15th Internal Quality Audit

Date and time: Fri, 2015-10-30 09:03 Location / Venue:

CEES



Ms. Linda Aduda (Asst. Halls officer) and Mr. Nzoka Robinson demonstrating to the Auditors Joseph Omollo (Lead Auditor) how the Online Room Allocation System Works during the 15TH Internal Quality Audit.

The <u>College of Education and External Studies</u> was audited by the Internal Auditors during the 15th Internal Quality Audit held on 28th-30th October, 2015. Led by the Lead Auditor Mr. Joseph Omollo together with his team Mr Kili Kipchirchir (Auditor), Mrs. Darya Susan they were keen to establish the effectiveness of the <u>University</u> Quality Manual (QMS) as well as identify opportunities for improvement.

The Areas that were audited were Finance department, College Audit Section, Transport Section, <u>SMU</u> and the College clinic section, the head of units and departments were up for the task and produced evidence to support relevant questions auditors asked.

The Audit basis was: The ISO 9001:2008, UON Quality manual, QMS Procedures and Performance Contract. The focus of the Audit was closing open Non Conformities identified in the 14th Internal Quality Audit and KEBS Surveillance Audit.