THE JUA-KALI CO-OPERATIVES AND THEIR DEVELOPMENT
SUPPORT TO ARTISANS IN THE JUA-KALI SECTOR

"Case of Gikomba, Kamukunji and Shauri Moyo in Nairobi"

BY

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ABSTRACT

Jua-Kali Co-operatives are a recent development in the Kenyan economy. Their operation in assisting people in the informal sector makes them a very important area of study. However, not much research has been done in this area.

The objectives of this study were to identify the importance of the services offered by Jua-kali co-operatives and to find out whether members are satisfied with the way these services are offered.

The study was carried out in Nairobi where three Jua-kali co-operatives were considered that is Gikomba, Kamukunji and Shauri Moyo. These Co-operatives represent the three types of Jua-Kali co-operatives registered in the Ministry of Co-operative Development, namely Motor Vehicle engineering co-operatives, metal Works co-operatives and Furniture Co-operatives.

The research variables were based on the importance and satisfaction. Five services were considered (1) Marketing of Jua-kali products (2) Credit/Finance (3) Training/Education (4) Procurement of inputs and (5) Buying of plots to put up Jua-kali sheds.

Data was collected by conducting questionnaire survey, in which respondents were asked to rate the importance and satisfaction.

The data was analyzed by cross tabulation and mean scores were calculated. Further analysis to ascertain whether there was a significant differences in the mean scores was done using the t test score decision making.
The major findings were as follows:-

(1) The services offered by the Jua-kali Co-operatives were considered to be very important. Members valued these services because they assisted in promoting their activities.

(2) Most of the members of these co-operatives were not satisfied with the way the services were offered as the findings show in table 1.4.

(3) There was no significant differences in the response of the members of the three co-operatives. In all the co-operatives members valued the services offered by the Jua-Kali co-operatives, but they were not satisfied with the way the services were offered.

Arising from the findings and conclusion, it was recommended that the co-operatives should improve the services they offer to members. There is a need to organize the operations of these co-operatives and proper management systems should be developed.