100,000
19/2/14 EASTCIEGH III 20	EASTLIEGH SO,000
24/2/14 CHACKER WISHWAY 7	Uttures Highway 400,000
27/2/14 HUKAMA CASSAMOVA 20	Hukem A 150000
6/\$3/14 KANGEMI 23	KANGEMI 100,000
9/3/14 Kohn amarke 46 an	KAWANGNARE 20,000
9/3/14 HARDY KAREN 25	HARDY KAREA 1,000,000
15/3/14 A.P. TRAINING SCHOOL	AD TRANSING 1,500,000
12/3/14 BABA DOGO 27	BABA 0040 90,000
12/3/14 DAGORE GRASS FIRE	OphoneTTI
16/3/19 KAWAWAWADOLE 39	KAWAWEWEE 2,000,000

AMOM UTY COLENTY FIRE BRIGASE PROPERTY KOURS LIVES INCIDENT FINE · LOCATION KAMIO SAWGI 40,000 KARLOBINGI 36 4/14 500,000 OLYMPIC KARERADI KIBERA 74/14 Makuner Kur Rueson 7,000,000 Mukuke Kent Russen 714/14 EMBALLABI VICUARE 50000 Ems Alter 19/4/ry NEAR PARAMIL HOTELOH 70,000 MONKASA NORD 21/4/14 DONHOLM ESTATES 40,000 DONITOLM BEATE 22/4/14 KAMBY TOWN 36 23/4/14 KAMBY EDNAN 5,000,000 KIBERA SOWETO OF RESERA 700,000 MBERA KEBEAN OLYMPISS 254/14 NGANDO DALONE II beren 40,000 DAGONETTI CARTERS 25/4/14 HOQ CENTINE KAREN 120,000 HOG CENTRE KARE 26/4/14 MARTHER LAND House MATHANE MURTH 600,000 Monthe Nonth 26/4/14 42 KASHRANI KASARANI 27/4/14 HAINDBI WEST PRING N 20000 27/4/14 NAIROAL WEST Parsola 30,000 KAJOLESOWE70 27 1/14 KAYOLE SOWETO NON 40,000 27 y lup Kend MB AO CARWORDNGI SONIH 45 500,000 Makuker Kult NJENGA 28 4/14 MUKURU KWA NJENH 1,000,000 TETRA PARK-SILANTICS TETRA PARK SHOWN THE 30 plip 40,000 NJUGU LANE NECTA EQUITY LIFE ST 498 3/5/14 CITY STADIUM 100,000 41 CEFY STADIUM 4/5/14 200,000 UTHTRU RIRUTA UTIHORM / RIRUTASO 9/5/14 400,000 KIBERA SOWEPO KIBERA SOWETOS 2,000,000 10/5/14 GIKOMBA MARICIT GIKOMRA MARKET SL MEAN SUN CITY CASTULGHT SECT. 353 EAST LEGHT SOC. IT 100,000 12/5/14 KAREN SITOPING DENT. 17/5/14 45000 18 SIY KAREN HAKeIMATT HE 800,000 21/5/14 Pumman Dury Housens MERN Rolly 30000 23 Sti KILERA OLYMPIC SP KIRERA OLYMPIC

FIRE BRIGHOE HARONS CITY GOUNTY LOCATION PROPERTY LIVES LOCATION PROPERTY LIVES IN CIDEMI (FIRE) MEAR Isliy PEEA CHURCH ST KoroGodto 200,000 PLANN VIEW PRI. Scitos 4/5/14 SOUTH B 11 MASTREET GASTUEZIA 1,000000 29/5/14 30/5/14 NEBA DIL LIBYA PETROLO JUSA ROAD 1 Amute 1200,000 31/5/14 Kee VILLAGE KAWAUNDO ROAD 500000 31/5/14 KetrioRANEI NORIH 62 1CARIORDNal Non214 1,5/20,000 BETHANY OHURCHE3 MATHARE HORIT 116/14 WESTLANDS NOEI MARBIE COURT HOUSEY 2,000,000 2/6/14 MOTOR VETHELE FINES 2/6/14 LANGATA, ESTATE 3,000,000 36/14 NEAR HOLY FRIMITY 66 KIBERA 200000 4/6/14 KAREN SHOPPING CENTRE KAREM SHOPPING CENA 50000 7/6/14 CLEANWAY DRY CLEANER ROADAINOUSTRIALART 100,000 96/14 TSIELMA RESTAURANCE BETTIND OLD NATION 30,000 116/14 MUKURU KovA Rackers Mukura Kart Raceow 200,000 116/14 MOTOR VEHICLE FIRETI 2,000,000 MUSEUM HURA 156/14 MUKURU KNA RUEBERTZ MYKURU KWA RUBBER 800,000 FEW PORARY STRUCFURE F3 MARTANT RD TENIA ESTATO 30000. 19/6/14 SHAURI MOYO 21/6/14 HSE BLOCK NO. 14974 200,000 216/14 STOREY BUILDING 75 1,200,000 BABADOGO 23/6/14 MATUHANE MASITIMONTH MAT THARE Sums 400,000 24/0/14 RELIABLE ELETMONT ROAD CIND. AREA 5000000 27/6/19 AGRINER DEV. COMPANTS VANDURI SHOW Ground 50,000 30/6/14 REFUSE FIRE 79 KAREM 30/6/14 FEMPONARY STANCTURESO KIBERA SIRANGA 200,000 NURUMA FLATS Maliy TEMPORARY STRUCTURES 88,000 STILLY HAPPY FRIENDS COURTS SOUTH C 100,000 6/7/14 SCECTNEAR METER Rox ZATING AMAN ESTATS 8/7/14 DORMITON FIRE 84 MOI FORCES ACADEMY 150000 7/7/14 TAFIMY BAR 85 RIGHTI SFREET 60,000 JOLLY RIND CAFE86 RIVER ROAD 35000 8 7/14

Isri CITY BOUNTY FINE BALGASSE 6055 OF PROPERBY KEHS LIVES LOCATION E INCIDERT (FIRE) KINGS KITCHEN COMPANYST ROMA C IMA. BREA 12/14 5000,000 8/7/14 MATARIE 25 A 88 MATHANO 4 A 600,000 MUKUM KAIYABA 89 Makung Horysand 900,000 1/2/14 MoursASA North 800,000 REAN PLANT COMPANY 3/2/14 around POWER ANER !! 200,000 anitte E 10/1/14 SOUTH B SHOPPING GENT. 40,000 JEFF GNEST House 92 12 fily DAGORETTI 150,000 93 14/14 Mammo Fine STOREY BUILDING 94 KAMUNDE RUAD 120,000 15/7/14 KARLOBANKI LIGHT INS. Komon on by alvert 700,000 24/14 KINY AGO SLUM 50,000 KINYAGO SLUM 96 3/7/14 DANDORA II 97 PANDORA III 60,000 29/7/14 5000,000 RESIDENTIAL HSE 98 LAVINTONE 31/7/14 SINA CRESCEMT FEMAL 160,000 SIMAI CRESCENT 99 151020 NO AS 2/8/14 1510 LO KD FRANSFORMER Girls 1:300,000 3/8/14 MARINGO NEAR HURAM MARINE HEE SINCTON 2,000,000 3/8/14 Kotnorsona fight / Ina. KeAMARIAN WORKSHAP 5/8/14 170,000 KACOLENI ESTATE KALOLEMI HSE FINE 200,000 7/8/14 RURAHAM ESTATE NEMA NAINEL MASTIFUTO 11/8/14 KITASURU ESTATE Structure oc 700,000 MATHANE alo. 10 TEMPORARY NATIHIA 13/8/14 RUAKY SHOPPING CET 1,000,000 14/8/14 ROYAL MILLER FALLOTY 2,000,000 WAIYARI WAN 16/8/14 MOTOR VEHICLE FIRES 17/8/14 30,000 Imusa DAIMAEST. 109 SCHEM NINE 19/8/19 60,000 Sinai Lunge Lunge Sinai slum 110 19/8/14 500,000 ZIMMERAM House Building 111 20/8/19 DANDORA PH. I BUILDING DONDONA12 400,000 20/8/14 La Tema (Rever RS 80,000 KAWAS HOTEL 113 21/8/14 REFUSE CINASS SINCE HEAR C.A. Betwentes 22/8/14 SUMMIT House 115 UnivEnsing WAY 24/8/14 MGONG SHOPPING CENZU 1,200,000 27/8/14 Rutery / nestmounthe SHAURI MOYO RAT PLAT 1,500,000 114 27/8/14

BEIGADO \$ 1000 7E Loss OF Paupenty Keets INCIDENT FIRE LOUBTION Lossof LIVES 18/19 NAINORI Countit HE18 alleoninsis 2000,000 Keligon College Labera Koda 35000 rogon Road Kioskatie Grogon Road 50,000 Kitengera Road Sir, ero Exhibitions Hecra Road Southland's cafe \$ Kplc Syb-stations Enterprise Road 2000/000 Swala hobel 124 Magadi Road Bazaar plazes Moi Avenue Dornhol In neur Calter Outerling Road 2,000,000 filling Station 126 NAWAS SUPERMANDER 2/9/11 OPP. GSV TRAINING SCH. 5,000,000 PACIFIC HOTEL 128 8914 lon MBOYA SIREET 400000 Hurunt Her Sino 129 Hurunet Sporgs Gims 1, 500,000 99114 MUKURU KURA NJENZ Muker Ru land NSERGA 119114 299114 TELLOM EXCITANG Kelverapon 1 FETSCRAP METAL131 Codit 15 Stopping Batine SOUTH & SCHOPPING LOTA 14 glif 300,000 MEAN GACIO PRISCHOOL 200,000 LOWEN KABETE HE AND 15/9/14 18 alis NARINGA BAR FIRESSI JERUSALEM SHAPPINICCENT 150,000 JUTA RD HEE FIRE 135 KNOKO YETI WEST HEE FIRE 23-9/14 CHOMAZON OFF JUSA AS MAROYETI WEST 26/9/19 200,000 HALAI ESTATE 136 HARAI ESTATE 500,000 26 Glig GI KOMRA MERCHANTE 1/35 FIRE GIKOMBA 2,500,000 28 9/14 Ruine By Mass Houses RUIRU BY PASS CATEST INTERNATIONAL 13 VESTILENT 200,000 19/9/14 LIKONI ROM 500,000 MATHARE 4B 940 509/14 14 Buruburu shopping tento MATOMARE AS 500,000 BUrdburg Injus Race Course Shanties Fire Old Race Course 300,000 250,000 mjangano & Hoville Selese cafe 143 30,000 Eva's Savana Estate 2-24:00000 14 Savana Estat House pine 145 500,000 Hazina masai stum Herzina

NAIROBI CITY COUNTY PIRE BRIANDE INCIDENT (FINE) ILOCARON PROPERTY (Kauts) Live 1/10/14 specialized fibre glass thity Road 20,000000 13/19/14 Food Kiests Work shops Make ngen: Shan ties 400,000 16/10/14 Cickon ba Market Hear Laming Bank 2,000 000 18/10/14 12-A Building fire south B-S- Centre 200,000 2,000 000 20/10/14 Rikana supermarket Jogoo Road 22/10/14 shanties on fire mathare 4 A 200,000 400,000 22/10/14 Shanties on fire 24/10/19 Recai Shapping Centre Ruei shopping Certre 25/10/14 Kikuyu GARDEN HOTEL KIKUYU BOOGOTO RE 26/10/14 KENYA DEVENCE FORCES CANTERN MOI AIRBASE 100,000 KIKUMY POTOGOTO Ref. 250,000 1,500,000 3/14/14 TOY MARKET (STORE) Toy MARKET 60,000 3/11/14 TSAVO KOISTES TSAVO KOAD 30,000 6/11/14 KAW AWGWARE CONGO KANDW SW ME Conkap 100,000 3/11/14 DONIFORM STOREY BLD. DONHOLM ESTATE 200,000 8/11/14 CHEATERS 838 CENTRE MULIMAN MEINAU SE 1,000,000 glillig HEAR CITY STADIUM (BLD) BITY STADIUM Blillig BURHAMI POPER \$ STATIONERS ACCENT ROMA 120,000 Accent Rong Sully Mykaro KWA RUEBEN 300,000 MUKURU KWA RUFEH 200,000 12/11/14 STAGE CAFE MARAMI HE KEEKO KOCK ROAD 22/uling DODI COMPANY 1,500,000 RUNYENJES ROAD MATHARE KOSOVO 24/11/14 MATHARE KOSOVO 70,000 26/11/19 CITY PARK STAFF HSE 29/11/19 KAWAWARE BUILDING CITY PARK 50,000 Kuhrmansan Estats 80,000 1/12/14 OLESOI Sciem LUNGA CUNCARD 190,000 1/12/14 GENERAL PLASTEC LAS ENTERPRISE LODD 90,000 2/12/14 KIBERA MASHIMON) KOBERA MASHEMONI 40,000 SIZIA MATHAN AREA 4 MATHANE AREA 4 100000 7/12/1 & BARCELONA BASE CLUB KAHAWA 80,000 9/12/14 Muslim SEC. Settool AMBIRIA KOAS 20,000

MAINORS CITY COUNTY FIRE BRIGHDE TEmportant Sinces House tooth Soboo DATES 2055 ONE LIVES 12/12/14 LANGWIA HE BURE LANGA PRANACK 12/112/14 100,000 15/12/14 DCD TYRES (UNUSED) DESMI ROAD Lurach Lunch Ro. 800,000 17/12/14 VA. PGODOWNS-HGEI Í 20/12/14 NGEL IT ESTATE 180000 21/12/14 NGARA OPEN MICT 150000 Namer OPEN ALKMIKT 25/12/14 Mujaren land NADWARF 1 60000 MUKUREN KNA STONGA 27/12/14 KIBERA HARA RASE KIBERA 1tialit Rece 120000 30/12/14 SHREE HOLDING VID 160000 MOMBASA ROVAD GITHURAN HEAR HOD 180000 31/12/14 GITHURAY HEU FIM Amillas Evens akado Évansakado D gmail, com haste woh will be regended with the Seme him that Westation 4 those We now regard the spilling & blood. Docking station for silicon - Kaseds Inlettigent Sylem!

3. Questionnaire

1.0 Objective

To demonstrate the use of GIS Technology to enhance efficiency on Fire Control services, in Nairobi County.

1.1 Specific Objectives

To seek and explain how fire services are provided in Nairobi County.

To establish the effect of applying GIS technology in the provision of fire services in Nairobi County.

To provide recommendations to the policy makers on the use of GIS on fire control in Nairobi County.

1.2 Interview questions

a) To seek and explain how fire services are provided in Nairobi County.

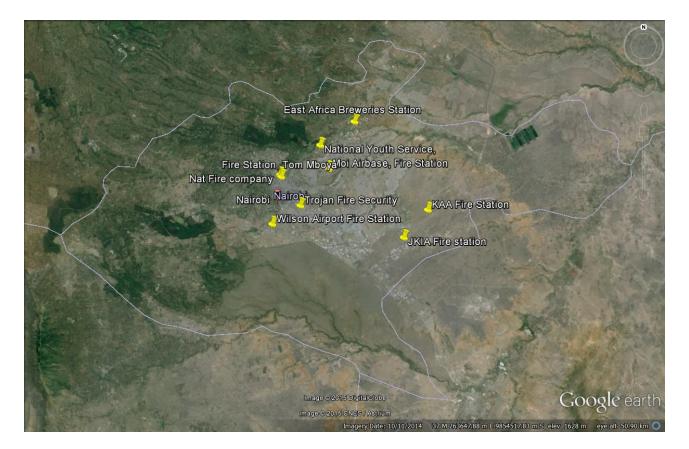
- 1. What type of fire services do you provide as a fire control department/agency?
- 2. How do you get informed of fire incidents when they occur?
- 3. How long do you take to arrive at incident sites?
- 4. Who pays for the expenses incurred during the fire incident operations?
- 5. How many incidents of fire breakouts do you attend to in a month?
- 6. How is the Fire control system integrated with the other supportive systems of the County?
- 7. What type of data do you collect from the incident site after the operation sessions?

b) To establish the effect of applying GIS technology in the provision of fire services in Nairobi County.

- 1. What kind of systems and programs do you use in your fire control operations?
- 2. What type of programs do you use?
- 3. How do you view your effectiveness in provision of fire control services?

4. Google Images

a) Fire Stations



b) Major Hospitals

